



Chhattisgarh Unified Industrial Portal

Government of Chhattisgarh

User Manual

For

Single Window System

Table of Contents

1. Overview.....	1
1.1. Purpose	1
2. How to Get Started.....	1
3. User Registration.....	4
3.1. Login.....	6
3.2. Forgot Password.....	7
4. Dashboard	8
4.1. View Profile	8
4.2. Create Alternative User Name.....	9
4.3. Change Password	10
4.4. Logout.....	10
5. Help & Support.....	11
5.1. How to Raise Online Query.....	11
5.2. How to Raise Offline Query	12
6. Udyam Aakanksha - Unit Registration	13
6.1. Dashboard - Industry/Investor User.....	13
6.2. Add Company Information	14
6.3. Project Information	16
6.4. Land and Utility Requirement.....	18
6.5. Share Your Feedback	21
7. Amendment of Udyam Aakanksha	23
7.1. Apply Amendment for Udyam Aakanksha	24
8. Services of the Departments	33
8.1. Dashboard.....	33
8.2. Services	33
8.2.1. Draft Services Application	35
8.2.2. View Services Application.....	36
9. Incentives	36
9.1. Dashboard.....	36
9.2. Pre-Production Incentives.....	38
9.2.1. Stamp Duty Exemption	38
9.2.2. Margin Money Subsidy.....	39

9.3. Post-Production Incentives	39
10. Production Certificate	42
10.1. Apply Production Certificate	42
10.2. View Production Certificate	47
10.3. Draft Production Certificate	48
11. Amendment of Production Certificate	48
11.1. Apply Amendment for Production Certificate	49
11.1.1. Share Your Feedback	54
11.1.2. View Production Certificate Amendment Application	55
12. Entity Vault	55
12.1. Apply Entity Vault	55
12.2. Upload Documents	56
12.3. Raw Material, Production & Sale Details	57
12.3.1. Add Raw Material, Production & Sale Details	58
12.3.2. View Raw Material, Production & Sale Details	59
13. Grievance	59
13.1. Add Grievance	60
13.2. View Grievance	61
14. Invitation to Invest	62
15. Chatbot	63

1. Overview

The **Department of Commerce and Industries, Government of Chhattisgarh** is a pivotal body responsible for the promotion and development of trade, commerce, and industrial growth within the state of Chhattisgarh, India. Established with the aim of enhancing the economic landscape of the state, the department focuses on creating a conducive environment for businesses and industries to thrive, thereby contributing to the overall prosperity and employment generation for the people of Chhattisgarh.

The **Single Window Portal** is envisioned as a unified digital platform that facilitates investors, entrepreneurs, and businesses in accessing various industrial services and approvals through a simplified, transparent, and time-bound process.

1.1. Purpose

This document serves as a comprehensive, step-by-step guide for investors and industrial users to register, log in, manage their dashboard, register industrial units, access services, apply for incentives, and obtain production certificates through the Single Window System.

2. How to Get Started

Enter the application URL (<https://oneclick.cgstate.gov.in>) in the browser and the page navigates to the Home page of the SWS application.

The screenshot shows the homepage of the Chhattisgarh Unified Industrial Portal. At the top, there's a navigation bar with links for 'Skip to main content', 'Toll Free: 0771-3101500 (10.00 AM - 5.30 PM) Monday - Friday', 'SWS Login', and 'Register'. The main header reads 'Chhattisgarh Unified Industrial Portal' and 'Government of Chhattisgarh'. Below the header, there's a navigation menu with links for 'Home', 'About Us', 'Services', 'Policy and Notification', 'Help & Support', and several service-specific links like 'Registration', 'Clearances', 'Know Your Approval', 'Incentives', 'Production Certificate', 'Land Management', 'Boiler Registration', and 'Grievance'. A large banner image of a modern industrial building is prominently displayed. In the center, there's a search bar with the placeholder 'Search' and a magnifying glass icon. Below the search bar, there are two portraits of officials: 'Shri Vishnu Deo Sai' (Hon'ble Chief Minister, Chhattisgarh) on the left and 'Shri Lakhman Lal Dewangan' (Hon'ble Minister, Commerce & Industry) on the right. A vertical sidebar on the right side of the banner contains a button for 'Incentive Calculator'. The overall theme is industrial and modern.



Single Window System (<https://oneclick.cgstate.gov.in>)



#CGBusinessEasy

As part of Chhattisgarh's overarching promise of "Business Made Easy," OneClick is the state's new single-window portal that brings speed, simplicity, and transparency to the business environment. From approvals and clearances to bill payments, land allotment, and compliance — everything an entrepreneur or investor needs is now just one click away.

The name OneClick is intuitive, memorable, and clearly conveys the portal's core function: delivering ease and efficiency through a single, unified digital platform. The tagline — "CG Makes It Easy" — reflects Chhattisgarh's commitment to transforming governance into a seamless experience, where entrepreneurs spend less time on paperwork and more time building what matters.

Because here in Chhattisgarh, ease is not just a promise — it's a system.

Incentive Calculator

Incentive Calculator

Directorate of Industry State Investment Promotion Board [Icons] Registrar, Firms & Societies Boiler Inspectorate

Single Window System life Cycle

Single Window System life cycle involves application submission, processing, coordination, approval, and clearance through a unified industrial platform.

Incentive Calculator

Industry Categorization

MSME

As per the Chhattisgarh Industrial Development Policy 2024-30, MSMEs are categorized into Micro, Small, and Medium enterprises based on thresholds for investment in plant & machinery and annual turnover excluding export revenues

[Know more →](#)

Large Industry

Large Enterprise / Large Service Enterprise refers to enterprises with an investment of more than 50 crore.

[Know more →](#)

Incentive Calculator

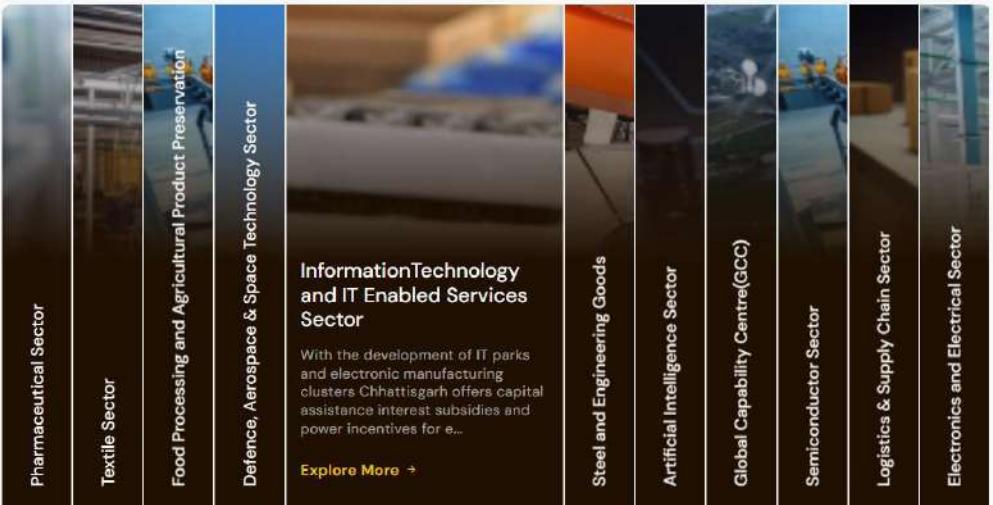


Single Window System (<https://oneclick.cgstate.gov.in>)



Focus Sector

[View All →](#)



The grid displays ten focus sectors with corresponding images and links:

- Pharmaceutical Sector
- Textile Sector
- Food Processing and Agricultural Product Preservation
- Defence, Aerospace & Space Technology Sector
- Information Technology and IT Enabled Services Sector
- With the development of IT parks and electronic manufacturing clusters Chhattisgarh offers capital assistance interest subsidies and power incentives for e...
- Explore More →
- Steel and Engineering Goods
- Artificial Intelligence Sector
- Global Capability Centre(GCC)
- Semiconductor Sector
- Logistics & Supply Chain Sector
- Electronics and Electrical Sector

[Incentive Calculator](#)

Testimonials



The grid displays three testimonial cards with video play icons:

- Mr. Ratan Kumar Gupta, Chairman of Bsp and Sanitary Industries Association.
- Mr. Pradeep Tandur, Chairman - PHD chamber of commerce and industries
- Mr. Amar Parwani, Chairman of Chamber of commerce

[Incentive Calculator](#)

Useful Links



The grid displays four useful links:

- Chhattisgarh State, कर्म विभाग, GOVERNMENT OF CHHATTISGARH
- CPDCL, उत्तर शहर विभाग, GOVERNMENT OF CHHATTISGARH
- Water Resources Department, GOVERNMENT OF CHHATTISGARH
- Chhattisgarh Environment Conservation Fund
- Mineral Resources Department, GOVERNMENT OF CHHATTISGARH

[Incentive Calculator](#)



QNE
CLICK

Departments of
Commerce & Industries

ABOUT US

- An Introduction
- Organizational Structure
- Departments
- Contact Us

SERVICES

- Know Your Approval
- Mode Of Contact
- Ease of doing Business
- Verification
- Criminal Provision
- State Profile
- EFCCG
- Gallery

HELP & SUPPORT

- User Manual
- FAQs
- Raise your Queries
- Best Practices

QUICK LINKS

- Terms And Conditions
- Privacy Policy
- Refund Policy
- Pricing

Udyog Bhawan Ring Road No.-1 Telibendha
Raipur 492006 Chhattisgarh India

0771-3101500
(10.00 AM - 5.30 PM) Monday - Friday

✉ invest-support@cg.gov.in

© 2025 SWS Chhattisgarh, All Rights Reserved.
Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Follow Us: [in](#) [f](#) [x](#) [g](#) [t](#) | Visitors: 5265

All efforts have been made to make the information as accurate as possible. Department of Commerce & Industries, Government of Chhattisgarh or NIC, will not be responsible for any damage caused by inaccuracy in the information available on this Website designed.

[Incentive Calculator](#)



Single Window System (<https://oneclick.cgstate.gov.in>)



Figure 2: Homepage Screen

On the Homepage screen, the Industry Categorization section displays details for MSME and Large Industry.

MSME Classification: As per the Chhattisgarh Industrial Development Policy 2024-2030, MSMEs are classified into Micro, Small, and Medium enterprises based on defined thresholds for investment in plant and machinery and annual turnover.

Large Industry: Large Industry refers to enterprises that exceed the MSME thresholds in either investment or turnover.

Focus Sectors: The section also highlights the Focus Sectors, which are priority industries identified by the state for targeted support and incentives, such as agro-processing, IT and ITeS, renewable energy, textiles, and mineral-based industries.

3. User Registration

First the investor to register and create a new login credentials in to the Single Window Portal application in order to avail the various services, and incentives. After filling registration data, the user will get an OTP via registered E-mail and mobile, through which the verification to be completed and the user can login into the portal.

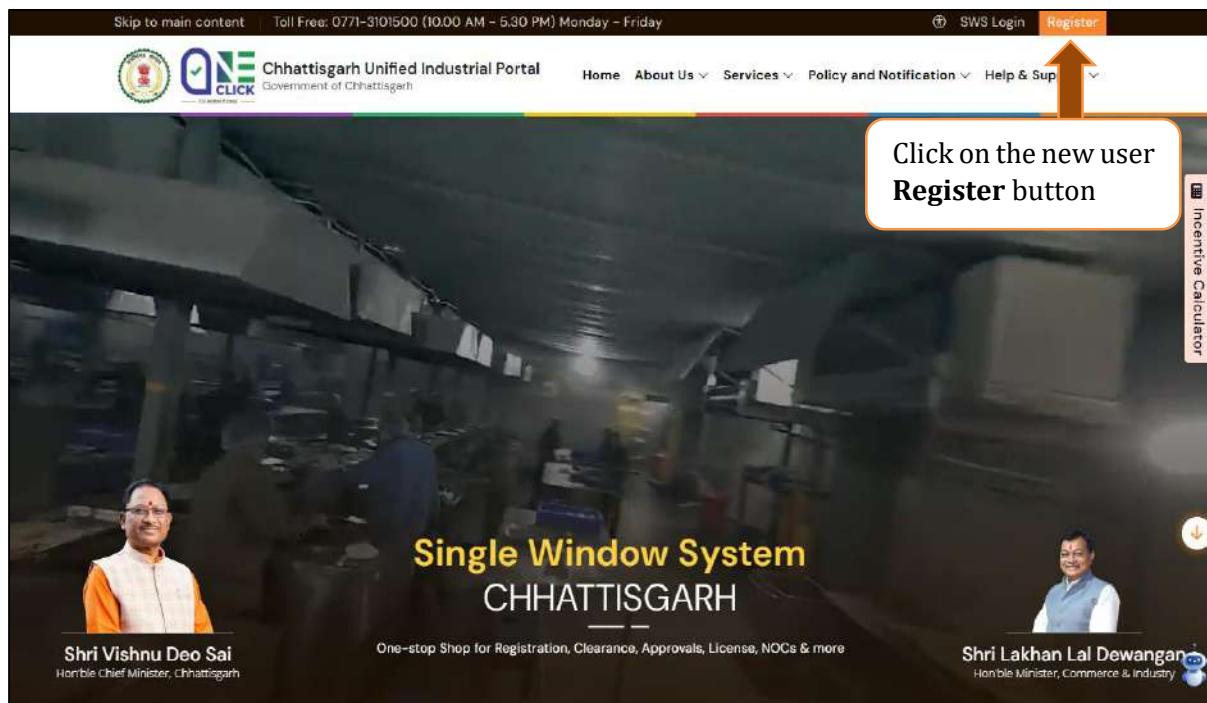


Figure 3.1: Homepage Screen

Click on the Register button as highlighted in the figure and the page navigates to the Industrial User Registration page (refer Fig. 3.1).



Single Window System (<https://oneclick.cgstate.gov.in>)





Single Window Portal
Department of Commerce & Industries

[Home](#)
About Us
Services
Incentives & Policies

Industrial User Registration

/ User Registration

PAN Details

(*) Indicated fields are mandatory

Company PAN <small>①</small>	PAN Holder Name <small>①</small>	DOB/DOI <small>①</small>
<input type="text"/>	<input type="text"/>	<input style="width: 100px; height: 25px; border: 1px solid #ccc; padding: 2px 5px;" type="text"/> dd-mmm-yyyy <input style="width: 25px; height: 25px; border: 1px solid #ccc; border-radius: 50%;" type="button" value="..."/>
<input style="width: 100px; border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px;" type="button" value="Validate"/>		

Applicant's Details

Name of Applicant <small>*</small>	Mobile Number <small>*</small>	Email Id <small>*</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Office Address

Address Line 1 <small>*</small>	Address Line 2	
<input type="text"/>	<input type="text"/>	
Country <small>*</small>	State <small>*</small>	District <small>*</small>
<input style="width: 150px; height: 25px; border: 1px solid #ccc; padding: 2px 5px;" type="text"/> INDIA	<input style="width: 150px; height: 25px; border: 1px solid #ccc; padding: 2px 5px;" type="text"/> Chhattisgarh	<input style="width: 150px; height: 25px; border: 1px solid #ccc; padding: 2px 5px;" type="text"/> Select District
PIN Code <small>*</small> <input type="text"/>		

Login Details

User ID <small>*</small>	Password <small>*</small>	Confirm Password <small>*</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>
Secret Question <small>*</small> <input style="width: 100%; height: 25px; border: 1px solid #ccc; padding: 2px 5px;" type="text"/> Select Question		
Secret Answer <small>*</small> <input style="width: 100%; height: 25px; border: 1px solid #ccc; padding: 2px 5px;" type="text"/>		

ABOUT CHHATTISGARH

[About invest Chhattisgarh](#)

[About Chhattisgarh](#)

[Why Chhattisgarh](#)

[Success Stories](#)

[Demographic Insights](#)

QUICK LINKS

[About Us](#)

[Departments](#)

[Dashboards](#)

[Incentive & Policies](#)

[Raise Query](#)

FOLLOW US ON

ADDRESS

Udyog Bhawan, Ring Road No.-1,
Telibandha, Raipur, 492006
Chhattisgarh, India

© 2025 SWS Chhattisgarh, All Rights Reserved.

Figure 3.2: Industrial User Registration Screen



Single Window System (<https://oneclick.cgstate.gov.in>)



3.1. Login

After successful registering, the user to login with the credentials into the application in the Login page (refer Fig. 3.3).

Enter the **User Name**, received in the registered email ID or mobile number

Enter the **Captcha**, which is shown on the side and click **Next** button

Figure 3.3: Login Screen (1)

The Login page (as shown in Fig. 3.4) offers two login methods: **Login with Password** or **Login with OTP**. Choose your preferred option, then enter either your password or the OTP number to proceed.

For technical support please contact us at
invest-support@cg.gov.in

Figure 3.4: Login Screen (2)



3.2. Forgot Password

If the user forgets the password, the user can change the password by the mobile number.

SWS Login

User Name

Captcha 35Upizr

Forgot User Name? [Register](#) [Back to Home](#)

For technical support please contact us at:
invest-support@cg.gov.in

Figure 2.6: Login Screen

Click on the "Forgot Username" button on the login page to navigate to the Forgot Username screen.

Forgot User Name

Mobile No.

Captcha dDotPr

[Next](#)

[Back to Login](#) [Forgot Password?](#)

For technical support please contact us at:
industry.nic@gmail.com

Figure 2.7: Forgot User Name Screen

An OTP is sent to the registered mobile number or email ID for verification, and a confirmation pop-up appears on the screen. Once the OTP is successfully validated, the



username is shared via the registered contact details. The user can change their password or username and log in with the new credentials.

4. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to Fig. 4.1), which includes step-by-step instructions for adding new unit details.

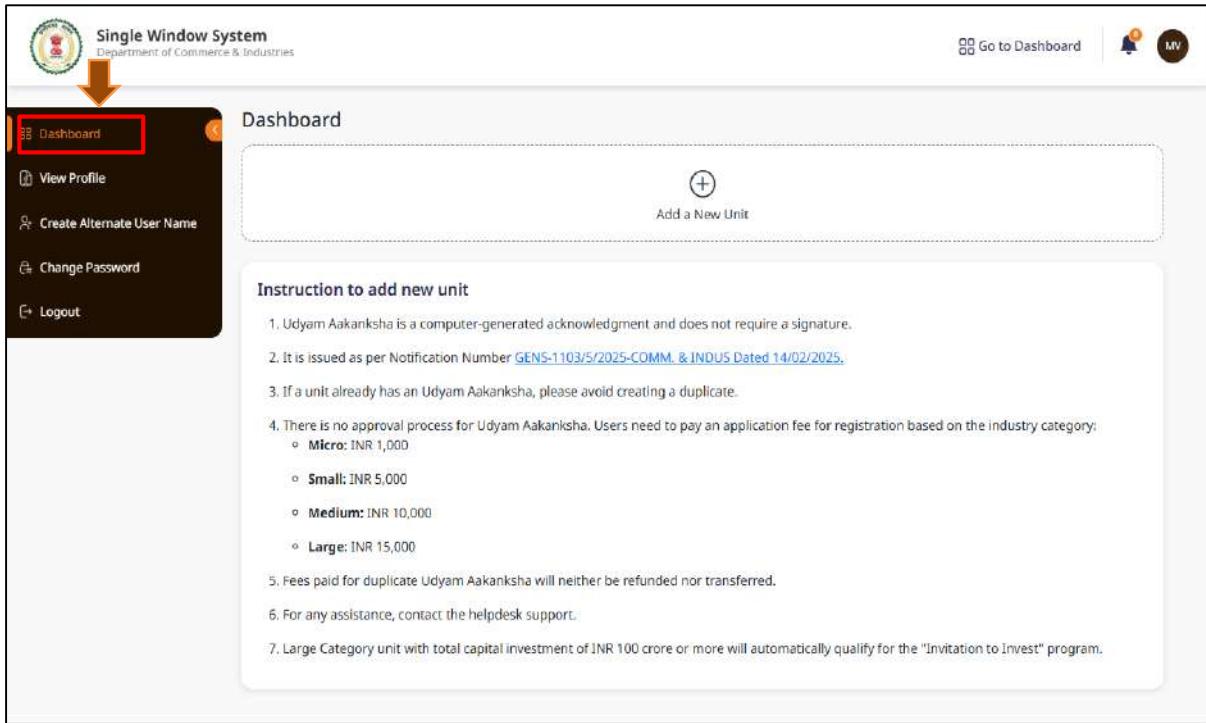


Figure 4.1: Dashboard Screen

4.1. View Profile

To view and edit profile details, click the "View Profile" sub-link. This action will direct the user to the page shown in Figure 4.2, where a comprehensive display of the user's profile information is presented.



Figure 4.2: View Profile Screen

After clicking the "Edit Profile" button, the user's profile details appear on the screen, as shown in Figure 4.3.

Figure 4.3: Edit Profile Screen

Or to change the details in the field, click on the **Reset** button

Further the profile is updated.

4.2. Create Alternative User Name

To create an alternate username for the profile, click on the Create Alternative User Name sub-link to navigate to the page shown in **Fig. 4.4**. On the Create Alternative User Name page (**Fig. 4.4**), the details displayed include the Name of Applicant, Mobile Number, Email ID, and User ID.



Figure 4.4: Create Alternative User Name Screen

Further the user name is changed successful.

4.3. Change Password

To create an another user name for the profile, click on the Create Alternative User Name sub-link and get navigated to Fig. 4.5.

Figure 4.5: Change Password Screen

4.4. Logout

To logout from the application, click on the Logout option (refer to Fig. 4.6).



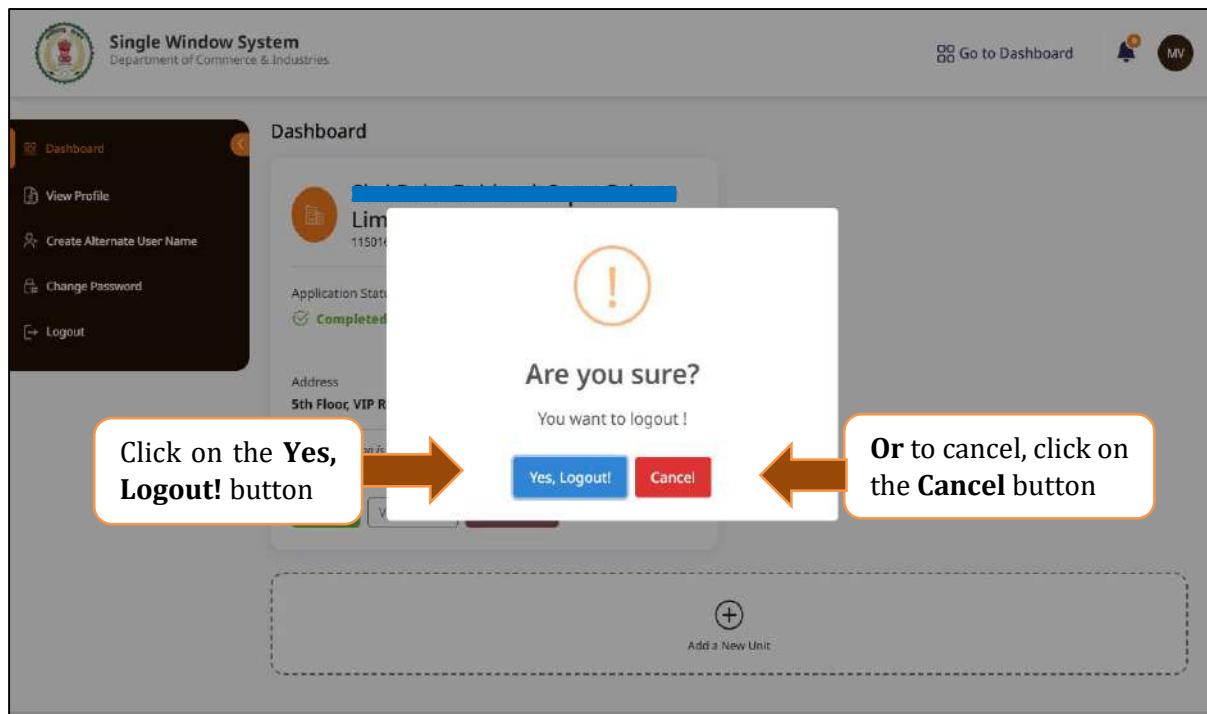


Figure 4.6: Logout Confirmation Pop-up

5. Help & Support

This helpdesk module offers inclusive and accessible support services to all users, whether they are registered on our portal or not. We provide assistance through both online and offline channels, ensuring everyone can easily get the help they need.

5.1. How to Raise Online Query

The user can raise queries on the application home page, as shown in **Figure 5.1**.

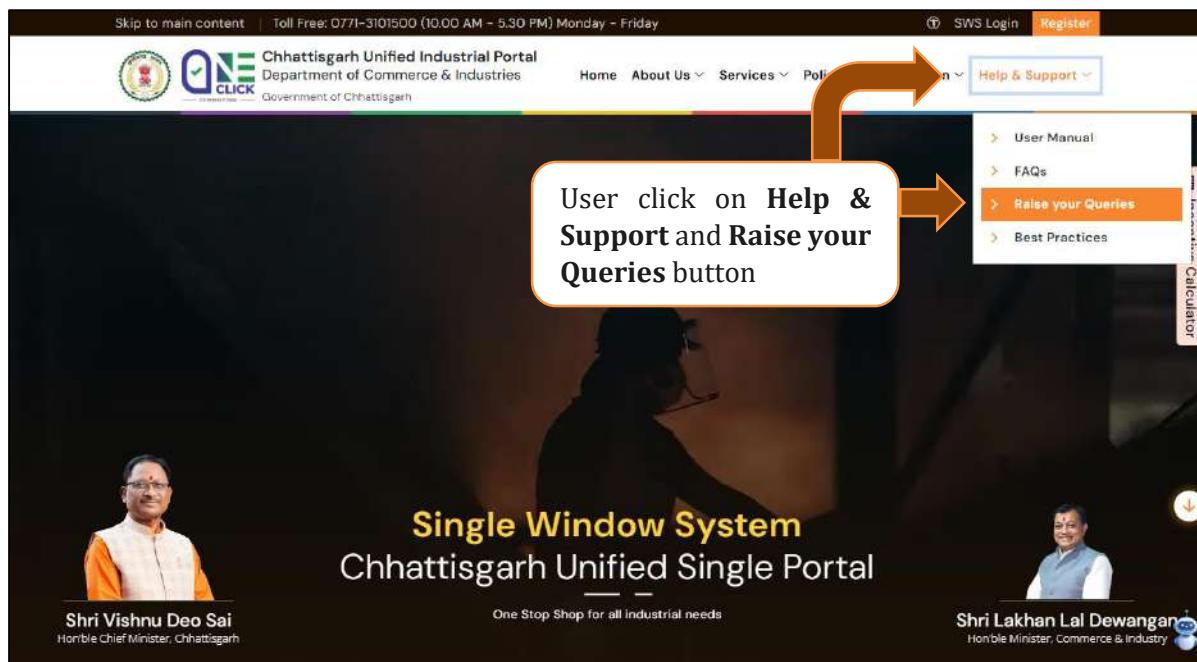


Figure 5.1: Homepage Screen

The user is prompted to provide necessary details as shown in **Figure 5.2**.

Figure 5.2: Online Query Screen

Enter the **Captcha**, which is shown on the side and click **Submit** button to submit the query

The user will receive a confirmation pop-up message in the application. After clicking the **Submit** button, an OTP screen will appear. The user will receive a one-time password (OTP) on their registered mobile number and must enter it to proceed. Upon successful submission, the user will receive a "Successfully Submitted" pop-up message in the application.

5.2. How to Raise Offline Query

Users can also submit a query through call, email, or letter.

- **Call-** The user contacts the official helpdesk number - **0771-3101500**. A helpdesk agent receives the call, records the user's query details in the



helpdesk system (including name, contact information, query type, query description and other details).

- **Email-** The user can send an email to the official helpdesk email address - **invest-support@cg.gov.in**. The email is manually converted into a support ticket within the helpdesk system.
- **Letter-** The user sends a physical letter to the Department of Commerce & Industries or District Industry Center. Upon receipt, authorized helpdesk staff manually log the query into the helpdesk system, capturing sender details, and other relevant details.

6. Udyam Aakanksha - Unit Registration

This module is designed to capture the intent of individuals or groups wishing to establish micro, small, medium or large enterprises in the state of Chhattisgarh. The investor need to register their unit by submitting basic enterprise intent information including entrepreneur details, business category, proposed location, and investment plans. Investor then receives a digitally signed acknowledgement/registration number after successful payment.

6.1. Dashboard - Industry/Investor User

After a successful login, the page navigates to the Investor Dashboard (refer to Fig. 6.1), which includes step-by-step instructions for adding new unit details.

User click the **Add a New Unit** button

+

Add a New Unit

Instruction to add new unit

1. Udyam Aakanksha is a computer-generated acknowledgment and does not require a signature.
2. It is issued as per Notification Number [GENS-1103/5/2025-COMM. & INDUS Dated 14/02/2025](#).
3. If a unit already has an Udyam Aakanksha, please avoid creating a duplicate.
4. There is no approval process for Udyam Aakanksha. Users need to pay an application fee for registration based on the industry category:
 - Micro: INR 1,000
 - Small: INR 5,000
 - Medium: INR 10,000
 - Large: INR 15,000
5. Fees paid for duplicate Udyam Aakanksha will neither be refunded nor transferred.
6. For any assistance, contact the helpdesk support.
7. Large Category unit with total capital investment of INR 100 crore or more will automatically qualify for the "Invitation to Invest" program.



Figure 6.1: Dashboard Screen

On clicking the add a new unit, option to add a new unit with conditions applicable and the instruction to be followed populates on the display screen (refer to **Fig. 6.2**).

The user is required to pay an application fee for registration. The fee amount depends on the industry category:

- **Micro:** INR 1,000/-
- **Small:** INR 5,000/-
- **Medium:** INR 10,000/-
- **Large:** INR 15,000/-

Single Window System
Department of Commerce & Industries

Go to Dashboard

Dashboard

View Profile

Create Alter

Change Pass

Logout

Instruction to add new unit

1. Udyam Aakanksha is a computer-generated acknowledgment and does not require a signature.

2. It is issued as per Notification Number [GENS-1103/5/2025-COMM. & INDUS Dated 14/02/2025](#).

3. If a unit already has an Udyam Aakanksha, please avoid creating a duplicate.

4. There is no approval process for Udyam Aakanksha. Users need to pay an application fee for registration based on the industry category:

- **Micro:** INR 1,000
- **Small:** INR 5,000
- **Medium:** INR 10,000
- **Large:** INR 15,000

5. Fees paid for duplicate Udyam Aakanksha will neither be refunded nor transferred.

6. For any assistance, contact the helpdesk support.

7. Large Category unit with total capital investment of INR 100 crore or more will automatically qualify for the "Invitation to Invest" program.

I Agree I Don't Agree **Proceed**

Or, click on **I Don't Agree** button and then Proceed

Read the instructions properly, if all the criteria mentioned are correct then click on **I Agree** button and **Proceed** for new unit registration

Figure 6.2: Instruction to add new unit

On agreeing, get navigated to add the company, project and land and utility requirement details.

6.2. Add Company Information

Add information about the company or enterprise to be registered in the company information as shown **Figure 6.3**.




Single Window System
 Department of Commerce & Industries

Dashboard
View Profile
Create Alternate User Name
Change Password
Logout

() Indicated fields are mandatory*

Company Information
 Project Information
 Land and Utility Requirement

Basic Details of Enterprise

Name of the Unit / Enterprise *	Industry Type *
<input type="text"/>	<input type="text"/>
Type of Organization *	
<input type="text"/>	

Corporate / Office Address Details

Address Line 1 *	Address Line 2
<input type="text"/>	<input type="text"/>
Country *	State *
<input type="text"/>	<input type="text"/>
District *	Block
<input type="text"/>	<input type="text"/>
Tehsil	Village / Town
<input type="text"/>	<input type="text"/>
PIN Code *	Mobile Number *
<input type="text"/>	<input type="text"/>
Email ID *	
<input type="text"/>	

Entrepreneur Details

⚠ Note: Please click the **Add** button to add Entrepreneur details before clicking **Save and Continue**.

Entrepreneur Name *	Gender *
<input type="text"/>	<input type="text"/>
Category *	Equity Participation (In Percentage) *
<input type="text"/>	<input type="text"/>

© 2025 SWS Chhattisgarh, All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 6.3: Add Company Information Screen



Users fill in the Basic Details of the Enterprise, Corporate/Office Address Details, and Entrepreneur Details in the Company Information section. They must then click the Save & Continue button to save the entered information and proceed to the Project Information section.

6.3. Project Information

Add details of the project in the project information section as shown in figure 6.4.

- If the total capital investment is **less than ₹1 crore**, the enterprise is categorized as a **Micro Enterprise**.
- If the total capital investment is **more than ₹1 crore but less than ₹10 crore**, it is considered a **Small Enterprise**.
- If the total capital investment is **more than ₹10 crore but less than ₹50 crore**, it is classified as a **Medium Enterprise**.
- Enterprises with a capital investment of **₹50 crore or more** are considered **Large Scale Enterprises**.

Users fill in the Project Details and Employment Potential in the Project Information section. They must then click the Save & Continue button to save the entered information and proceed to the Land and Utility Requirement section.



 **Single Window System**
Department of Commerce & Industries

Udyam Aakanksha (* Indicated fields are mandatory)

Company Information **Project Information** Land and Utility Requirement

Project Details

Nature of Activity *
 Manufacturing Service Manufacturing & Service

Add Product Details

As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation
 You can download the NPC-2011 pdf from [here](#) and search your product.

Note: Please click the **Add** button to add Product Details before clicking **Save and Continue**.

Activity Code *	<input type="text"/>
Capacity *	<input type="text"/>
Unit of Measurement *	<input type="text"/> Select
Product Description <input type="text"/>	
Add	

Category

Land Including Land Development	<input type="text"/> 0
Shed / Building	<input type="text"/> 0
Plant & Machinery	<input type="text"/> 0
Electricity Installation	<input type="text"/> 0
Water Supply	<input type="text"/> 0
Others	<input type="text"/> 0
Total Capital Investment	<input type="text"/>

Total Capital Investment in Words :

Category of Enterprise :

Have you already received an invitation to invest certificate for the above-mentioned project?

Yes No

Power Requirement Select Water Requirement (MCM Per Year)

Employment Potential

Category	<input type="text"/> 0
Managerial	<input type="text"/> 0
Skilled	<input type="text"/> 0
Unskilled	<input type="text"/> 0
Total Employment	<input type="text"/> 0

Back **Save & continue** **Save as Draft**

© 2025 SWS Chhattisgarh. All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 6.4: Project Information

6.4. Land and Utility Requirement

Add the Land and Utility Requirement details in this section, as shown in Figure 6.5. Then, click the Save & Continue button to save the entered information.

Single Window System
Department of Commerce & Industries

Udyam Aakanksha

(*) Indicated fields are mandatory

Company Information Project Information Land and Utility Requirement

Proposed Location of Unit

Note: Please click the **Add** button to add Proposed Location of Unit before clicking **Save and Continue**.

Area *

Rural Urban

Address Line 1

Address Line 2

District *

Select District

Block

Select Block

Tehsil

Select Tehsil

Village / Town

Select Village / Town

PIN Code

Khasra / Plot Number

Land Mark

Land Area

Area Unit

Select

Add

Back Save & continue Save as Draft

© 2025 SWS Chhattisgarh. All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 6.5: Land and Utility Requirement

On clicking, a preview of the unit registration is displayed.





Single Window System
Department of Commerce & Industries

Udyam Aakanksha

Company Information

Basic Details of Enterprise

Udyam Aakanksha No.	Name of the Unit / Enterprise
Existing	Type of Organization
	Private Limited Company

Corporate / Office Address Details

Address Line 1 12345	Address Line 2 road street lane area locality	Country INDIA
State Chhattisgarh	District Durg	Block Durg
Tehsil Bhilai-3	Village / Town string	PIN Code 492001
Mobile Number	Email ID	

Entrepreneur Details

Sl#	Entrepreneur Name	Gender	Category	Equity Participation (in %)
1		Male	General	55

Project Information

Project Details

Nature of Activity :Manufacturing

Add Product Details (As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation)

Sl#	Existing Product Name	Activity Code	Capacity	Unit of Measurement	Product Description
1	Bran rice	3912002	200000		

Existing Capital Investment (₹ in Lakh)

Category	Capital Investment in Existing industry
Land including land development	0.00
Shed / Building	0.00
Plant & Machinery	11.00
Electricity Installation	0.00
Water Supply	0.00
Others	0.00
Total capital investment	11.00

Category of Enterprise:- Micro

Power Requirement:
213 KVA

Water Requirement (MCM Per Year)
N/A

Employment Potential

Category	Existing
Managerial	10
Skilled	20
Unskilled	30
Total Employment	60



Figure 6.6: Preview of Unit Registration Application

The details of the Company Information, Project Information, Land and Utility Requirement are displayed in the preview section.

For the application submitted, the user needs to make payment for the fee charged as per the industry type as Micro, Small, Medium or Large. User has the option to pay fee now or pay later.

Figure 6.7: Confirmation Message

On clicking the option, an alert message appears on the screen. Click the Pay Now button to proceed with the payment. Upon successful payment, a confirmation message is displayed on the screen.



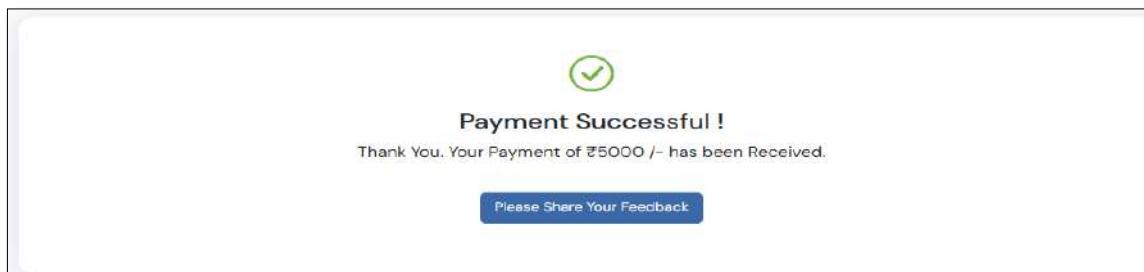


Figure 6.8: Confirmation Message

6.5. Share Your Feedback

For the services availed, click on **Please Share Your Feedback** to share your feedback and responses if any.

The screenshot shows the 'Share Your Feedback' section of the Single Window System portal. The left sidebar has links for Dashboard, View Profile, Create Alternate User Name, Change Password, and Logout. The main area has four rating scales: 1) Ease of navigation/usability (4 stars), 2) Likelihood to recommend (3 stars), 3) Overall experience (3 stars), and 4) Confirmation notification (Yes selected). Below these is a text input for comments, with a callout pointing to the 'Submit' button: 'On clicking the **Submit** button, the response is submitted'.

Figure 6.9: Share Your Feedback



Get navigated back to the dashboard section.

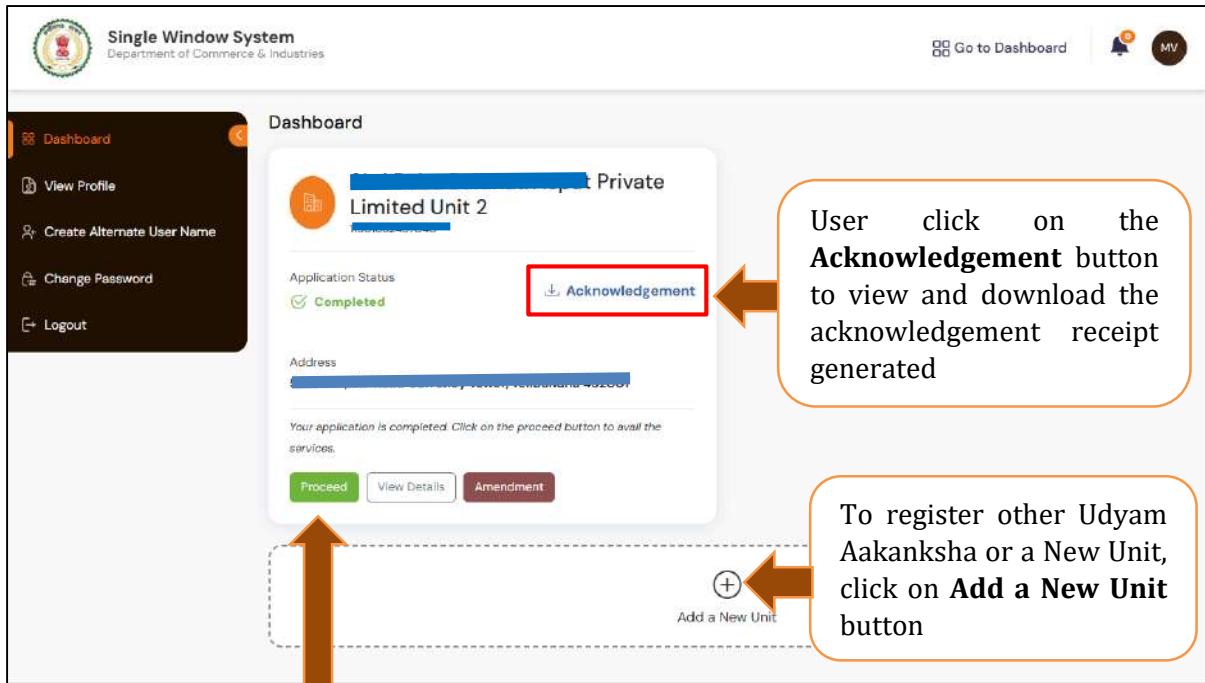


Figure 6.10: Dashboard

To proceed to other services available to the Udyam Aakanksha Unit, click on the **Proceed** button

On successful payment, the application moves to the completed stage.

An acknowledgment receipt is generated, which includes a unique 14-digit number known as the Udyam Aakanksha or Unit number. Additionally, a unique 10-digit reference number is also generated.



To go back to the previous section, click on the **Back** button

To print a PDF copy of the acknowledgement slip, click on the **Print** button

For: Existing Industry
Reference No:- 9158545499

DISTRICT TRADE & INDUSTRIES CENTRE, Balod

Pin Code - 491226

1	3	2	6	2	0	2	5	1	2	0	4	2	6
---	---	---	---	---	---	---	---	---	---	---	---	---	---

Issue Date :- 16- Jun- 2025
Validity:- 15-Jun-2030

UDYAM AAKANKSHA / UNIT NO.
(ACKNOWLEDGEMENT)

This is to certify that the following unit has filed Udyam Aakanksha, expressing its intent to set up an enterprise at the location as mentioned below:

Name of the unit:	ABC Communication
Industry Type:	Small
Manufacturing / Service:	Manufacturing & Service
Address:	Chhattisgarh , Balod Village - Amalidih , Block - Balod , District - Balod , State - Chhattisgarh , PIN - 491226

Details of item / items to be manufactured / service to be provided

No.	Items of manufacture / Type of service to be rendered	Activity Code	Capacity	Unit
1	1 phenyl 3 methyl 5 pyrazolone	3416001	1000	Litre/Annum

Disclaimer:-
This acknowledgement is generated on the basis of information provided by the applicant and has not been verified.

Note:-

1. This acknowledgement is issued subject to notification GENS-1103/5/2025-COMM. & INDUS Dated 14/02/2025, regarding the significance implications and legal status of filing of Udyam Aakanksha / Unit No. (copy of notification is available on website <http://industries.cg.gov.in>).
2. This is computer generated acknowledgement and does not require signature.
3. The issue of this acknowledgement does not bestow any legal right. The enterprise is required to seek requisite clearances / licences / Permits required under statutory obligation stipulated under laws of central / State Government / court orders.
4. Unit ID is to be quoted for all future communication with department.



This is computer generated certificate and does not require seal and signature. This certificate can be verified online at <http://industries.cg.gov.in> through Certificate No. and Reference No. You may also scan the QR code for verification.

Figure 6.11: Acknowledgement

7. Amendment of Udyam Aakanksha

In case the Udyam Aakansha application needs some changes like change in business plan, corrections in submitted business plan, or any update due to evolving circumstances in the pre-establishment phase of an enterprise, the registered users is authorized to request for modification or update in the details submitted in original Udyam Aakansha application.

- The Amendment module enables the Unit Users to request for amendment, except special conditions where any services or incentives are applied by the user and still pending for approval at the authority end.

Single Window System (<https://oneclick.cgstate.gov.in>)

ONE CLICK
CG Makes It Easy

- The user needs to wait till the applications are approved or rejected, or they can withdraw those application before the approval process and continue with the amendment.
- Apply for the amendment by paying a nominal fee.

7.1. Apply Amendment for Udyam Aakanksha

The Investor User can apply for amendment of the Udyam Aakansha application from respective dashboard only.

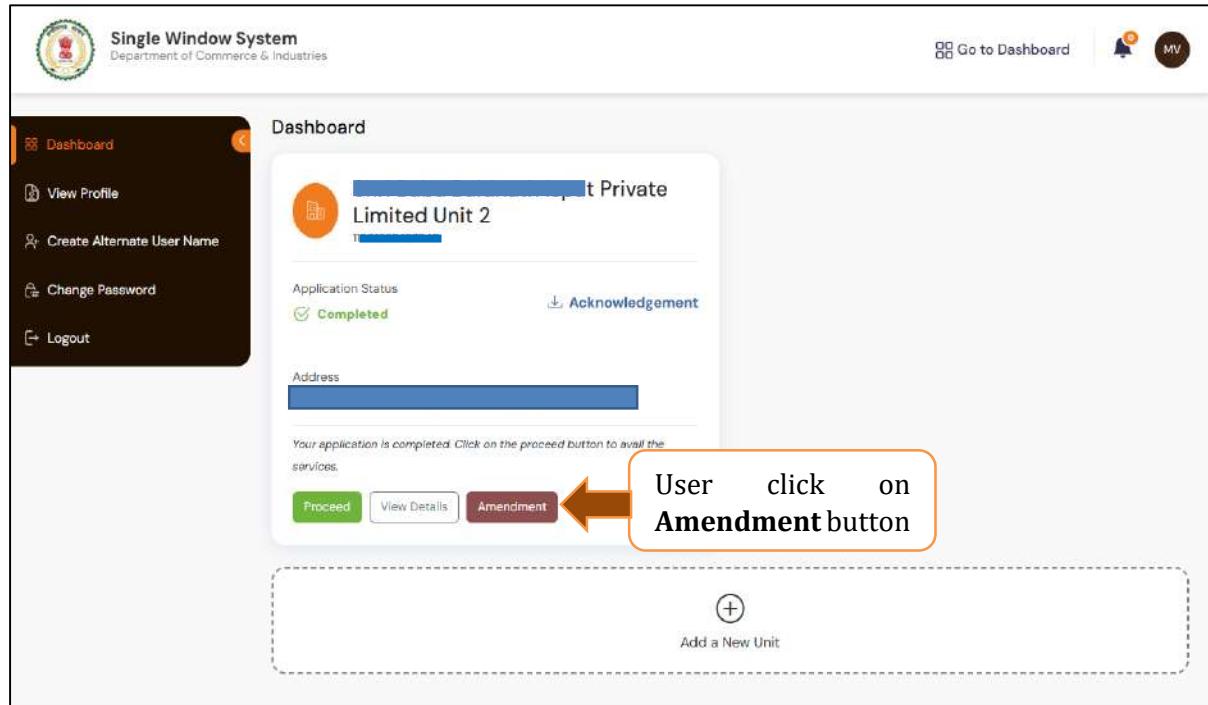


Figure 7.1: Dashboard

After clicking the Amendment button, navigate to the Udyam Aakanksha details that the user wants to update, as shown in Figure 7.2.

In the **Company Information** section displayed below, update the necessary details wherever required. Once the updates are made, click the **Save & Continue** button to proceed.





Single Window System
Department of Commerce & Industries

Udyam Aakanksha

(*) Indicated fields are mandatory

Company Information
Project Information
Land and Utility Requirement

Basic Details of Enterprise

Name of the Unit / Enterprise *	Industry Type *
<input type="text"/>	<input type="text"/>
Type of Organization *	
<input type="text"/>	

Corporate / Office Address Details

Address Line 1 *	Address Line 2
<input type="text"/>	<input type="text"/>
Country *	State *
<input type="text"/>	<input type="text"/>
District *	Block
<input type="text"/>	<input type="text"/>
Tehsil	Village / Town
<input type="text"/>	<input type="text"/>
PIN Code *	Mobile Number *
<input type="text"/>	<input type="text"/>
Email ID *	
<input type="text"/>	

Entrepreneur Details

⚠ Note: Please click the **Add** button to add Entrepreneur details before clicking **Save and Continue**.

Entrepreneur Name *	Gender *
<input type="text"/>	<input type="text"/>
Category *	Equity Participation (In Percentage) *
<input type="text"/>	<input type="text"/>

(+) Add

Save & Continue Save as Draft

© 2025 SWS Chhattisgarh, All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 7.2: Company Information



Once the details are successfully saved, navigate to the **Project Details** section, as shown in Figure 7.3. Update the project information wherever required, including product details, capital investment, and employment potential. After making the necessary changes, click the **Save & Continue** button to save the updated information.

Single Window System

Department of Commerce & Industries

Dashboard
View Profile
Create Alternate User Name
Change Password
Logout

Udyam Aakanksha

Company Information
 Project Information
 Land and Utility Requirement

Project Details

Nature of Activity *
(*) Indicated fields are mandatory

Manufacturing
 Service
 Manufacturing & Service

Add Product Details

As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation

You can download the NPC-2011 pdf from [here](#) and search your product.

Note: Please click the **Add** button to add Product Details before clicking Save and Continue.

Existing Product Name *
Activity Code *

Capacity *
Unit of Measurement *

Product Description
Select

Add

Sl#	Product Name	Activity Code	Capacity	Unit of Measurement	Product Description	Delete
1	Bran rice	3912002	200000	Kilogram/Annum		

Existing Capital Investment (₹ In Lakh)

Category
Capital Investment in Existing industry

Land Including Land Development

Shed / Building

Plant & Machinery

Electricity Installation

Water Supply

Others

Total Capital Investment

Total Capital Investment in Words : **Eleven Lakh**

Category of Enterprise : **Micro**

Have you already received an Invitation to Invest certificate for the above-mentioned project?

Yes No

Power Requirement
Water Requirement (MCM Per Year)

213
 KVA

Employment Potential

Category
Existing

Managerial

Skilled

Unskilled

Total Employment

Back
Save & continue
Save as Draft

© 2025 SWS Chhattisgarh, All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 7.3: Project Details

Single Window System (<https://oneclick.cgstate.gov.in>)

On clicking the **Save & Continue** button, get navigated to update the Land and Utility Requirement section.



Single Window System
Department of Commerce & Industries

(* Indicated fields are mandatory)

Company Information
Project Information
Land and Utility Requirement

Proposed Location of Unit

Note: Please click the **Add** button to add Proposed Location of Unit before clicking **Save and Continue**.

Area *

Rural Urban

Address Line 1

Address Line 2

District *

Select District

Block

Select Block

Tehsil

Select Tehsil

ULB

Select

Village / Town

Select Village / Town

PIN Code

Khasra / Plot Number

Land Mark

Land Area

Area Unit

Select

+ Add

Sl#	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number	Land Mark	Land Area
1	Urban	Plot No. 27, Industrial Area, Bhilai		Durg	Durg		Bhilai-3	Durg	492001	123/45	Near Industrial Area Phase-II, Bhilai	2.5

Back
Save & continue
Save as Draft

© 2025 SWS Chhattisgarh, All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 7.4: Land and Utility Requirement

Update the necessary fields wherever required, then click the **Save & Continue** button to save the changes. After saving, user will be navigated to the **Preview** section.

Single Window System (<https://oneclick.cgstate.gov.in>)

ONE
CLICK
CG Makes It Easy


Single Window System
 Department of Commerce & Industries

Udyam Aakanksha

Company Information

Basic Details of Enterprise

Udyam Aakanksha No. [REDACTED] Name of the Unit / Enterprise [REDACTED]

Industry Type **Existing** Type of Organization **Private Limited Company**

Corporate / Office Address Details

Address Line 1 **12345** Address Line 2 **road street lane area locality** Country **INDIA**

State **Chhattisgarh** District **Durg** Block **Durg**

Tehsil **Bhilai-3** Village / Town **string** PIN Code **492001**

Mobile Number [REDACTED] Email ID [REDACTED]

Entrepreneur Details

Sl#	Entrepreneur Name	Gender	Category	Equity Participation (in %)
1	[REDACTED]	Male	General	55

Project Information

Project Details

Nature of Activity :Manufacturing

Add Product Details (As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation)

Sl#	Existing Product Name	Activity Code	Capacity	Unit of Measurement	Product Description
1	Bran rice	3912002	200000		

Existing Capital Investment (₹ in Lakh)

Category	Capital Investment in Existing Industry
Land including land development	0.00
Shed / Building	0.00
Plant & Machinery	11.00
Electricity Installation	0.00
Water Supply	0.00
Others	0.00
Total capital investment	11.00

Category of Enterprise:- **Micro**

Power Requirement **213 KVA** Water Requirement (MCM Per Year) **N/A**

Employment Potential

Category	Existing	
Managerial		10
Skilled		20
Unskilled		30
Total Employment		60



Sl#	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number	Land Mark	Land Area	Land Unit
1	Urban	Plot No. 27, Industrial Area, Bhilai		Durg	Durg	Bhilai-3	Durg	Durg	492001	123/45	Near Industrial Area Phase-II, Bhilai	2.5	Acre

Proposed location of Unit

Submit **Cancel**

Figure 7.5: Application Preview

- Take a look into the preview of the application provided, and click on the **Submit** button to submit the amendment application.

On clicking, a confirmation message appears on the display screen saying - successfully submitted.

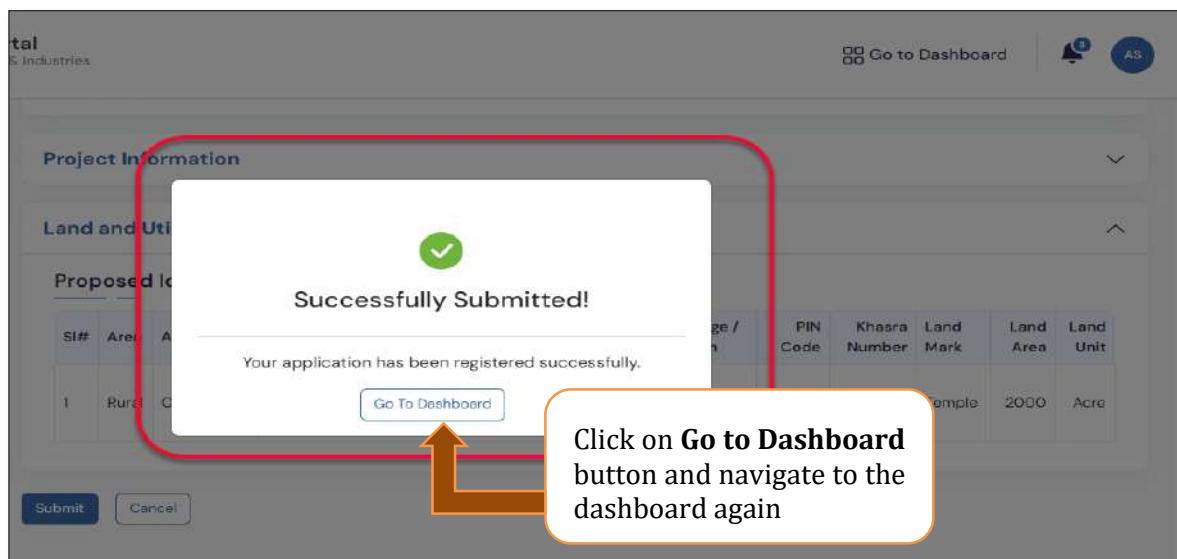


Figure 7.6: Confirmation Message



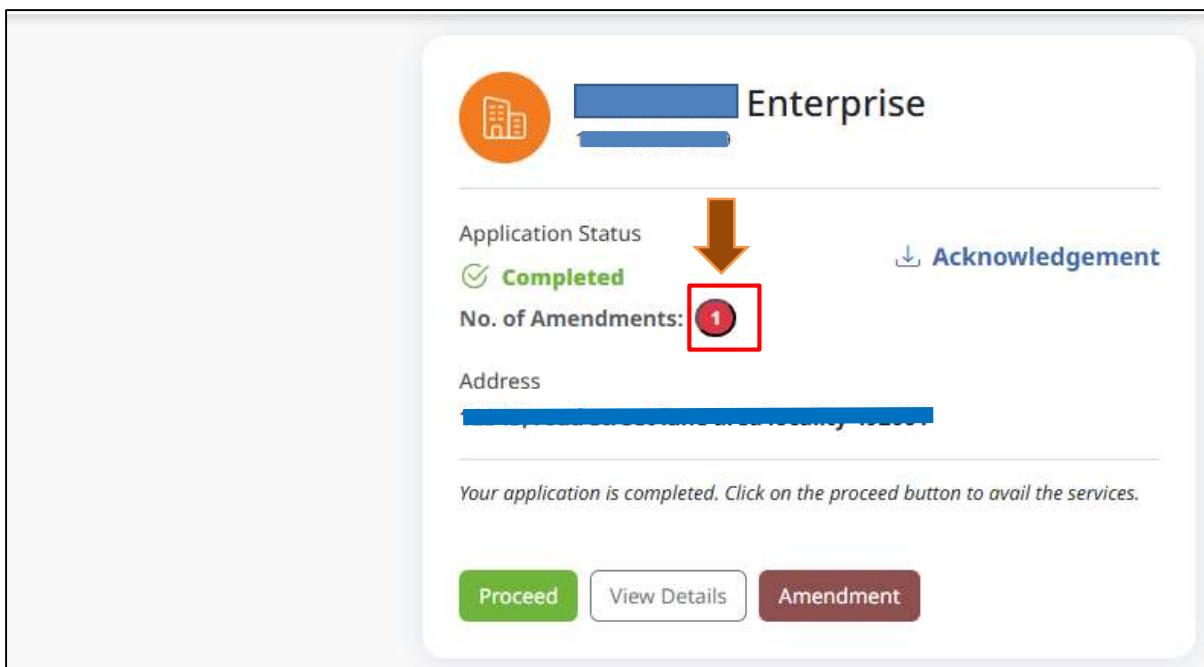


Figure 7.7: Dashboard

- The current application status is completed now.
- The Number of amendments done in the udyam aakanksha application is displayed in the dashboard.
- Click on the Amendment count and navigate to the amendment details section, as shown below.

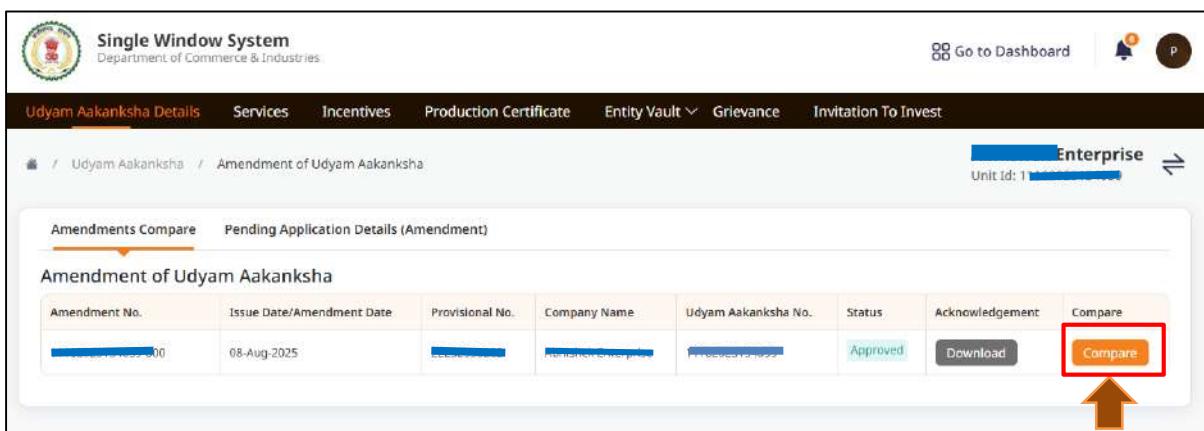


Figure 7.8: Amendment of Udyam Aakanksha

- The amendment number generated, amendment date, company name, udyam aakanksha number, status, acknowledgement and comparison option.
- Click on the **Compare** button to view the latest changes done and the earlier udayam aakanksha details.





Single Window System
Department of Commerce & Industries



 / Udyam Aakanksha / Compare Udyam Aakanksha  

Compare Udyam Aakanksha

Company Information

Before Edited

Udyam Aakanksha No.
██████████

Provisional No.

Name of the Unit / Enterprise
██████████

Industry Type
Existing

Type of Organization
Private Limited Company

Corporate / Office Address Details

Address Line 1
12345

Address Line 2
██████████

Country
INDIA

State
Chhattisgarh

District
Durg

Block
Durg

Tehsil
Bhilai-3

Village / Town
string

PIN Code
492001

Mobile Number
██████████

Email ID
██████████

Entrepreneur Details

Sl#	Entrepreneur Name	Gender	Category	Equity Participation in Percent
1	Abhishek	Male	General	55%

After Edited

Udyam Aakanksha No.
██████████

Provisional No.

Name of the Unit / Enterprise
██████████

Industry Type
Existing

Type of Organization
Private Limited Company

Corporate / Office Address Details

Address Line 1
12345

Address Line 2
██████████

Country
INDIA

State
Chhattisgarh

District
Durg

Block
Durg

Tehsil
Bhilai-3

Village / Town
string

PIN Code
492001

Mobile Number
██████████

Email ID
██████████

Entrepreneur Details

Sl#	Entrepreneur Name	Gender	Category	Equity Participation in Percent
1	Abhishek	Male	General	55%



Project Information

Before Edited

Project Details

Nature of Activity :Manufacturing

Add Product Details (As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation)

Sl#	Existing Product Name	Activity Code	Capacity	Unit of Measurement	Product Description
1	Bran rice	3912002	200000		

Existing Capital Investment (₹ in Lakh)

Category	Capital Investment in Existing industry
Land including land development	0.00
Shed / Building	0.00
Plant & Machinery	11.00
Electricity Installation	0.00
Water Supply	0.00
Others	0.00
Total capital investment	11.00

Category of Enterprise:- Micro

Power Requirement
213 KVA

Employment Potential

Category	Existing
Managerial	10
Skilled	20
Unskilled	30
Total Employment	60

After Edited

Project Details

Nature of Activity :Manufacturing

Add Product Details (As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation)

Sl#	Existing Product Name	Activity Code	Capacity	Unit of Measurement	Product Description
1	Bran rice	3912002	200000		

Existing Capital Investment (₹ in Lakh)

Category	Capital Investment in Existing industry
Land including land development	0.00
Shed / Building	0.00
Plant & Machinery	11.00
Electricity Installation	0.00
Water Supply	0.00
Others	0.00
Total capital investment	11.00

Category of Enterprise:- Micro

Power Requirement
213 KVA

Employment Potential

Category	Existing
Managerial	10
Skilled	20
Unskilled	30
Total Employment	60

Land and Utility Requirement

Before Edited

Proposed location of Unit

Sl#	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number
1	Urban	Samay Nagar	Tkrapara Chouk	Rajpur	Arang	Arang Municipal Council	Rajpur	Rajhi-1 (Rajhi)	492013	123/4

After Edited

Proposed location of Unit

Sl#	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number
1	Urban	Plot No. 27, Industrial Area, Bhilai		Durg	Durg		Bhilai-3	Durg	492001	123/45

[Back](#)

Figure 7.9: Compare Udyam Aakanksha



Single Window System (<https://oneclick.cgstate.gov.in>)



- View the comparative information on Udyam Akansha detail before editing and after editing.
- To go back to the dashboard again, click on the **Back** button.

Now, once the amendment application for Udyam Akansha is submitted, the application is pending for review and approval at the Manager or Assistant Manager end.

8. Services of the Departments

A **Single Window System** for department services is a government initiative where citizens, businesses, or investors can access and apply for multiple services from different departments through one unified online portal instead of visiting each department separately.

8.1. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to Fig. 8.1), which includes step-by-step instructions for applying services.

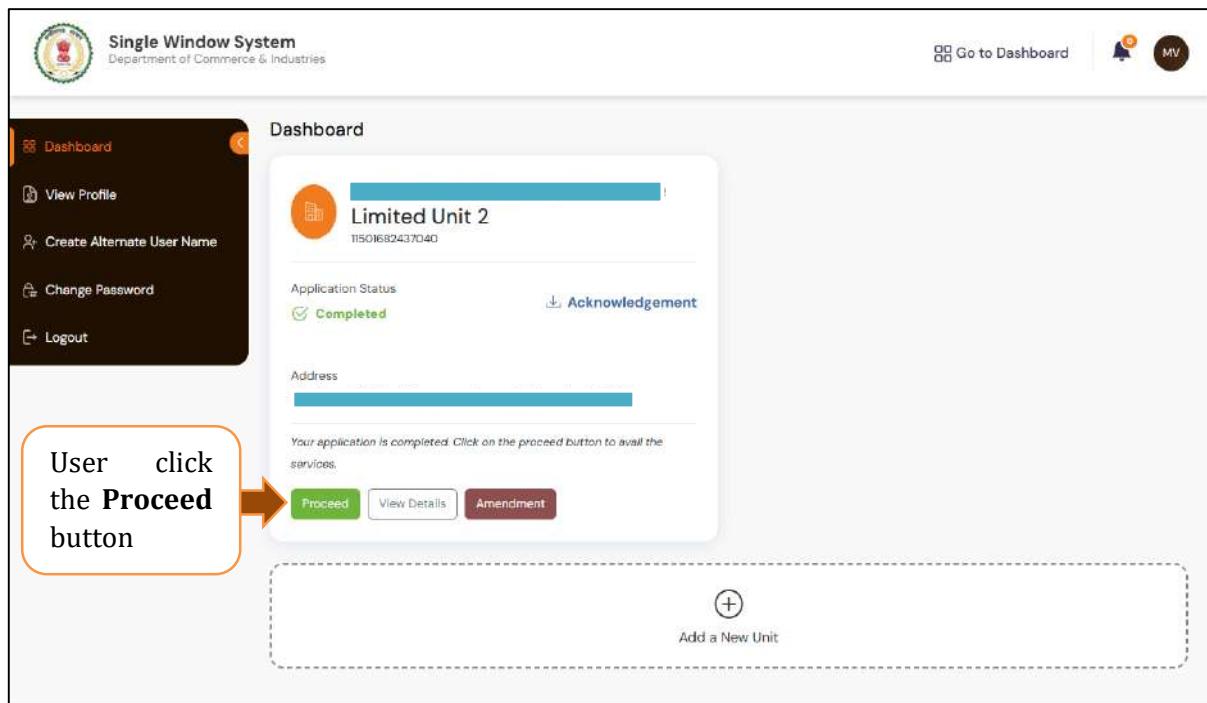


Figure 8.1: Dashboard Screen

8.2. Services

In the Services section, display all departments and government services as shown in figure 8.2. When the user applies for any service, they will be redirected to the respective department's website.



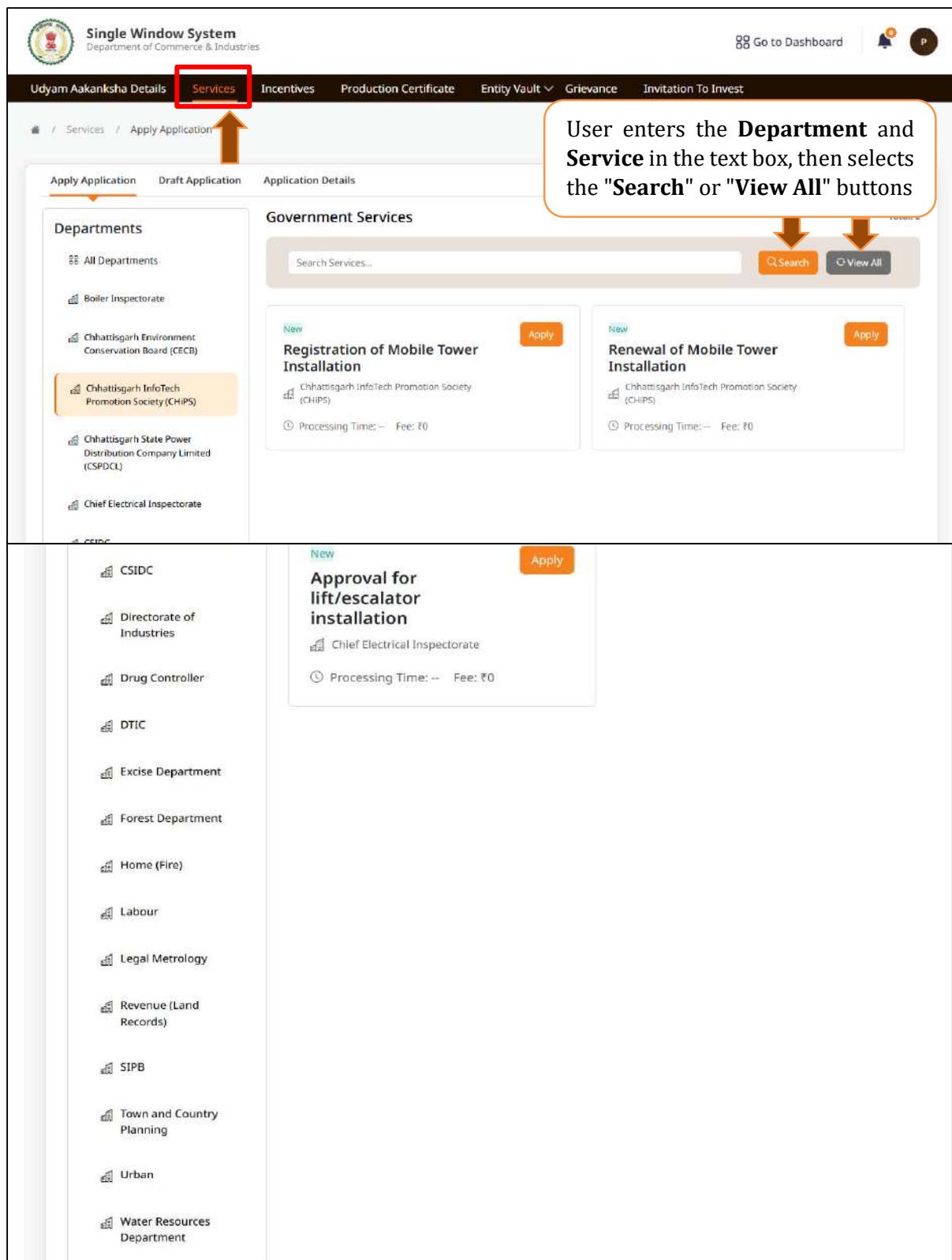


Figure 8.2: Services Screen

For the Boiler Inspectorate department, users can apply for services directly within the Services section. The list below shows all departments.

1. Boiler Inspectorate



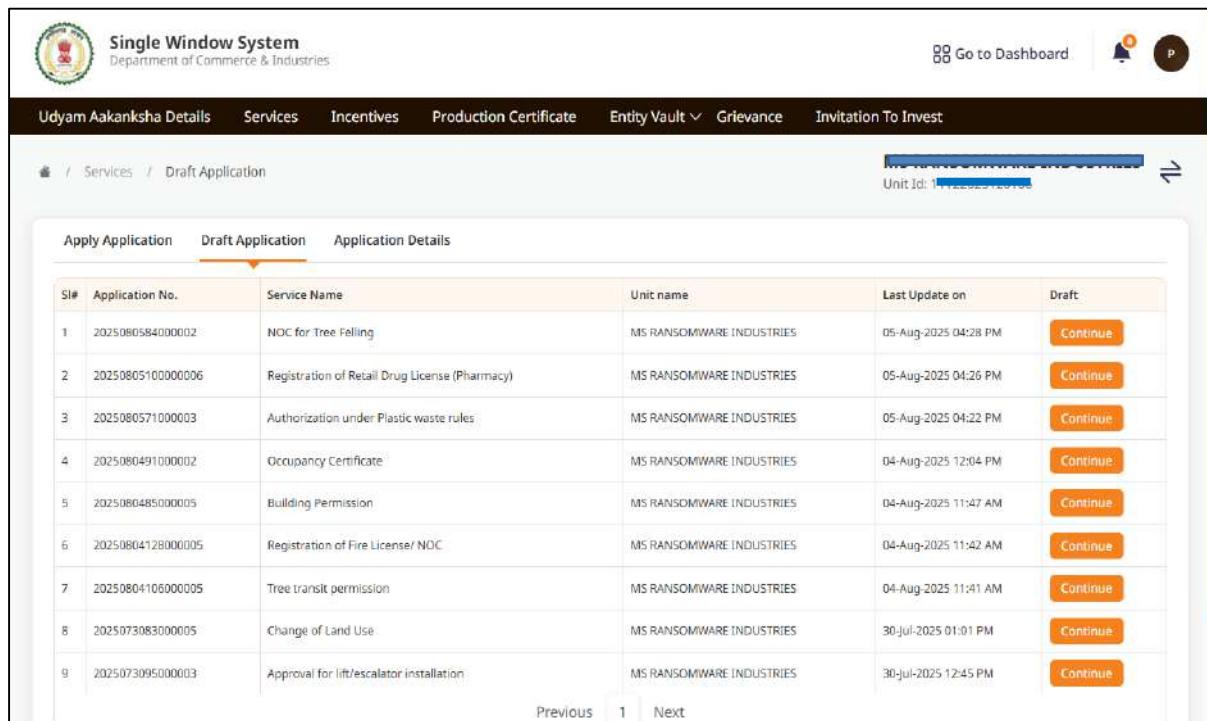
Single Window System (<https://oneclick.cgstate.gov.in>)



2. Chhattisgarh Environment Conservation Board (CECB)
3. Chhattisgarh InfoTech Promotion Society (CHiPS)
4. Chhattisgarh State Power Distribution Company Limited (CSPDCL)
5. Chief Electrical Inspectorate
6. Chhattisgarh State Industrial Development Corporation (CSIDC)
7. Directorate of Industries
8. Drug Controller
9. Excise Department
10. Forest Department
11. Home (Fire)
12. Labour
13. Legal Metrology
14. Revenue (Land Records)
15. Town and Country Planning
16. Urban
17. Water Resources Department

8.2.1. Draft Services Application

In the **Draft Application** section, the user can view the list of services saved as drafts and select the services application to continue the partially filled form and submit the application.



Sl#	Application No.	Service Name	Unit name	Last Update on	Draft
1	2025080584000002	NOC for Tree Felling	MS RANSOMWARE INDUSTRIES	05-Aug-2025 04:28 PM	Continue
2	2025080510000006	Registration of Retail Drug License (Pharmacy)	MS RANSOMWARE INDUSTRIES	05-Aug-2025 04:26 PM	Continue
3	2025080571000003	Authorization under Plastic waste rules	MS RANSOMWARE INDUSTRIES	05-Aug-2025 04:22 PM	Continue
4	2025080491000002	Occupancy Certificate	MS RANSOMWARE INDUSTRIES	04-Aug-2025 12:04 PM	Continue
5	2025080485000005	Building Permission	MS RANSOMWARE INDUSTRIES	04-Aug-2025 11:47 AM	Continue
6	2025080412800005	Registration of Fire License/ NOC	MS RANSOMWARE INDUSTRIES	04-Aug-2025 11:42 AM	Continue
7	2025080410600005	Tree transit permission	MS RANSOMWARE INDUSTRIES	04-Aug-2025 11:41 AM	Continue
8	2025073083000005	Change of Land Use	MS RANSOMWARE INDUSTRIES	30-Jul-2025 01:01 PM	Continue
9	2025073095000003	Approval for lift/escalator installation	MS RANSOMWARE INDUSTRIES	30-Jul-2025 12:45 PM	Continue

Figure 8.3: Draft Application



8.2.2. View Services Application

In the **Application Details** section, the user can view the list of services they have applied for and select the services application to check the submitted application, track its status, and download the certificate after approval.

SI#	Application No.	Department Name	Service Name	Unit Name	Submitted on	Updated on	Application Status	Download Certificate	
								Provisional	Final
1	[REDACTED]	Boiler Inspectorate	New Boiler Registration (Under Boiler Act)	[REDACTED] INDUSTRIES	10-Aug-2025 02:12 PM		Approved		

Figure 8.4: View Application

User click the download icon to view and download the certificate

9. Incentives

In a **Single Window System portal**, incentives refer to the financial or non-financial benefits that the government offers to businesses, industries, or investors to encourage investment, expansion, and economic growth.

The Directorate of Industries Department has two types of incentives.

1. Pre-Production Incentives
2. Post-Production Incentives

9.1. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to Fig. 9.1), which includes step-by-step instructions for applying services.



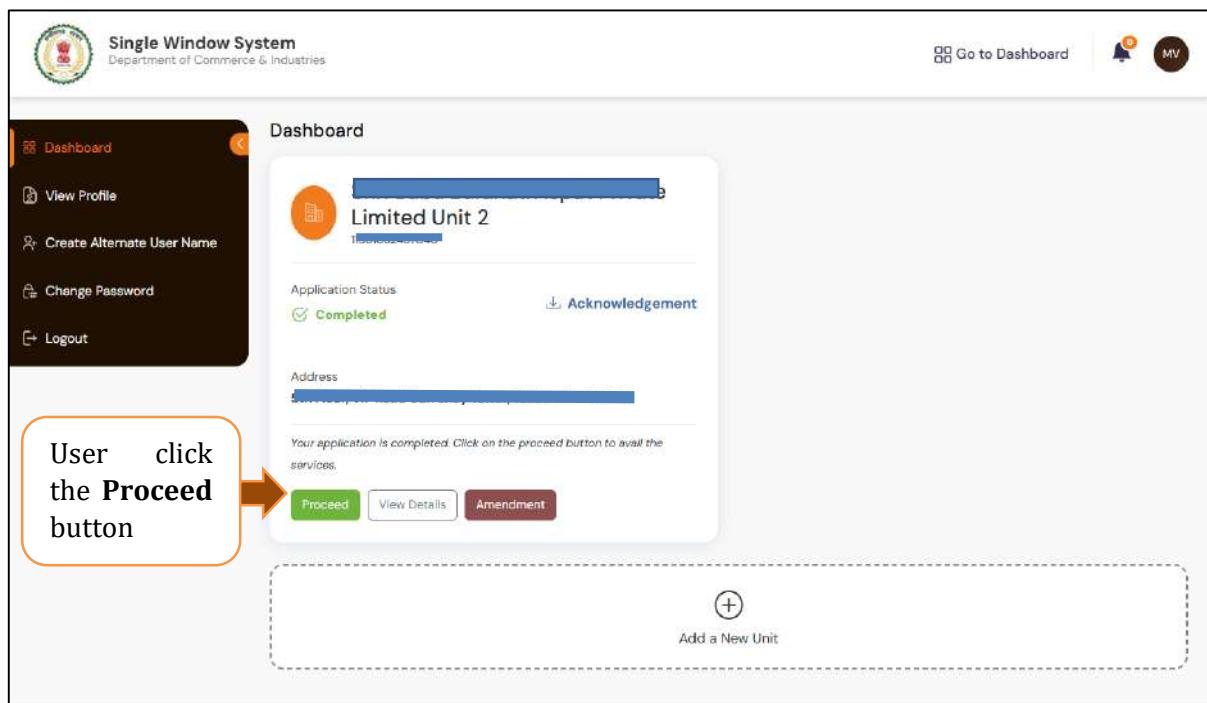


Figure 9.1: Dashboard Screen

On the Incentives page, refer to **Figure 9.2**, which displays all incentives. In the Application section, select the option to apply for incentives.

Sl#	Name of the Unit / Department	Incentive Type	Incentive Name	Action
1	Directorate of Industries	Pre-production	Stamp Duty Exemption	Apply
2	Directorate of Industries	Pre-production	Margin Money Subsidy	Apply
3	Directorate of Industries	Post-production	Fixed Capital Incentive	Apply
4	Directorate of Industries	Post-production	Employment Subsidy	Apply
5	Directorate of Industries	Post-production	Electricity Duty Exemption	Apply
6	Directorate of Industries	Post-production	Interest Subsidy	Apply
7	Directorate of Industries	Post-production	Mandi Tax Exemption	Apply
8	Directorate of Industries	Post-production	Project Report Subsidy	Apply
9	Directorate of Industries	Post-production	Quality Certification Subsidy	Apply
10	Directorate of Industries	Post-production	Technical Patent Subsidy	Apply
11	Directorate of Industries	Post-production	Technology Purchase Subsidy	Apply

Figure 9.2: Incentives Screen



9.2. Pre-Production Incentives

Pre-Production incentives include two types: Stamp Duty Exemption and Margin Money Subsidy.

9.2.1. Stamp Duty Exemption

1. The user can apply for stamp duty exemption without having a production certificate means the incentive can be availed before the product certificate. The user can also apply for this incentive after getting the production certificate.
2. This incentive is mainly applied for following 2 categories:
 - Purchase / Lease of Land / Shed / Building
 - Bank Loan
3. This incentive can be availed for multiple times irrespective of any conditions.
4. If the incentive is applied for the "Purchase/Lease of Land/Shed/Building," the "Loan Approval Information" and "Sanctioned Loan Amount" sections within the "Details of documents relating to loan advance" will be hidden, and the "Details of the Land in the Industrial Area" section will be visible.
5. If the incentive is applied for a "Bank Loan", the "Details of the Land in the Industrial Area" section will be hidden, and the "Details of documents relating to loan advance" section will be visible.
6. If the incentive is applied for a "Bank Loan," the "Land Type" field will be hidden. If the incentive is for "Purchase / Lease of Land / Shed / Building", the "Land Type" field will be displayed.
7. If the "Purchase of existing unit" is a "Sick & Closed Unit", documents related to the Sick & Closed Unit must be provided. If the purchase is made through "NCLT or SARFAESI Act or IBC," the related documents must be submitted.
8. When an industry applies for stamp duty exemption and already has an existing Production Certificate (PC), the field "Whether the incentive is applied under expansion, diversification, modernization, or substitution" will appear with a Yes/No option.
 - a. If "No" is selected, the process can proceed to the next steps without additional checks.
 - b. If "Yes" is selected, the system should verify whether the industry has an acknowledgment for expansion, diversification, modernization, or substitution:
 - i. If the acknowledgment exists, proceed with the further steps.



- ii. If the acknowledgment does not exist, display a link prompting the user to apply for the acknowledgment and prevent them from progressing until the acknowledgment is obtained.
9. After providing the stamp duty exemption information, a preview page will be displayed where the user can review Udyam Aakanksha details along with the provided stamp duty exemption information.
10. The user cannot edit any information retrieved from the Udyam Aakanksha form on this page. If changes are required, the user must amend the Udyam Aakanksha form, keeping the application in draft status until the amendment is made.

9.2.2. Margin Money Subsidy

Investors can apply for margin money subsidy without having a production certificate means the incentive can be availed before the product certificate. The investor can also apply for this incentive after getting the production certificate.

- The total capital investment value and the source of capital investment must be the same.
- This incentive is applicable only to industries classified as "New." Existing industries are not eligible.
- Only Micro and Small industries are eligible for this subsidy; Medium and Large industries are excluded.
- This incentive can only be availed once.

9.3. Post-Production Incentives

Post-Production incentives include the following types:

1. Fixed Capital Incentive
2. Employment Subsidy
3. Electricity Duty Exemption
4. Interest Subsidy
5. Mandi Tax Exemption
6. Project Report Subsidy
7. Quality Certification Subsidy
8. Technical Patent Subsidy
9. Technology Purchase Subsidy
10. Transport Subsidy
11. Water and Energy Efficiency Subsidy
12. EPF Subsidy
13. SME Stock Exchange Reimbursement
14. Special Incentives



Fixed Capital Incentive, Employment Subsidy, Interest Subsidy, Quality Certification Subsidy, Technical Patent Subsidy, Technology Purchase Subsidy and Transport Subsidy:

- The user can apply for the Fixed Capital Incentive, Employment Subsidy, Interest Subsidy, Quality Certification Subsidy, Technical Patent Subsidy, Technology Purchase Subsidy and Transport Subsidy only after obtaining a valid Production Certificate.
- This incentive can be availed multiple times, irrespective of any conditions.
- The "Priority Sector" field will appear only if the "Category of Entrepreneur" is set to "Thrust".
- If the required document has not been uploaded, the user must upload it in the Entity Vault.
- The user cannot edit any information retrieved from the Production Certificate form on this page.
- If any changes are required, the user must amend the details directly in the Production Certificate form.

Electricity Duty Exemption Incentive, Mandi Tax Exemption, Project Report Subsidy Incentives and Water & Energy Efficiency Subsidy:

- The user can apply for Electricity Duty Exemption Incentive, Mandi Tax Exemption, Project Report Subsidy and Water and Energy Efficiency Subsidy only after obtaining a valid Production Certificate.
- This incentive can be availed only once.
- The "Priority Sector" field will appear only if the "Category of Entrepreneur" is set to "Thrust".
- If the required document has not been uploaded, the user must upload it in the Entity Vault.
- The user cannot edit any information retrieved from the Production Certificate form on this page.
- If any changes are required, the user must update the details directly in the Production Certificate form.

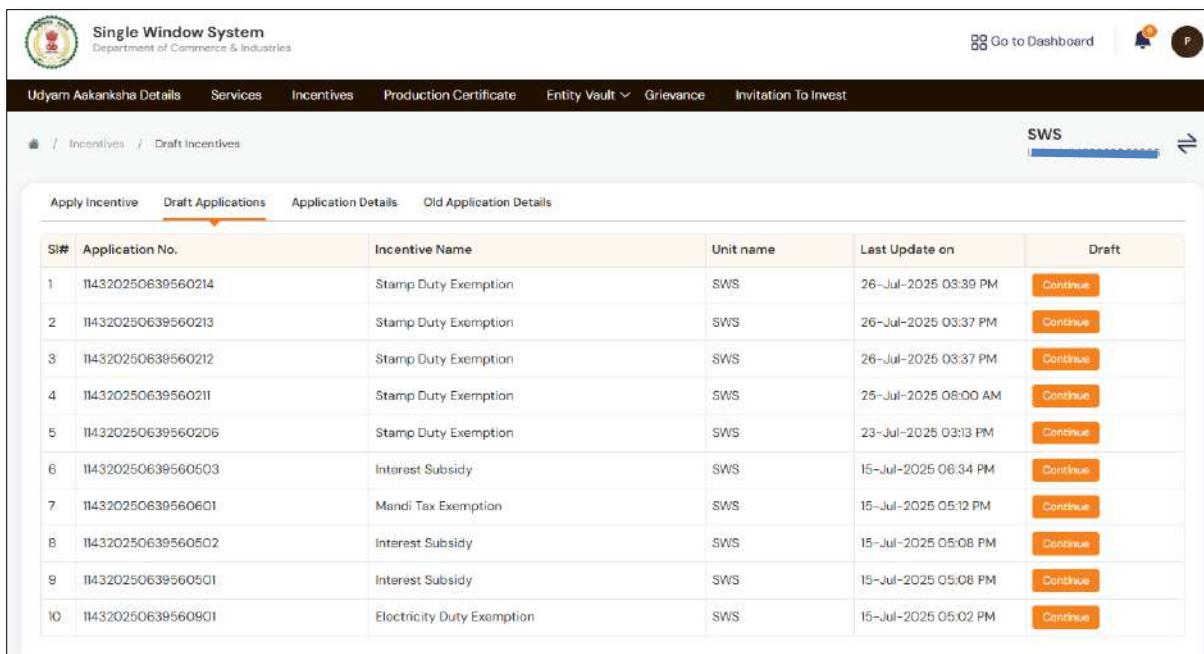
SME Stock Exchange Reimbursement, Special Incentive and EPF Subsidy:

- The user can apply for **SME Stock Exchange and EPF subsidy** only after having a production certificate.
- User can apply for **SME Stock Exchange** subsidy if the type of industries is micro/small/medium.
- The user can apply for **Special incentives** (Export certification + clinical trial + rent subsidy) only after having a production certificate and type of industries should be large.



- **EPF reimbursement** incentive can be availed only by the large category industries.
- Priority sector field will appear only in case of Category of Entrepreneur will be thrust.
- User will upload the required document in the entity vault if not uploaded.
- The user cannot edit any information retrieved from the Production Certificate form on this page. If changes are required, the user must amend the Production Certificate form.

In the **Draft Application** section, the user can view the list of incentives saved as drafts and select the Incentive application to continue the partially filled form and submit the application.



Sl#	Application No.	Incentive Name	Unit name	Last Update on	Draft
1	II4320250639560214	Stamp Duty Exemption	SWS	26-Jul-2025 03:39 PM	Continue
2	II4320250639560213	Stamp Duty Exemption	SWS	26-Jul-2025 03:37 PM	Continue
3	II4320250639560212	Stamp Duty Exemption	SWS	26-Jul-2025 03:37 PM	Continue
4	II4320250639560211	Stamp Duty Exemption	SWS	25-Jul-2025 08:00 AM	Continue
5	II4320250639560206	Stamp Duty Exemption	SWS	23-Jul-2025 03:13 PM	Continue
6	II4320250639560503	Interest Subsidy	SWS	15-Jul-2025 06:34 PM	Continue
7	II4320250639560601	Mandi Tax Exemption	SWS	15-Jul-2025 05:12 PM	Continue
8	II4320250639560502	Interest Subsidy	SWS	15-Jul-2025 05:08 PM	Continue
9	II4320250639560501	Interest Subsidy	SWS	15-Jul-2025 05:08 PM	Continue
10	II4320250639560901	Electricity Duty Exemption	SWS	15-Jul-2025 05:02 PM	Continue

Figure 9.3: Incentive Draft Application

In the **Application Details** section, the user can view the list of incentives they have applied for and select the Incentive application to check the submitted application, track its status, and download the certificate after approval.



SL#	Application No.	Department Name	Incentive Name	Applicant Name	Submitted on	Application Status	Download Certificate
1	1234567890	Directorate of Industries	Stamp Duty Exemption	John Doe	28-Jul-2025 10:06 AM	Approved	

Figure 9.4: Incentive View Application

User click the download icon to view and download the certificate

10. Production Certificate

In a **Single Window System (SWS)**, a **Production Certificate** is an official document issued by the concerned government department to confirm that an industry or business has started commercial production at its registered unit.

Only one production certificate can be obtained for industries classified as "New." For existing industries, users may apply for multiple production certificates in cases of expansion, diversification, modernization, substitution, or addition. However, if an application is still pending with the department, the user will not be able to submit any further applications until the current one is processed.

All the documents submitted by the user during production certificated will be synchronized to entity vault. Also if any document is already available in the entity vault then the document will be pre-populate in the desired fields.

10.1. Apply Production Certificate

In the Dashboard section, clicking the Proceed button displays the menu bar. The user then selects the Production Certificate section to apply for the application.



Figure 10.1: Production Certificate

In the Production Certificate section, click the Apply button to start the application. The checklist for the application will be displayed, and the user can then proceed with the application.

Figure 10.2: Production Certificate Application (1)

After clicking the Proceed button, all data is automatically fetched from Udyam Aakansha. The user fills in the required details in the Industrial Unit section, as shown in Figure 10.3.





Single Window System
Department of Commerce & Industries

[Go to Dashboard](#)




[Udyam Aakanksha Details](#)
[Services](#)
[Incentives](#)
[Production Certificate](#)
[Entity Vault](#)
[Grievance](#)
[Invitation To Invest](#)

Production Certificate
Apply Production Certificate

Application for Production Certificate

(*) Indicated fields are mandatory

Udyam Aakanksha / Unit No.

Industrial Unit

Name of Enterprise
Type of Organization
Industry Type

Private Limited Company
Existing

Industrial Policy *
Classification of Industry *

2024-30
General

Entrepreneur Details

⚠ Note: Please click the **Add More** button to add Entrepreneur details before clicking **Save and Continue**.

Entrepreneur Name *
Gender *
Category *

Select
Select

Equity Participation (In Percentage) *



Sl. No	Entrepreneur Name	Gender	Category	Equity Participation (in %)	Remove
1	ABhishek	Male	General	55%	

Location of Unit

⚠ Note: Please click the **Add More** button to add Unit Location details before clicking **Save and Continue**.

Area *
 Rural Urban

Address Line 1 *
Address Line 2
District *

Select
Select
Select

Block *
Tehsil *
Village / Town *

Select
Select
Select

PIN Code *
Khasra / Plot Number *
Land Mark

Land Area *
Area Unit *


Select
Select

Sl. No	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number	Land Mark	Land Area	Area Unit	Remove
--------	------	-----------	-----------	----------	-------	-----	--------	----------------	----------	---------------	-----------	-----------	-----------	--------

Corporate / Communication Address Details

Address Line 1 12345	Address Line 2 road street lane area locality	Country INDIA
State Chhattisgarh	District Durg	Block Durg
Tehsil Bhilai-3	Village / Town string	PIN Code 492001
Mobile Number <input type="text"/>	Email ID <input type="text"/>	

Single Window System (<https://oneclick.cgstate.gov.in>)

ONE
CLICK
CG Makes It Easy

Product Details

Note: Please click the **Add More** button to add Product details before clicking **Save and Continue**.

Nature of Activity ^{*}
 Manufacturing Service Manufacturing & Service

Add Product Details (As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation)
 View Product Details

Product Name [*]	Activity Code [*]	Capacity
<input type="text"/>	<input type="text"/>	<input type="text"/>
Unit of Measurement [*]	Product Description	Production Date
<input type="text" value="Select"/>	<input type="text"/>	dd-mm-yyy
<input type="button" value="Add More"/>		

Sl. No	Product Name	Activity Code	Capacity	Unit of Measurement	Product Description	Production Date	Remove
1	Bran rice	3912002	200000	Kilogram/Annum	NA	08-Aug-2025	

Capital Investment (₹ in Lakh)

Sl. No	Category	New Unit			Total
		Till Date of Production	6 Months from Date of Production	(5)	
(1)	(2)	(3)	(4)	(5)	
1	Land including land development	0	0	0	
2	Shed / Building	0	0	0	
3	Plant & Machinery / Equipment	11	0	11	
4	Plant & Machinery / Equipment for Research & Development	0	0	0	
5	Effluent Treatment Plant	0	0	0	
6	Electricity Connection	0	0	0	
7	Other Electricals	0	0	0	
8	Water Installation	0	0	0	
9	Water harvesting / recycling / zero waste	0	0	0	
10	Others	0	0	0	
11	Total Capital Investment	11	0	11	

Category of Enterprise :- **Micro**

Save & Continue **Save As Draft**

Figure 10.3: Production Certificate Application (2)

To save the details in draft format and submit them later, the user clicks the **Save as Draft** button

Click on **Save & Continue** option to save the details



Single Window System
Department of Commerce & Industries

Production Certificate / Apply Production Certificate

Application for Production Certificate (*) Indicated fields are mandatory

Employment Details

Category	Employment in undefined Industrial Unit			
	State Domicile	(S)	Others	Total (2+3)
Managerial / Administrative	Male	0	0	0
	Female	0	0	0
	Other	10	0	10
Skilled	Male	0	0	0
	Female	0	0	0
	Other	20	0	20
Unskilled	Male	0	0	0
	Female	0	0	0
	Other	30	0	30
Total Employment	60	0	60	

Power Requirement Details

Connection type *

Power Load * KW

Consumption Details

Note: Please click the **Add More** button to add Consumption details before clicking **Save and Continue**.

Note:-
1. Please Enter Last Six Month Consumption Details (Bill Month Format- Year (4 digit) / Month (2 digit))
2. Consumer Number and Bill Amount Not Required for Other Source of Energy (Oil, Gas, Solar Power, Waste Heat Recovery)

Bill Year / Month	Total Consumption	Add More
2025/01	1200	

Registration No. (As Applicable)

PAN No. ESI No. Registration No. Type * GST No.

Udyam Registration No. * CIN No. *

Document Details

(File type allowed only pdf, Max size 5 MB)

Chartered Accountant Certificate for Production Certificate

Land-Related Document / Lease Deed.

Address Related to Employment Provided to State Domiciled as per norms-1,2 & 3

Cost Certificate / Ex-serviceman Certificate / Required Armulet Certificate / Certificate for Naval Affairs / Certificate / Physically Disabled Certificate / Transgender Certificate

Factory License

EPF Registration Certificate

Chartered Engineer Certificate First Raw Material Purchase and Sales Invoice Acknowledgement letter in case of Expansion / Diversification / Modernization / Substitution CECB Consent or Intimation Letter for White Category Enterprises

Vikalp Certificate Mandi Registration Certificate Detailed Project Report Proof of Organization (MoA, AoA, Certificate of Incorporation/Partnership Deed with firm Registration Certificate)

I/We, hereby solemnly affirm and declare that:

- The information provided in the application form is true to the best of my/our knowledge and nothing has been concealed. I/We fully agree that if any information given by me/us is found to be incorrect or false, then I/we shall be liable for action as per the law.
- That all necessary statutory documents/objection certificates from local bodies/required approvals for the establishment/operation of the proposed activity have been obtained by me/us under the prevailing laws, rules, and applicable regulations.
- That wherever necessary, the required registration/licenses and land use conversion permissions have also been obtained by me/us under the relevant laws, rules, or applicable orders for operating the said industrial activity.
- That the plant/machinery in the industrial unit is installed and operational as per the requirement of current production.
- That if any amendments or changes are required from time to time in relation to this unit, I/we shall duly inform/intimate the competent authority in the District Trade and Industries Centre/ Directorate of Industries within 15 days of such change or amendment.
- That if the submitted reports/documents, or information for obtaining the Commercial Production/Service Activity Certificate and availing benefits under the Industrial Investment Promotion are found to be incorrect, false, or misleading, I/we shall be liable to refund all financial assistance, incentives, or benefits availed under this said scheme to the State Government along with simple interest at an annual rate of 12.50%.
- That I/we shall comply with all terms and conditions, and the competent authority shall have the right to cancel the production/service activity certificate and take appropriate action under relevant laws and rules if any violation is found.

Back **Save** **Save As Draft**

03-2025-SWIS Chhattisgarh, All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 10.4: Production Certificate Application (3)



The user should carefully read the declaration points before ticking the declaration checkbox and click on **Submit** option to submit the details as shown in figure 10.4.

Production Certificate Preview

Industrial Unit and Product Details

Investment and Employment Details

Power Requirement Details

Registration and Document Details

Submit Edit Cancel

Figure 10.5: Production Certificate Preview

After clicking the **Save** option, the dashboard shown in **Figure 10.5** displays all the details and information submitted by the user.

- User click on **Submit** option to submit the details.
- To update any changes, click on the **Edit** option.
- To cancel the submission, click on the **Cancel** option.

Upon successful submission of your application, a confirmation pop-up will appear on your screen, as shown in **Figure 10.6**.

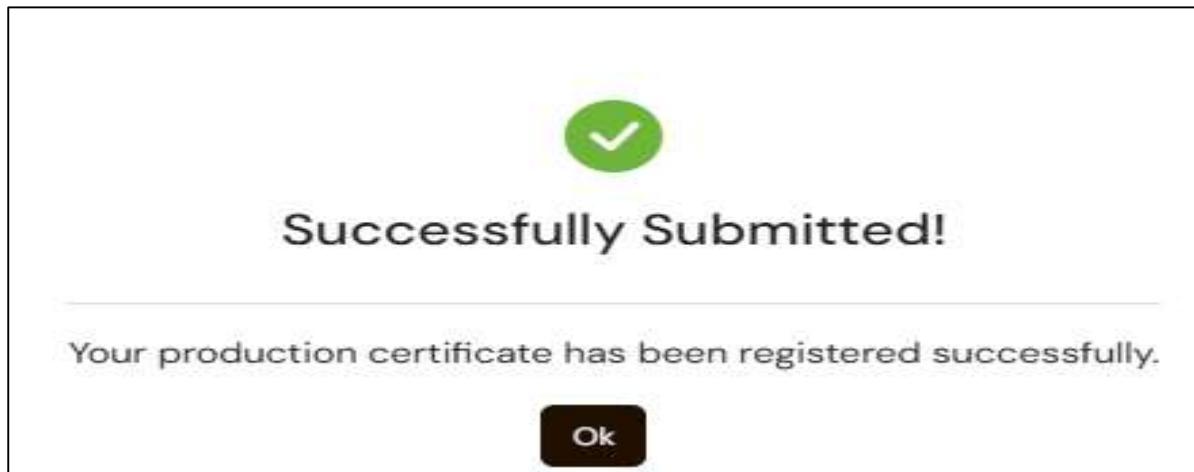


Figure 10.6: Successful Pop-up Screen

10.2. View Production Certificate

In the **Application Details** section, the user can view the list of production certificates they have applied for. The user can select any production certificate application to view the submitted details, check its status, and download the certificate after approval.



Sl. No	Application No.	Number of Amendment	Service Name	Applicant Name	Submitted on	Application Status	Download Certificate	Amendment	Objection Details
1	1234567890	0	Production Certificate	SWS	14-Jul-2025 18:50	Approved			—
2	1234567890	0	Production Certificate	SWS	16-Jul-2025 18:08	Objected			—

Figure 10.7: View PC

10.3. Draft Production Certificate

In the **Draft Application** section, the user can view the list of draft applications saved as drafts and select the production certificate application to continue the partially filled form and submit the application.

Sl. No	Application No.	Service Name	Unit name	Last Update on	Draft
1	1234567890	Production Certificate	—	12-Aug-2025	

Figure 10.7: Draft Production Certificate

11. Amendment of Production Certificate

The Amendment of Production Certificate involves updating entries related to capital investment, employment, product names, and annual capacity in the original production certificate for enterprises undergoing expansion, diversification, substitution, or modernization. This amended certificate serves as the basis for providing "Industrial



Investment Incentives" under the policy. An appropriate system, either online or offline, is made available for amending the production certificate.

11.1. Apply Amendment for Production Certificate

In the Dashboard section, clicking the Proceed button displays the menu bar. The user then selects the Production Certificate section and clicks the Production Certificate Application Details to apply for an Amendment application.

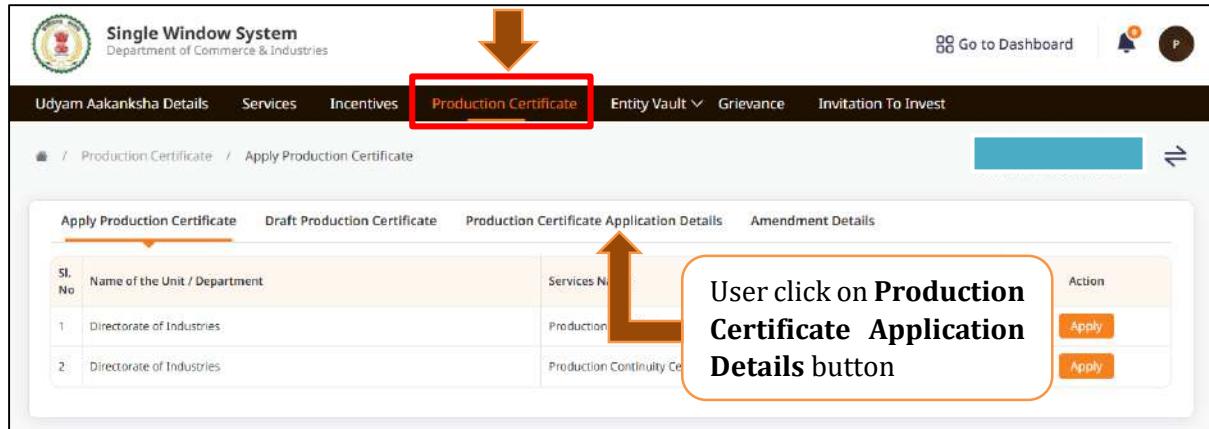


Figure 11.1: Production Certificate

In the Production Certificate Application Details section, the user sees the Amendment option to apply for an Amendment application, as shown in figure 11.2.

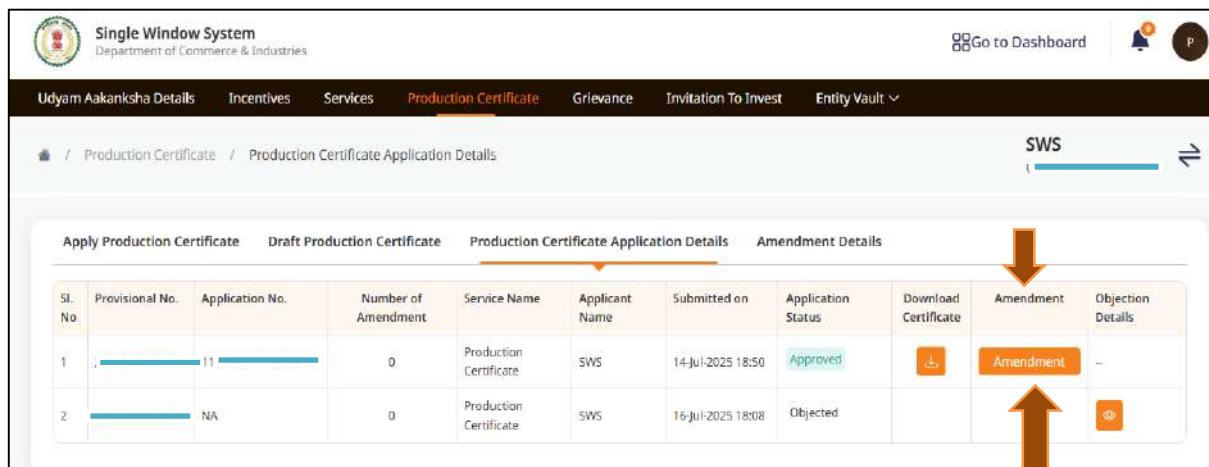


Figure 11.2: Production Certificate Application Details

In the Application for Production Certificate Amendment section shown below, update the necessary details as required. Once the updates are made, click the Save & Continue button to proceed.





Single Window System
Department of Commerce & Industries

[Go to Dashboard](#)




[Udyam Aanksha Details](#) [Incentives](#) [Services](#) [Production Certificate](#) [Grievance](#) [Invitation To Invest](#) [Entity Vault](#)

/ Production Certificate / Amendment Details
SWS

Application for Production Certificate Amendment (*)Indicated fields are mandatory

Udyam Aanksha / Unit No.

Industrial Unit

Name of Enterprise*

Type of Organization*

Industry Type

Industrial Policy

Classification of Industry

Entrepreneur Details

Entrepreneur Name *	Gender *	Category *
<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>
(+) Add More		

Sl. No.	Entrepreneur Name	Gender	Category	Equity Participation In Percent	Action
1	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	Female	Women	100.00 %	
2	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	Female	Women	100.00 %	
3	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	Female	Women	100.00 %	
4	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	Female	Women	100.00 %	

Location of Unit

Sl. No.	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number	Land Mark	Land Area	Area Unit
1	Rural	BBSR	BBSR	Balod	Balod	NA	Arjunda	Adimabad	753001	20/21	BBSR	India	Acre

Corporate / Communication Address Details

Address Line 1 *	Address Line 2
<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>
Country *	State *
<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>
District *	Block *
<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>
Tehsil *	Village / Town *
<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>
PIN Code *	Mobile Number *
<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>
Email ID *	
<input style="width: 100%; border: 1px solid #ccc; border-radius: 4px; padding: 2px 5px;" type="text"/>	

Single Window System (<https://oneclick.cgstate.gov.in>)



CG Makes It Easy

Product Details

Nature of Activity *

Manufacturing Service Manufacturing & Service

Add Product Details (As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation)

View Product Details

Product Name *	Activity Code *	Capacity *
<input type="text"/>	<input type="text"/>	<input type="text" value="0"/>
Unit of Measurement *	Product Description	Production Date *
<input type="text" value="Select"/>	<input type="text"/>	<input type="text" value="dd-mm-yy"/>
<input type="button" value="Add More"/>		

Sl. No	Product Name	Activity Code	Capacity	Unit of Measurement	Product Description	Production Date	Delete
1	T sections	4125109	20.00	Kilogram/Annum	NA	01-Sep-2025	

Capital Investment (₹ in Lakh)

Sl. No	Category	New Unit		Total
		Till Date of Production	6 Months from Date of Production	
(1)	(2)	(3)	(4)	(7)
1	Land including land development	0	0	0
2	Shed / Building	0	0	0
3	Plant & Machinery / Equipment	2	3	5
4	Plant & Machinery / Equipment for Research & Development	0	0	0
5	Effluent Treatment Plant	0	0	0
6	Electricity Connection	0	0	0
7	Other Electricals	0	0	0
8	Water Installation	0	0	0
9	Water harvesting / recycling / zero waste	0	0	0
10	Others	0	0	0
11	Total Capital Investment	2	3	5

Category of Enterprise :- **Micro**

Save & Continue

Figure 11.3: Application for Production Certificate Amendment (1)

Update the necessary fields wherever required, then click the Save & Continue button to save the changes. After saving, user will be navigated to the Employment Details and Power Requirement Details section, as shown in Figure 11.4.



SWS
Unit Id: 11432025063956 

(1)	(2)	(3)	(4)
Managerial / Administrative	Male	0	0
	Female	0	0
	Other	1000	0
Skilled	Male	0	0
	Female	0	0
	Other	1000	0
Unskilled	Male	0	0
	Female	0	0
	Other	1000	0
Total Employment	3000	0	3000

Power Requirement Details

Connection Type
Captive

Power Load *
245 HP

Consumption Details

Note:
1. Please Enter Last Six Month Consumption Details [Bill Month Format-Year (4 digit) / Month (2 digit)] 2. Consumer Number and Bill Amount Not Required For Other Source of Energy(DG Set, Solar Power, Waste Heat Recovery)

Sl. No	Bill Year / Month	Total Consumption
1	2024/08	23

Registration No. (As Applicable)

PAN No.
P256

EPFO No.
e.g., TN/CHN/1234567

ESI No.

Registration No Type *
Industrial Entrepreneur Memorandum

Industrial Entrepreneur Memorandum No
32414-4214-124314

CIN No.

GST No
NA

Other Document(if any) *
No File Chosen 
Max File Size 5 MB (Only PDF)

I/We, hereby solemnly affirm and declare that:
1. The information provided in the application form is true to the best of my/our knowledge and nothing has been concealed. I/We fully agree that if any information given by me/us is found to be incorrect or false, then I/we shall be liable for action as per the law.
2. That all necessary statutory clearances/ no objection certificates from local bodies/required approvals for the establishment/operation of the proposed activity have been obtained by me/us under the prevailing laws, rules, and applicable regulations.
3. That wherever necessary, the required registration/licenses and land use conversion permissions have also been obtained by me/us under the relevant laws, rules, or applicable orders for operating the said industrial activity.
4. That the plant/machinery in the industrial unit is installed and operational as per the requirement of current production.
5. That if any amendments or changes are required from time to time in relation to this unit, I/we shall duly inform/intimate the competent authority in the District Trade and Industries Centre/ Directorate of Industries within 15 days of such change or amendment.
6. That if the submitted report, documents, or information for obtaining the Commercial Production/Service Activity Certificate and availing benefits under the Industrial Investment Promotion are found to be incorrect, false, or misleading, I/We shall be liable to refund all financial assistance, incentives, or benefits availed under the said scheme to the State Government along with simple interest at an annual rate of 12.50%.
7. That I/We shall comply with all terms and conditions, and the competent authority shall have the right to cancel the production/service activity certificate and take appropriate action under relevant laws and rules if any violation is found.

© 2025 SWS Chhattisgarh, All Rights Reserved. Content Owned by Department of Commerce & Industries, Government of Chhattisgarh.

Figure 11.4: Application for Production Certificate Amendment (2)

The user reviews the Employment and Power Requirement details. The user should carefully read the declaration points before selecting the declaration checkbox and then clicking the Save option to submit the Production Certificate Amendment application, as shown in Figure 11.4



After saving, the user is navigated to the Production Certificate Amendment Preview section, as shown in Figure 11.5.



Single Window System
Department of Commerce & Industries

[Go to Dashboard](#)



[Udyam Aakanksha Details](#)
[Incentives](#)
[Services](#)
[Production Certificate](#)
[Grievance](#)
[Invitation To Invest](#)
[Entity Vault](#)

[/ Production Certificate](#) / [Amendment Details](#)

SWS 

Production Certificate Amendment Preview

Industrial Unit and Product Details

Udyam Aakanksha / Unit No. SWS

Industry Type
New

Type of Organization
Private Limited Company

Name of Enterprise
SWS

Industrial Policy
2024-30

Classification of Industry
General

Entrepreneur Details

Sl. No	Entrepreneur Name	Gender	Category	Equity Participation in Percent
1	Prafull Joshi	Female	Women	100.00 %
2	I	Female	Women	100.00 %
3	+	Female	Women	100.00 %
4	-	Female	Women	100.00 %
5	.	Female	Women	100.00 %
6	_	Female	Women	100.00 %
7	-	Female	Women	100.00 %
8	Prafull Joshi	Female	Women	100.00 %

Location of Unit

Sl. No	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number	Land Mark	Land Area	Area Unit
1	Rural	BBSR	BBSR	Baled	Baled	NA	Arjunda	Admabat	763001	20/21	BBSR	India	Acre

Corporate / Communication Address Details

Address Line 1 20/06	Address Line 2 road street lane area locality	Country INDIA
State Chhattisgarh	District Raipur	Block Abhanpur
Tehsil Arang	Village / Town Alekhuta	PIN Code 492001
Mobile Number sws.12@gmail.com	Email ID sws.12@gmail.com	

Product Details

Nature of Activity:						
Sl. No	Product Name	Activity Code	Capacity	Unit of Measurement	Product Description	Production Date

Investment and Employment Details

Power Requirement Details

Registration and Document Details

Submit

Edit

Cancel

Figure 11.5: Production Certificate Amendment Preview

After clicking the **Save** option, the dashboard shown in **Figure 11.5** displays all the details and information submitted by the user.

Single Window System (<https://oneclick.cgstate.gov.in>)

ONE CLICK
CG Makes It Easy

- User click on **Submit** option to submit the details.
- To update any changes, click on the **Edit** option.
- To cancel the submission, click on the **Cancel** option.

Upon successful submission of your application, a confirmation pop-up will appear on your screen, as shown in Figure 11.6.

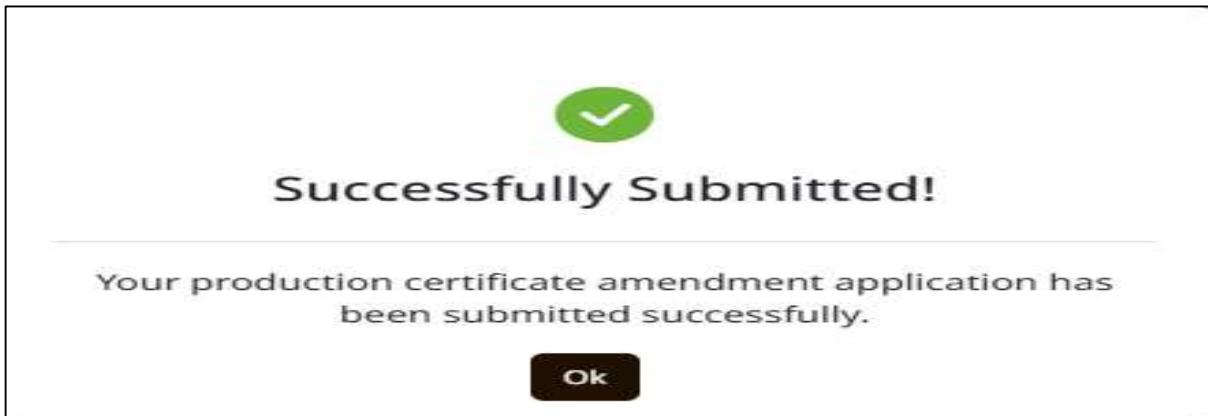


Figure 11.6: Successful Pop-up Screen

11.1.1. Share Your Feedback

For the services availed, click on **Please Share Your Feedback** to share your feedback and responses if any.

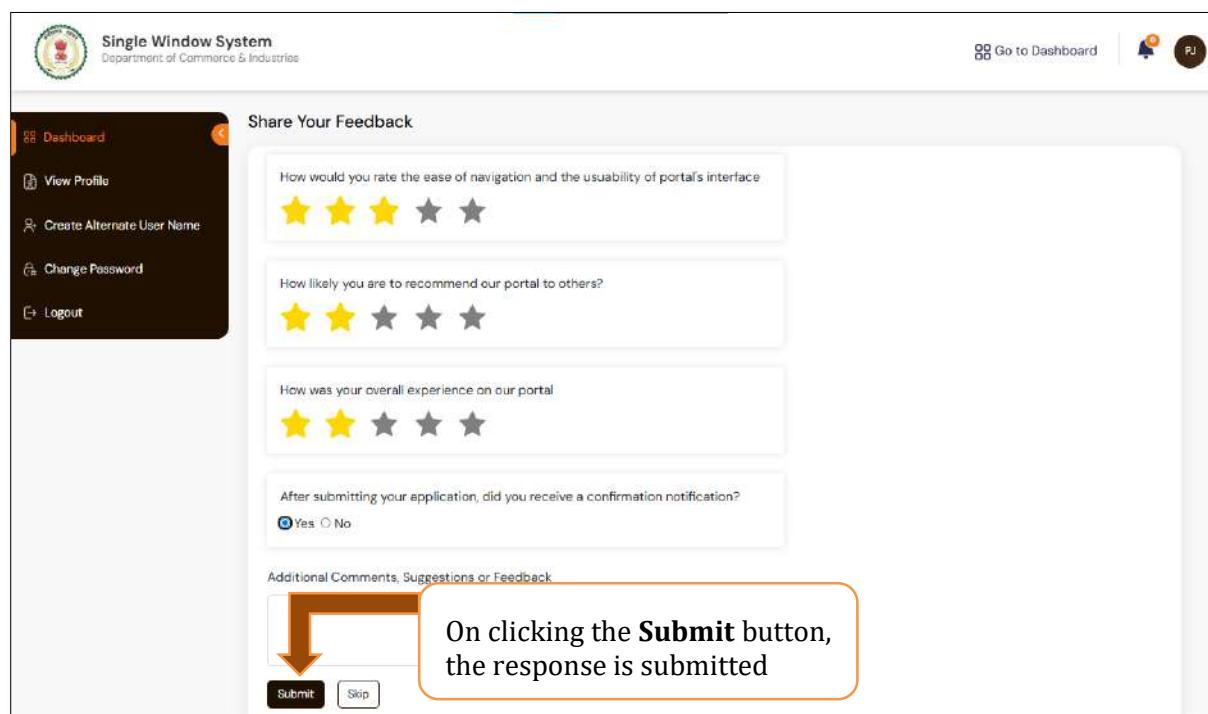


Figure 11.7: Share Your Feedback



11.1.2. View Production Certificate Amendment Application

Get navigated back to the dashboard section. Click the Proceed button to display the menu bar. Then select the Production Certificate section and click Amendment Details to view the submitted application, track its status, and download the certificate after approval.

Sl. No.	Provisional No.	PC Application No.	Department Name	Service Name	Applicant Name	Submitted on	Application Status	Compare	Download Certificate	Objection Details
1		Directorate of Industries	Production Certificate	SWS	17-Sep-2025 04:47 PM	Applied				

Figure 11.8: View Application

12. Entity Vault

The Entity Vault in the Single Window System is a secure digital repository that stores all key business information and documents, such as registrations, licenses, and approvals. It enables auto-filling of forms, reduces duplicate data entry, and serves as a single source of information for faster and easier application processing.

12.1. Apply Entity Vault

In the Dashboard section, after clicking the **Proceed** option, refer to **Figure 12.1**, which displays various options such as Udyam Aakansha Details, Services, Incentives, Production Certificate, Entity Vault, Grievance and Invitation to Invest. In the menu section, select the Entity Vault option to apply.

Sl. No.	Name of the Unit / Department	Service Name	Action
1	Directorate of Industries	Production Certificate	<input type="button" value="Apply"/>
2	Directorate of Industries	Production Continuity Certificate	<input type="button" value="Apply"/>

Figure 12.1: Menu Section Screen

Upon successful completion or approval of any service (such as subsidy approval or license issuance), the system automatically generates a digitally signed document or certificate.



Figure 12.2: Entity Vault Screen

12.2. Upload Documents

User-uploaded documents may include items such as project reports, CA certificates, or other required files. Department-issued documents include certificates, approvals, and other official records generated through various services.

Figure 12.3: Document Screen (A)



After submitting documents, users can view, track, and edit them as needed.

SI#	Document Name	File	Sample Document	Upload Date	No. of Time Archived	Archive Status	Edit
1	Chartered Accountant Certificate for Production Certificate		NA	22-Jul-2025 05:06 PM	1	Archived	
2	Approved Factory Layout		NA		0	Not Archived	
3	Bank Certificate for Margin Money Subsidy		NA		0	Not Archived	
4	Land Allotment Order Doc		NA	22-Jul-2025 03:53 PM	2	Archived	
5	Boiler Manufacture Welder Certificate		NA		0	Not Archived	
6	Boiler Manufacture Technical Experience		NA		0	Not Archived	

Eye Icon allows user to view the content of an already submitted document

No. of Times Archived indicates how many times a particular document has been archived, offering a record of its previous versions

Edit Icon allows you to modify or replace a previously submitted document

Figure 12.4: Document Screen (B)

12.3. Raw Material, Production & Sale Details

This section captures periodic data on raw materials, including quantities procured, consumed, and available in stock. The information can be manually entered by the user or automatically fetched from integrated service applications, enabling accurate tracking of resource usage and inventory.



User click the Raw Material, Production & Sale Details option

Figure 12.5: Entity Vault Screen

12.3.1. Add Raw Material, Production & Sale Details

This section allows you to record monthly details regarding your raw material usage, production output, and sales. Some information will be pre-filled for your convenience.

User click on the dropdown menu and selects the relevant Bill Year & Month from the list

User enters details such as Primary Raw Material Used, Production Quantity, Quantity Sold, Sale Value, and Consumption (in units)

User click the Submit option

Figure 12.6: Raw Material, Production & Sale Details Screen

Upon successful submission of your application, a confirmation pop-up will appear on your screen, as shown in **Figure 12.7**.



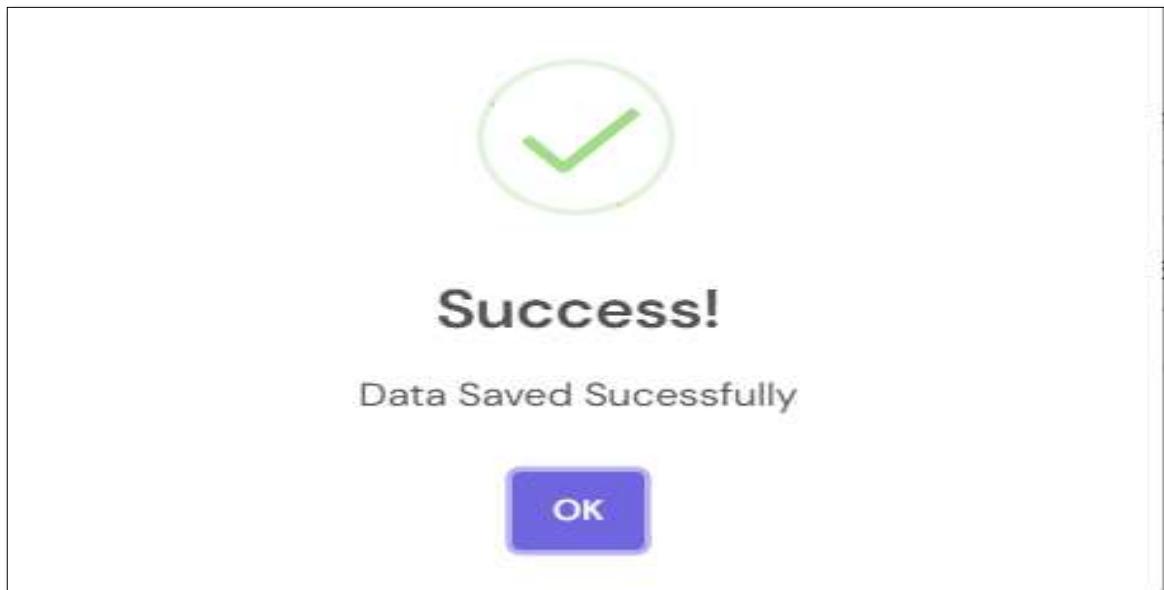


Figure 11.7: Successful Pop-up Screen

12.3.2. View Raw Material, Production & Sale Details

This section allows user to retrieve and view previously submitted raw material, production, and sale details for a specific period.

 A screenshot of the 'View Details' screen. At the top, there is a navigation bar with the 'Single Window System' logo, 'Go to Dashboard', and user profile icons. Below the navigation bar, there is a search bar and a note: '(*) Indicated fields are mandatory'. The main area has three callout boxes with arrows pointing to specific elements:

- A box on the left points to the 'View' button in a row of buttons labeled 'Add' and 'View'.
- A box in the center points to a dropdown menu labeled 'Bill Year & Month'.
- A box on the right points to the 'Search' button.

 The table below these fields contains the following data:

Sl#	Bill Year	Bill Month	Primary Raw Material Used (As per Purchased Bill)	Unit	Production Quantity	Unit	Quantity Sold	Unit	Sale Value (As per Book of Account) In Lakhs	Consumption in Unit (Captive Power / Jindal / Bhilai Plant)
1	2024	07	2	Tonne	1	Tonne	1	Tonne	12	24

Figure 12.8: View Details Screen

13. Grievance

Upon accessing the grievance submission form, the following fields will be automatically populated with information from your Udyam Aakanksha profile: Name of Unit, Mobile Number, Email ID, and Address as shown in **Figure 13.1**.



13.1. Add Grievance

Users should review these pre-filled fields to ensure they are accurate. If any of the information is incorrect, they will need to update their details in their Udyam Aakanksha profile.

Automatically populated fields include: **Name of Unit, Mobile Number, Email ID & Address**

Click on the dropdown menu and select the appropriate **Department** from the list provided

Click the text box and provide a clear, detailed **Description** of your issue

Click on the "Upload" or "Browse" option

User click the **"Submit"** option

Figure 13.1: Grievance Form Screen

Upon successful submission of your grievance, a confirmation pop-up will appear on your screen. This pop-up will contain your unique Grievance ID, as shown in **Figure 13.2**.



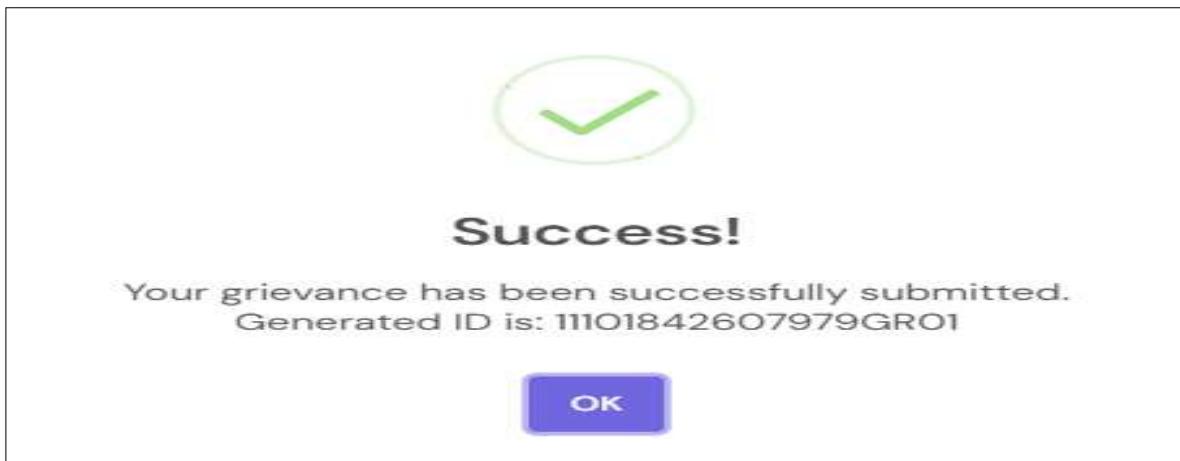


Figure 13.2: Successful Pop-up Screen

13.2. View Grievance

Referring to **Figure 13.3**, users can check the status of their grievance in the View Grievance section.

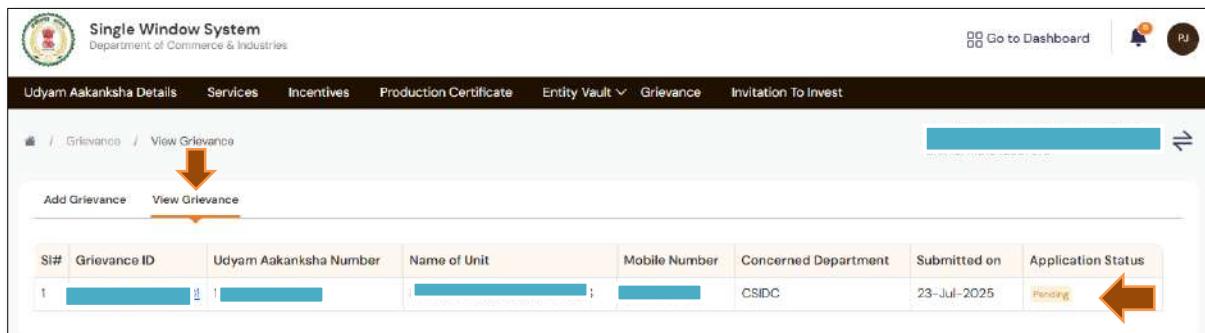


Figure 13.3: View Grievance Screen

Click the Grievance ID number to view detailed grievance information, as shown in **Figure 13.4**.



Grievance Details

Udyam Aakanksha / Unit No.	<input type="text" value="XXXXXXXXXX"/>
Grievance ID	<input type="text" value="XXXXXXXXXX"/>
Mobile Number	<input type="text" value="XXXXXXXXXX"/>
Concerned Department	<input type="text" value="CSIDC"/>
Attachment	<input type="text" value="NA"/>
Description of Grievance I tried to apply for land allotment services under the CSIDC department, but I am unable to proceed with the application.	
Action Details	
Status	<input type="text"/>
Action Date	

Figure 13.4: Grievance Details Screen

14. Invitation to Invest

In the Udyam Aakanksha application section, under Project Information, the user fills in the required details in the Capital Investment section.

If the value of plant and machinery exceeds 50 Cr (Large Category) and the total capital investment is greater than or equal to 100 Cr, the unit will be automatically eligible for "Invitation to Invest".

If the industry coming under "invitation to invest" then following additional fields need to be filled by the user.

- Power Requirement
- Water Requirement (MCM Per Year)
- Firm Registration No and Date

The user can view the Udyam Aakanksha application status in the "Invitation to Invest" section, as shown in Figure 14.



SL#	Udyam Aakanksha No.	Unit Name	Submitted On	Status
1	[Redacted]	[Redacted]	10-Jun-2025 10:40 AM	Applied

Figure 14: Application Details

15. Chatbot

The Artificial Intelligence Chatbot in the Single Window System, Chhattisgarh, is an intelligent virtual assistant designed to guide investors, entrepreneurs, and citizens through various departmental services. It offers real-time, contextual responses to queries related to **Udyam Aakanksha, Incentives, Production Certificates, Helpdesk, Services, and Grievances**.

By automating query resolution, the chatbot minimizes dependence on human intervention, speeds up service delivery, and enhances user experience—making the investment and service access process seamless, transparent, and efficient.

Figure 15.1: Chatbot Icon



After clicking the chatbot, the screen titled Ask SWP appears, as shown in Figure 15.2. The user can type keywords as per their requirement in the Ask Me tab, and the chatbot will provide relevant information accordingly.

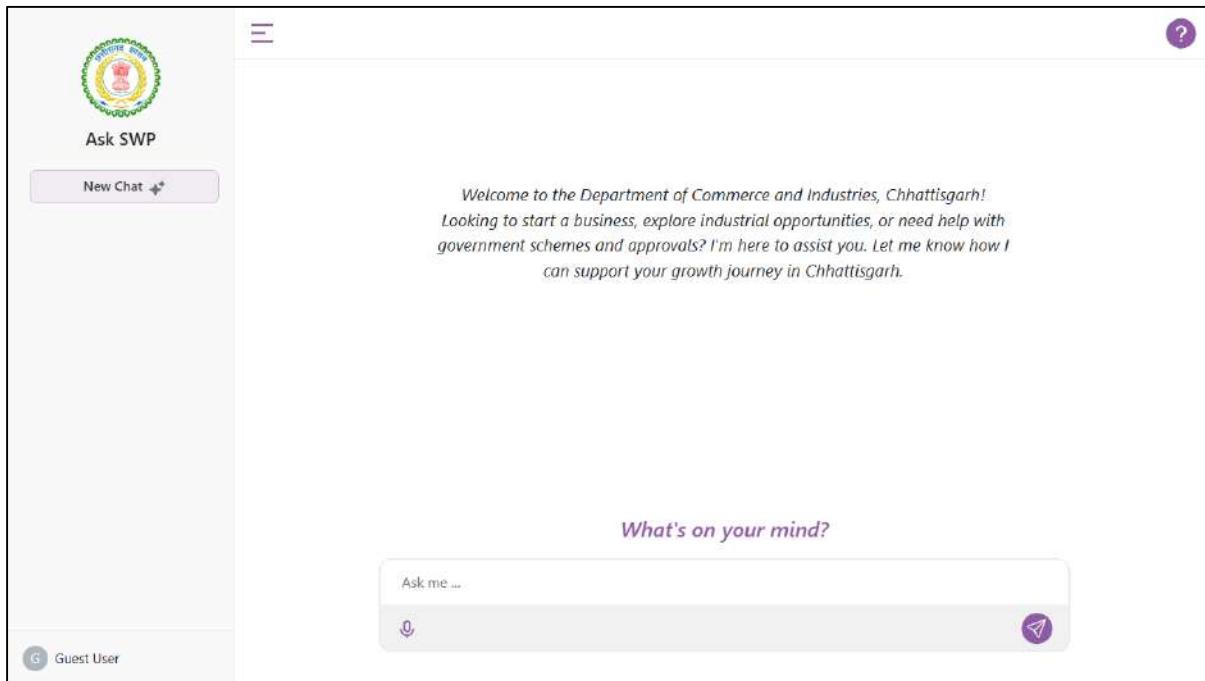


Figure 15.2: Chatbot Screen



Single Window System (<https://oneclick.cgstate.gov.in>)

