Chhattisgarh Unified Industrial Portal

Government of Chhattisgarh

User Manual

For

Technology Purchase Subsidy

(Post- Production Incentives)

Table of Contents

1. Overview

The Single Window System is a centralized digital platform designed to streamline and simplify the process of obtaining approvals, clearances, and services required by businesses and industries. It enables faster decision-making, improves transparency, and reduces delays by allowing applicants to submit and track applications through a single interface.

Purpose: This document serves as a step-by-step guideline for industrial users and departmental officers navigating the Technology Purchase Subsidy process within the Department of Commerce and Industries, Chhattisgarh, through the Single Window Portal.

2. How to Get Started

Enter the application URL (https://oneclick.cgstate.gov.in) in the browser and the page navigates to the Home page of the SWS application.

3. How to Login

The user to login with the credentials into the application in the home and login page as a **Figure 3.1 & 3.2**.

Figure 3.1: Homepage Screen
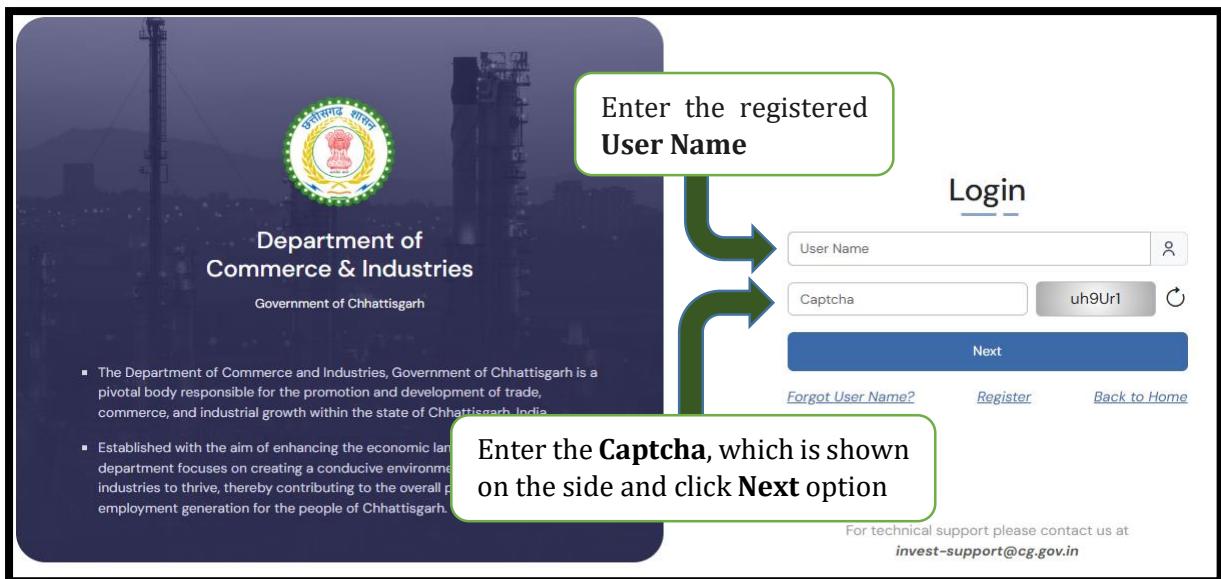
Figure 3.2: Login Screen (A)

The Login page (as shown in **Fig. 3.3**) offers two login methods: **Login with Password** or **Login with OTP**. Choose your preferred option, then enter either your password or the OTP number to proceed.

Figure 3.3: Login Screen (B)

4. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to **Fig. 4.1**), which includes step-by-step instructions for adding new unit details.
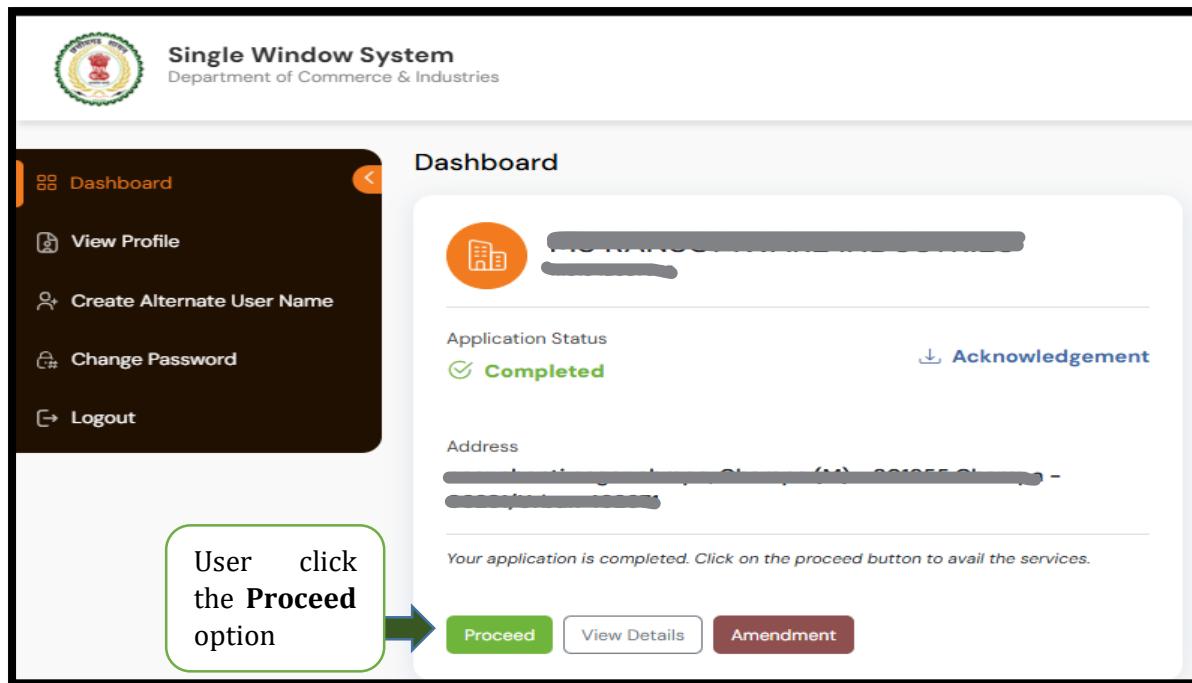
Figure 4.1: Dashboard Screen

On the Incentives page, refer to **Figure 4.2**, which displays all incentives. In the Application section, select the option to apply for Technology Purchase Subsidy.
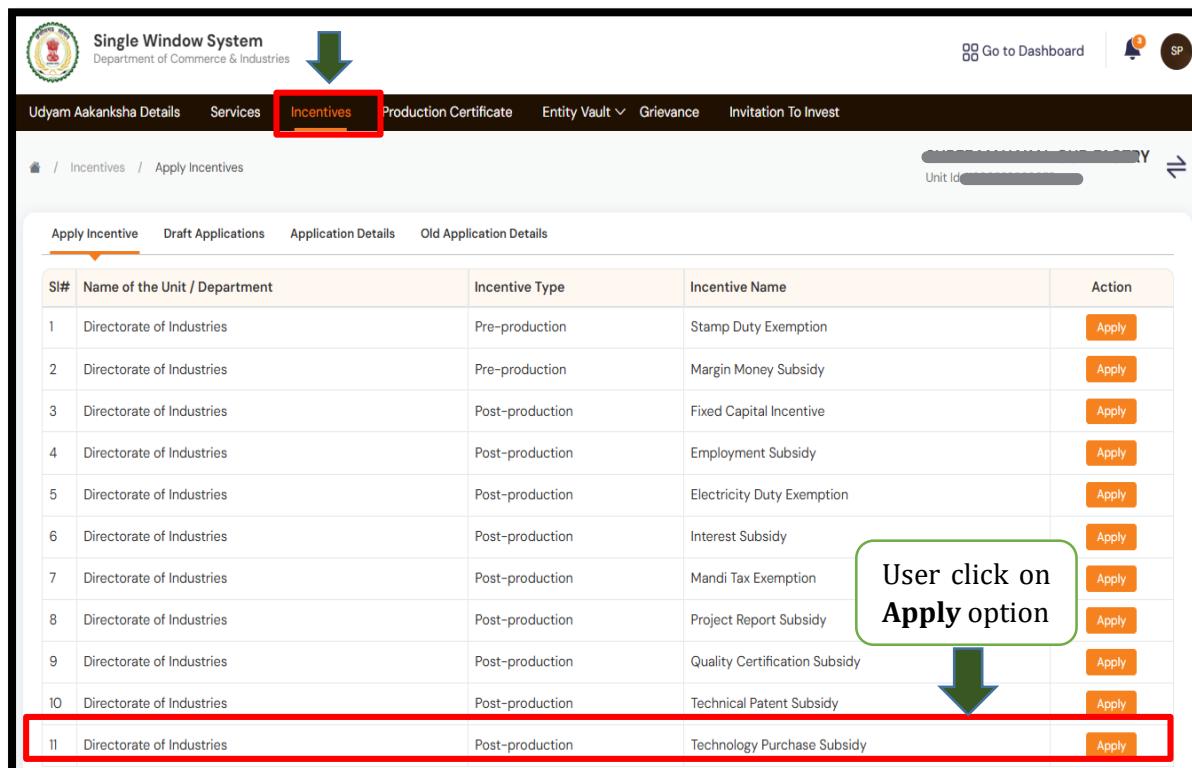

Figure 4.2: Incentives Screen

5. Technology Purchase Subsidy

- The user can apply for the Technology Purchase Subsidy only after obtaining a Production Certificate.
- This incentive can be availed for multiple times irrespective of any conditions.
- The "Priority Sector" field will be displayed only if the "Category of Entrepreneur" is selected as "Thrust."
- If not already uploaded, the user must upload the required documents to the Entity Vault.
- Information retrieved from the Production Certificate form on this page is non-editable. To make any changes, the user must update the original Production Certificate form.

5.1. Technology Purchase Application Form

After clicking the 'Apply' option, the 'Application for Technology Purchase Subsidy' screen is displayed, as shown in Figure 5.1.

Click on **I Agree** option and **Proceed** for application process

Or, click on **I Don't Agree** option and then **Proceed**

Figure 5.1: Technology Purchase Application

Upon agreeing, the basic information is automatically fetched from Production Certificate as shown in **Figure 5.2**.

Single Window System
Department of Commerce & Industries

🏠 / Incentives / Technology Purchase Subsidy Apply

SWS
Unit Id: ▓▓▓▓▓▓▓▓

Go to Dashboard

Application for Technology Purchase Subsidy

(*) Indicated fields are mandatory

Basic Information

Udyam Akanksha / Unit No. ▓▓▓▓▓▓▓▓

Name of Enterprise **SWS**	Type of Organization **Private Limited Company**	Industry Type **New**
Industrial Policy **2024-30**	Classification of Industry **General**	Category of Enterprise **Large**
Production Certificate No. ▓▓▓▓▓▓▓▓	Production Certificate Issue Date **14-07-2025**	Production Continuity Certificate No. **NA**
Production Continuity Certificate Issue Date **NA**	Block Category **NA**	ESI Registration Number **NA**
CIN Number **NA**	GST Number **NA**	Category of Entrepreneur **Women**

Is it StartUp Industry? *

● Yes ○ No

StartUp Certificate No. *

StartUp Certificate Issue Date *
`dd-mmm-yyyy` 📅

Certificate Issued By *
`Select` ⌄

Details of Purchasing Technology

Technology Name *

Name of Institute Which Develops the Technology *

Name of Institution from Whom Technology is Purchased *

Reason for Purchasing Technology *

Characters Left: 300

Details of the Impact on the Unit from Purchasing Technology *

Characters Left: 300

Technology Purchase Date *
`dd-mmm-yyyy` 📅

Other Details *

Characters Left: 300

Expenditure on Technology Purchasing

The Amount given to the Concerned Institution for the Purchase of Technology (In Lakhs) *
`0`

Details of the Capital Investment done in the Unit due to Purchasing of Technology *

Characters Left: 300

Statement of Claim Amount (In Lakhs) *
`0`

⚠️ **Note:-** Ensure all documents listed in the checklist are available in the Entity Vault for verification. If any are missing, [click here] to update them.

[Back] [Save] [Save as Draft]

Figure 5.2: Technology Purchase Subsidy

Single Window System (https://oneclick.cgstate.gov.in)

In Figure 5.2, **Is it a Startup Industry?**

- Select **Yes** if the unit is a startup.
- Select **No** if the unit is not a startup.

Startup Certificate Details (If "Yes" is selected)

- **Startup Certificate Number**: Enter the startup certificate number.
- **Startup Certificate Issue Date**: Select the date the startup certificate was issued.
- **Certificate Issued By**: Choose the authority that issued the startup certificate.

5.1.1. User enters the Details of Purchasing Technology

- **Technology Name**: Enter the name of the technology.
- **Name of Institute Which Develops the Technology**: Enter the full name of the institute that developed the technology.
- **Name of Institution from Whom Technology is Purchased**: Enter the name of the institution from which the technology has been purchased.
- **Reason for Purchasing Technology**: Briefly state the reason for purchasing the technology.
- **Details of the Impact on the Unit from Purchasing Technology**: Describe how this purchase will impact the unit.
- **Technology Purchase Date**: Select the purchase date using the date picker.
- **Other Details**: Enter any additional relevant information not covered above.

5.1.2. User enters Details of Expenditure on Technology Purchasing

- **The Amount given to the Concerned Institution for the Purchase of Technology (In Lakhs)**: Enter the amount paid to the institution, in lakhs (decimals allowed).
- **Details of the Capital Investment done in the Unit due to Purchasing of Technology**: Describe any capital investment made in the unit as a result of this purchase.
- **Statement of Claim Amount (In Lakhs)**: Enter the claim amount in lakhs.

Single Window System
Department of Commerce & Industries

Go to Dashboard

/ Incentives / Technology Purchase Subsidy Apply

SWS
Unit Id: 1

Application for Technology Purchase Subsidy

(*) Indicated fields are mandatory

Basic Information

Udyam Akanksha / Unit No.

Name of Enterprise	Type of Organization	Industry Type
SWS	Private Limited Company	New

Industrial Policy	Classification of Industry	Category of Enterprise
2024-30	General	Large

Production Certificate No.	Production Certificate Issue Date	Production Continuity Certificate No.
	14-07-2025	NA

Production Continuity Certificate Issue Date	Block Category	ESI Registration Number
NA	NA	NA

CIN Number	GST Number	Category of Entrepreneur
NA	NA	Women

Is it StartUp Industry? *

● Yes   ○ No

StartUp Certificate No. *	StartUp Certificate Issue Date *	Certificate Issued By *
12345	15-Jul-2023	Government of Chhattisgarh

Details of Purchasing Technology

Technology Name *	Name of Institute Which Develops the Technology *	Name of Institution from Whom Technology is Purchased *
AI-Powered Customer Relationship Managem	Tech Innovations Research Institute	Global Solutions Inc

Reason for Purchasing Technology *

To streamline our customer service operations, automate lead tracking, and improve overall client engagement, leading
Characters Left: 133

Details of the Impact on the Unit from Purchasing Technology *

manual data entry errors by 60%, and increased our sales team's productivity by 25%. It has also provided valuable insights
Characters Left: 31

Technology Purchase Date *

01-Sep-2024

Other Details *

The software includes a 3-year support and maintenance plan, ensuring long-term
Characters Left: 208

Expenditure on Technology Purchasing

The Amount given to the Concerned Institution for the Purchase of Technology (In Lakhs) *

50.00

Details of the Capital Investment done in the Unit due to Purchasing of Technology *

computers for the sales team, and conducted a week-long training program. This resulted in a total capital investment of
Characters Left: 58

Statement of Claim Amount (In Lakhs) *

50.00

⚠ **Note:-** Ensure all documents listed in the checklist are available in the Entity Vault for verification. If any are missing, click here to update them.

Back   Save   Save as Draft

Figure 5.3: Technology Purchase Subsidy Application

Single Window System (https://oneclick.cgstate.gov.in)

In Figure 5.3,

- The user clicks the **Back** option to return to the previous page.
- To save the details in draft format and submit them later, the user clicks the **Save as Draft** option.
- The user clicks the **Save** option to save the entered details.

After clicking the **Save** option, the dashboard shown in **Figure 5.4** displays all the details and information submitted by the user. The user should carefully read the declaration points before ticking the declaration checkbox.

- User click on **Submit** option to submit the details.
- To update any changes, click on the **Edit** option.
- To cancel the submission, click on the **Cancel** option.

Single Window System
Department of Commerce & Industries

⊟ ⊞ Go to Dashboard 🔔 0 P

SWS
Unit Id: _____ ⇄

🏠 / Incentives / Technology Purchase Subsidy Preview

Application for Technology Purchase Subsidy

Basic Information ⌃

Udyam Akanksha / Unit No. _____

Name of Enterprise	Type of Organization **Private Limited Company**	Industry Type **New**
Industrial Policy **2024-30**	Classification of Industry **General**	Category of Enterprise **Large**
Production Certificate No.	Production Certificate Issue Date **14-07-2025**	Production Continuity Certificate No. **NA**
Production Continuity Certificate Issue Date **NA**	Block Category **NA**	ESI Registration Number **NA**
CIN Number **NA**	GST Number **NA**	Category of Entrepreneur **Women**
Is it StartUp Industry? **Yes**		
StartUp Certificate Number	StartUp Certificate Issue Date **01-08-2024**	Certificate Issued By **Government of Chhattisgarh**

Details of Purchasing Technology

Technology Name **AI Powered CRM Software**	Name of Institute Which Develops the Technology **Tech Innovations Research Institute**	Name of Institution from Whom Technology is Purchased **Global Solutions Inc**
Reason for Purchasing Technology **To improve customer service and increase efficiency.**	Details of the Impact on the Unit from Purchasing Technology **Reduced response time by 40%, increased productivity by 25%.**	Technology Purchase Date **04-08-2023**
Other Details **Includes a 3-year support plan**		

Expenditure on Technology Purchasing

The Amount Green to the Concerned Institution for the Purchase of Technology (In Lakhs) **50**	Details of the Capital Investment done in the Unit due to Purchasing of Technology **15 lakhs (for server upgrades and training)**	Statement of Claim Amount (In Lakhs) **50**

Entrepreneur Details

Sl#	Entrepreneur Name	Gender	Category	Equity Participation in Percent
1	Prafull Joshi	Female	Women	100%

Location of Unit

Sl#	Address 1	Address 2	District	Block	Area	ULB	Tehsil	Village / Town	PIN Code	Khasra Number	Land Mark	Land Area	Land Unit
1	BBSR	BBSR	Balod	Balod	Rural		Arjunda	Admabad	753001	20/21	BBSRe	India	Acre

Product Details

Sl#	Product Name	Activity Code	Annual Capacity	Unit of Measurement	Product Description	Product Date
1	T sections	4125109	100	Grams/Annum	T sections	10-Jul-2025

Investment and Employment Details ⌄

Power Requirement, Raw Material, Production, Sale and Electricity Details ⌄

Registration and Document Details ⌄

☑ I/We, hereby solemnly affirm and declare that:

1. The information provided in the application form is true to the best of my/our knowledge and nothing has been concealed. I/We fully agree that if any information given by me/us is found to be incorrect or false, then I/we shall be liable for action as per the law.
2. That all necessary statutory clearances/ no objection certificates from local bodies/required approvals for the establishment/operation of the proposed activity have been obtained by me/us under the prevailing laws, rules, and applicable regulations.
3. That wherever necessary, the required registration/licenses and land use conversion permissions have also been obtained by me/us under the relevant laws, rules, or applicable orders for operating the said industrial activity.
4. That the plant/machinery in the industrial unit is installed and operational as per the requirement of current production.
5. That if any amendments or changes are required from time to time in relation to this unit, I/we shall duly inform/intimate the competent authority in the District Trade and Industries Centre/ Directorate of industries within 15 days of such change or amendment.
6. That if the submitted report, documents, or information for obtaining the Commercial Production/Service Activity Certificate and availing benefits under the Industrial Investment Promotion are found to be incorrect, false, or misleading, I/We shall be liable to refund all financial assistance, incentives, or benefits availed under the said scheme to the State Government along with simple interest at an annual rate of 12.05%.
7. That I/We shall comply with all terms and conditions, and the competent authority shall have the right to cancel the production/service activity certificate and take appropriate action under relevant laws and rules if any violation is found.

Submit ✎ Edit **Cancel**

Figure 5.4: Technology Purchase Subsidy Application

Upon successful submission of your application, a confirmation pop-up will appear on your screen, as shown in **Figure 5.5.**
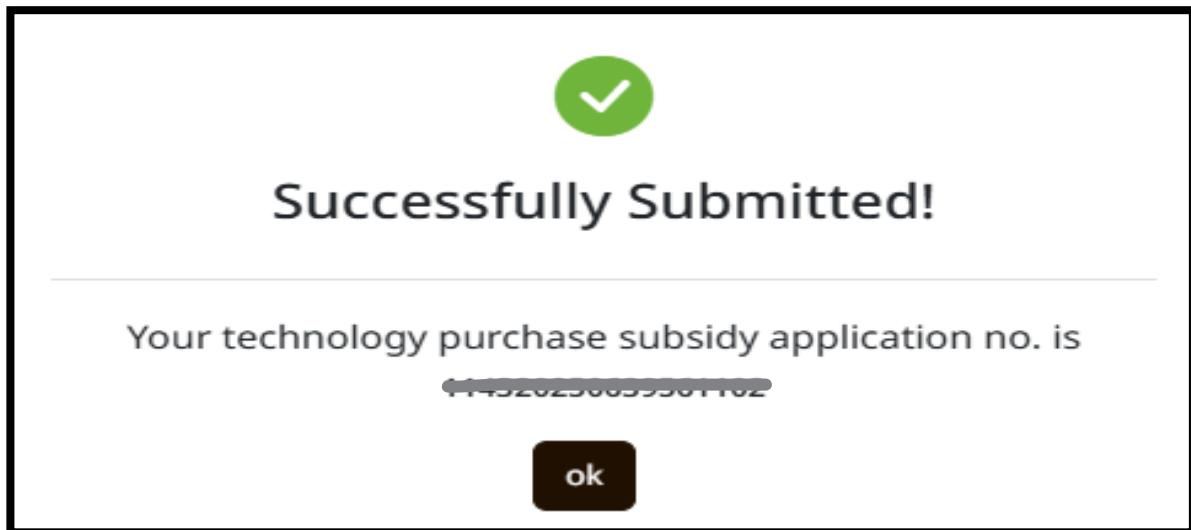

Figure 5.5: Successful Pop-up Screen

For the services availed, click on **Please Share Your Feedback** to share your feedback and responses if any.

- Rate the facilities availed by clicking on the Stars provided.
- Select from either **Yes or No** option and confirm whether after submitting the application, a confirmation message is received or not.
- Add additional comment or feedback if any, in the textbox.
- Click on **Submit** button.
- On clicking the submit button, the response is submitted.
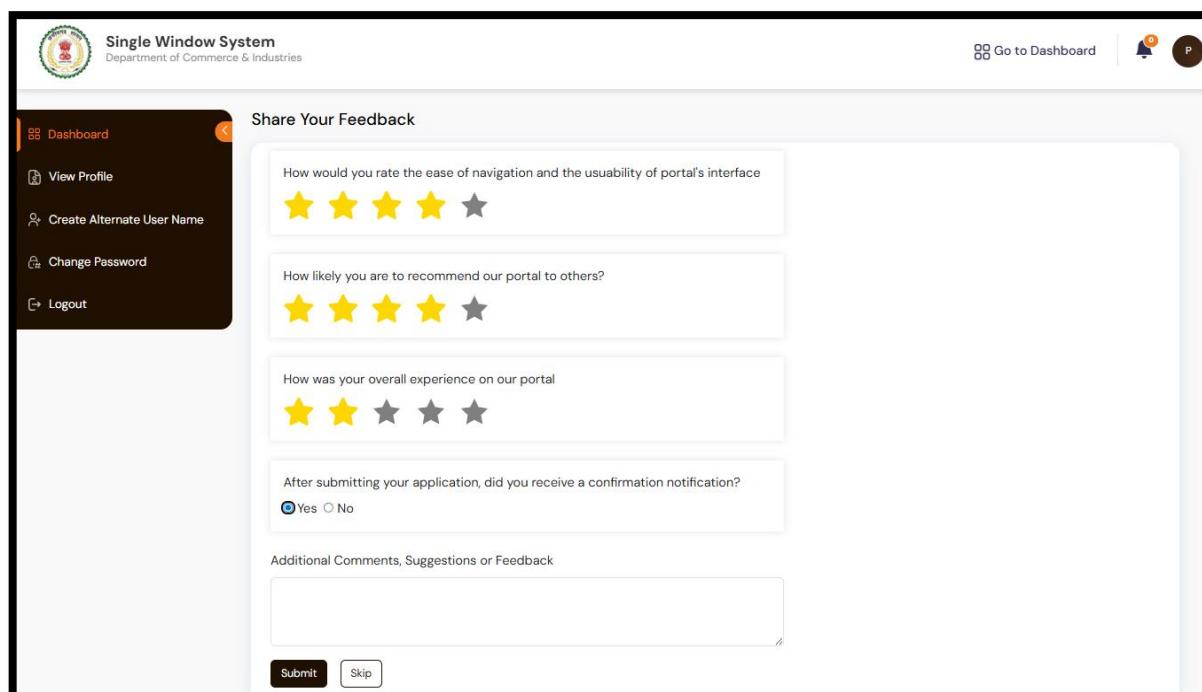
Figure 5.6: Share Your Feedback

5.2. Technology Purchase View Application

Get navigated back to the dashboard section.
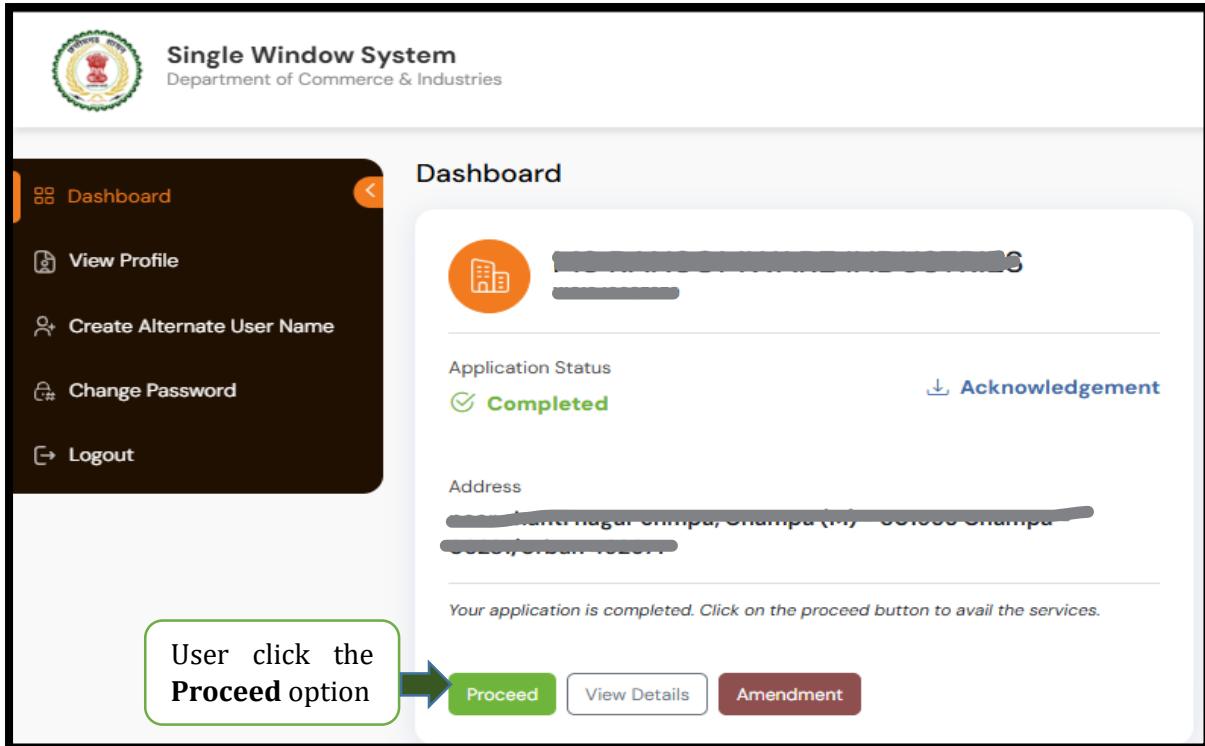
Figure 5.7: Dashboard Screen

On the Incentives page (refer to Figure 5.8), all incentives are displayed. The user can check the submitted application details.

Figure 5.8: Incentives Screen

In the **Application Details** section, the user can view the list of incentives they have applied for and select the Technology Purchase application to check the submitted application, track its status, and download the certificate after approval.

Figure 5.9: Incentive View Application

User click the download icon to view and download the certificate

5.3. Technology Purchase Draft Application

In the **Draft Application** section, the user can view the list of incentives saved as drafts and select the Technology Purchase application to continue the partially filled form and submit the application.

Single Window System (https://oneclick.cgstate.gov.in)

Figure 5.10: Incentive Draft Application