



Chhattisgarh Unified Industrial Portal

Government of Chhattisgarh

User Manual
For
Interest Subsidy
(Post- Production Incentives)

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1. Overview

The Single Window System is a centralized digital platform designed to streamline and simplify the process of obtaining approvals, clearances, and services required by businesses and industries. It enables faster decision-making, improves transparency, and reduces delays by allowing applicants to submit and track applications through a single interface.

Purpose: This document serves as a step-by-step guideline for industrial users and departmental officers navigating the Interest Subsidy process within the Department of Commerce and Industries, Chhattisgarh, through the Single Window Portal.

2. How to Get Started

Enter the application URL (<https://oneclick.cgstate.gov.in>) in the browser and the page navigates to the Home page of the SWS application.

3. How to Login

The user to login with the credentials into the application in the home and login page as a **Figure 3.1 & 3.2**.



Figure 3.1: Homepage Screen



Single Window System (<https://oneclick.cgstate.gov.in>)



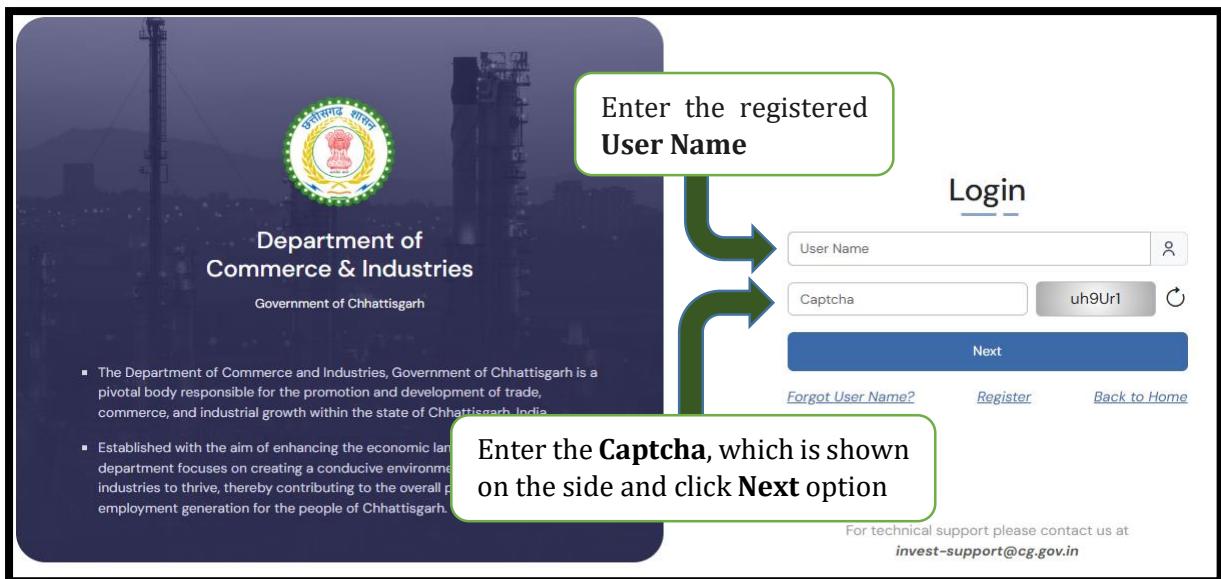


Figure 3.2: Login Screen (A)

The Login page (as shown in **Fig. 3.3**) offers two login methods: **Login with Password** or **Login with OTP**. Choose your preferred option, then enter either your password or the OTP number to proceed.



Figure 3.3: Login Screen (B)

4. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to **Fig. 4.1**), which includes step-by-step instructions for adding new unit details.



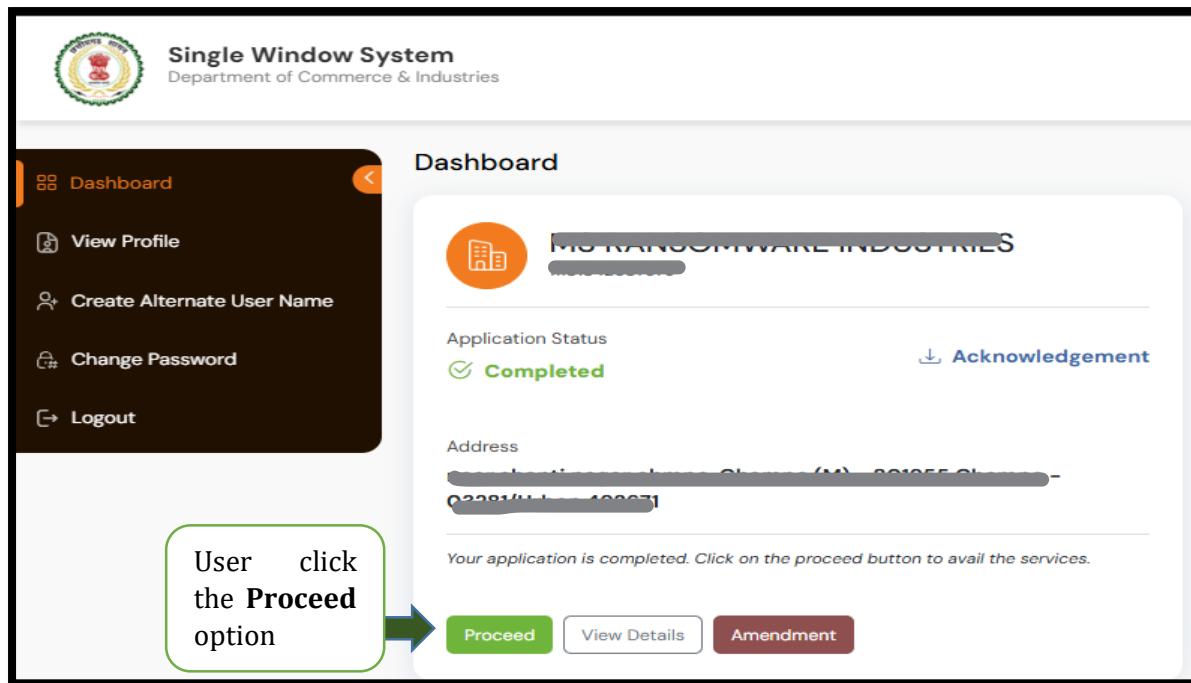


Figure 4.1: Dashboard Screen

On the Incentives page, refer to **Figure 4.2**, which displays all incentives. In the Application section, select the option to apply for Interest Subsidy.

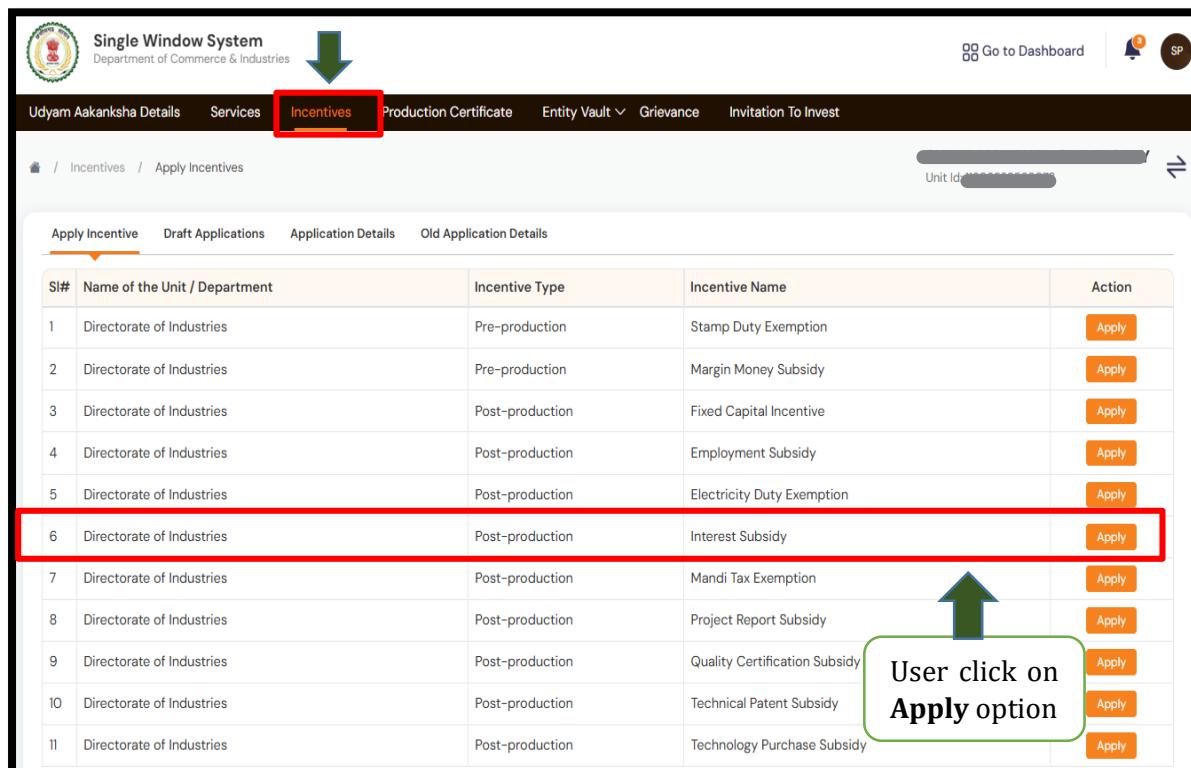


Figure 4.2: Incentives Screen



5. Interest Subsidy

- The user can apply for the Interest Subsidy only after obtaining a valid Production Certificate.
- This incentive can be availed multiple times, irrespective of any conditions.
- The "Priority Sector" field will appear only if the "Category of Entrepreneur" is set to "Thrust".
- If the required document has not been uploaded, the user must upload it in the Entity Vault.
- The user cannot edit any information retrieved from the Production Certificate form on this page.
- If any changes are required, the user must update the details directly in the Production Certificate form.

5.1. Interest Subsidy Application Form

After clicking the 'Apply' option, the 'Application for Interest Subsidy' screen is displayed, as shown in Figure 5.1.



Single Window System
Department of Commerce & Industries

Unit Id: [REDACTED]

Application For Interest Subsidy

Checklist for Application

Note: The following documents will be auto-fetched from entity vault. Please update documents in entity vault if any document is expired or not uploaded.

1. Bank Certificate for Interest Subsidy
2. Bank Certificate for Zero Waste Incentive
3. Bank Statement of Claim Period (*Certified by Bank Branch*)
4. Loan Sanction Letter
5. Chartered Accountant Certificate for Production Certificate
6. Chartered Engineer Certificate
7. Aadhaar Card of the Industrialist / Authorized Representative
8. Land Related Document / Lease Deed
9. Affidavit Related to Employment Provided to State Domiciled as per Format-1,2 & 3
10. Land Diversion Certificate
11. CECB Consent or Intimation Letter for White Category Enterprises.
12. Factory License (IA)
13. Approved Factory Layout
14. Loan Takeover Certificate & Loan Sanction Letter by Takeover Branch
15. CECB Certificate for Zero Waste Incentive
16. Priority / High Priority Sector Certificate
17. Proof of Organization (MoA, AoA, Certificate of Incorporation / Partnership Deed with Firm Registration Certificate)
18. Boiler Registration Certificate
19. Acknowledgement letter in case of Expansion / Diversification / Modernization / Substitution

I Agree I Don't Agree **Proceed**

Click on **I Agree** option and **Proceed** for application process

Or, click on **I Don't Agree** option and then **Proceed**

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Figure 5.1: Interest Subsidy Application

Upon agreeing, the basic information is automatically fetched from Production Certificate as shown in **Figure 5.2**.



 **Single Window System**
Department of Commerce & Industries

Incentives / Interest Subsidy Apply

Unit Id: [REDACTED] 

Application for Interest Subsidy (*) Indicated fields are mandatory 

Basic Information

Udyam Aakanksha / Unit No. [REDACTED]

Whether You Applied For *

Name of Enterprise [REDACTED] Type of Organization **Private Limited Company** Industry Type **New**

Industry Sub Type **NA** Industrial Policy **2024-30** Classification of Industry **General**

Category of Enterprise **Large** Production Certificate No. [REDACTED] Production Certificate Issue Date **14-07-2025**

Production Continuity Certificate No. **NA** Production Continuity Certificate Issue Date **NA** Block Category **NA**

ESI Registration Number **NA** CIN Number **NA** GST Number **NA**

Category of Entrepreneur **Women** Priority Certificate No. **NA** Priority Certificate Issue Date **NA**

Is it StartUp Industry? * Yes No

StartUp Certificate No. * StartUp Certificate Issue Date *  Certificate Issued By *

Loan Details

Is This Your First Claim? * Yes No

Type of Financial Institution (s) Bank * Branch Name *

IFSC Code * Term Loan Account No. * Sanction Date * 

Sanction Amount (In Lakh) * The First Date of Loan Disbursement Issue Date *  Total Disbursement Amount (In Lakh) *

Bank Certificate *  (File type allowed is .pdf,.jpg,.png , Max Size 5 MB) Bank Statement *  (File type allowed is .pdf,.jpg,.png , Max Size 5 MB) Loan Sanction Letter *  (File type allowed is .pdf,.jpg,.png , Max Size 5 MB)

Claim Period From *  Claim Period To *  

Loan Takeover * Yes No 

Present Interest Subsidy Claim Details

SI#	Claim From	Claim To	Total Principal (in ₹)	Total Interest (in ₹)	Rate of Subsidy (%)	Amount of Subsidy (in ₹)	Add More
1	<input type="button" value="Fc"/> 	<input type="button" value="Tc"/> 	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	

Is Your Land Located in the Industrial Area? * Yes No Land Location *

Note:- Ensure all documents listed in the checklist are available in the Entity [click here](#) to update them. Vault for verification. If any are missing.

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Figure 5.2: Interest Subsidy



5.1.1 User enter the Basic Information

- The user selects the incentive they want to apply for, such as Interest Subsidy or Zero Waste Incentive, in the "Whether You Applied For" section.
- Basic information, such as Udyam Aakanksha Number, Name of Enterprise, etc., is automatically fetched from the Production Certificate.
- The user selects Yes or No to indicate whether the unit is a Startup.
- If Yes is selected, the user enters the Startup Certificate Number.
- If Yes is selected, the user selects the issue date of the Startup Certificate.
- If Yes is selected, the user selects the issuing authority of the Startup Certificate.

5.1.2 User enter the Loan Details

- User selects **Yes** or **No** to indicate whether this is their first interest subsidy claim.
- User selects the **type of financial institution** from which the loan was taken
- User selects the **name of the bank or financial institution** from the dropdown list.
- User enters the **name of the branch** where the loan was sanctioned.
- User enters the **IFSC code** (for banks) or **RBI registration number** (for financial institutions).
- User enters their **Term Loan Account Number**.
- User selects the **date on which the loan was sanctioned**.
- User enters the **sanctioned loan amount** in lakhs.
- User selects the **date of the first loan disbursement**.
- User enters the **total loan amount disbursed** in lakhs.
- User uploads the **Bank Certificate** issued by the financial institution.
- User uploads the **Bank Statement** reflecting the loan disbursement and repayment details.
- User uploads the **Loan Sanction Letter** received from the bank or financial institution.
- User selects the **start date of the claim period**.
- User selects the **end date of the claim period**.
- User selects **Yes** or **No** to indicate whether the loan was taken over by another financial institution.
- If **Yes** is selected, the user must select the **date of loan takeover**.

5.1.3 User enter the Present Interest Subsidy Claim Details

- User enters the **details of the current interest subsidy claim**, including the claimed amount and any relevant information.
- User selects **Yes** or **No** to indicate whether the industrial unit is located in a **designated industrial area**.
- If **Yes** is selected in the previous step, the user must **select the specific land location** from the dropdown list.
- The user clicks the **Back** option to return to the previous page.
- To save the details in draft format and submit them later, the user clicks the **Save as Draft** option.



- The user clicks the **Save** option to save the entered details.

SWS
Unit Id: [REDACTED]

(*) Indicated fields are mandatory

Application for Interest Subsidy

Basic Information

Udyam Aakanksha / Unit No.	Type of Organization	Industry Type
[REDACTED]	Private Limited Company	New
Whether You Applied For *	Industrial Policy	Classification of Industry
<input style="width: 100%; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 5px;" type="button" value="Interest Subsidy"/>	2024-30	General
Name of Enterprise	Production Certificate No.	Production Certificate Issue Date
SWS	[REDACTED]	14-07-2025
Industry Sub Type	Production Continuity Certificate Issue Date	Block Category
NA	NA	NA
Category of Enterprise	CIN Number	GST Number
Large	NA	NA
Production Continuity Certificate No.	Priority Certificate No.	Priority Certificate Issue Date
NA	NA	NA
ESI Registration Number		
NA		
Category of Entrepreneur		
Women		
Is it StartUp Industry? *	StartUp Certificate Issue Date *	Certificate Issued By *
<input checked="" type="radio"/> Yes <input type="radio"/> No	01-Jul-2024	Government of Chhattisgarh
StartUp Certificate No. *		

Loan Details

Type of Financial Institution (s)	Bank *	Branch Name *
[REDACTED]	<input style="width: 100%; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 5px;" type="button" value="Select"/>	[REDACTED]
IFSC Code *	Term Loan Account No. *	Sanction Date *
[REDACTED]	[REDACTED]	dd-mmm-yyyy
Sanction Amount (In Lakh) *	The First Date of Loan Disbursement Issue Date *	Total Disbursement Amount (In Lakh) *
[REDACTED]	dd-mmm-yyyy	[REDACTED]
Bank Certificate *	Bank Statement *	Loan Sanction Letter *
<input style="width: 100%; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 5px;" type="button" value="No File Chosen"/>	<input style="width: 100%; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 5px;" type="button" value="No File Chosen"/>	<input style="width: 100%; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 5px;" type="button" value="No File Chosen"/>
(File type allowed is pdf, jpg, png , Max Size 5 MB)		
Claim Period From *	Claim Period To *	
dd-mmm-yyyy	dd-mmm-yyyy	
Loan Takeover *		
<input type="radio"/> Yes <input type="radio"/> No		

SI#	Type of Financial Institution	Claim Period From	Claim Period To	Bank Name	Financial Institution Name	Branch Name	Ifsc Code/Reg. No.
1	Bank	02-Jan-22	15-Jan	State Bank of India	NA	Raipur	SBINOOOOI

Present Interest Subsidy Claim Details

SI#	Claim From	Claim To	Total Principal (in ₹)	Total Interest (in ₹)	Rate of Subsidy (%)	Amount of Subsidy (in ₹)	Add More
2	01-Apr-2025	30-Jun-2025					
1	01-Apr-2025	30-Jun-2025	5000000	25000	5	1250	

Is Your Land Located in the Industrial Area? *

Yes No

Land Location *

CSDIC

Note: Ensure all documents listed in the checklist are available in the Entity [click here](#) to update them. Vault for verification. If any are missing,

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Figure 5.3: Interest Subsidy Application



In Figure 5.3,

- The user clicks the **Back** option to return to the previous page.
- To save the details in draft format and submit them later, the user clicks the **Save as Draft** option.
- The user clicks the **Save** option to save the entered details.

After clicking the **Save** option, the dashboard shown in **Figure 5.4** displays all the details and information submitted by the user. The user should carefully read the declaration points before ticking the declaration checkbox.

- User click on **Submit** option to submit the details.
- To update any changes, click on the **Edit** option.
- To cancel the submission, click on the **Cancel** option.




Single Window System
 Department of Commerce & Industries

SWS
 Unit Id: [REDACTED] 

/ Incentives / Interest Subsidy Preview

Application for Interest Subsidy

Basic Information

Udyam Akanksha / Unit No. Whether You Applied For	Type of Organization Private Limited Company	Industry Type New
Name of Enterprise SWS	Industrial Policy 2024-30	Classification of Industry General
Industry Sub Type NA	Production Certificate No. [REDACTED]	Production Certificate Issue Date 14-07-2025
Category of Enterprise Large	Production Continuity Certificate Issue Date NA	Block Category NA
Production Continuity Certificate No. NA	CIN Number NA	GST Number NA
ESI Registration Number NA	Priority Certificate No. NA	Priority Certificate Issue Date NA
Category of Entrepreneur Women	StartUp Certificate Issue Date 01-Jul-2024	Certificate Issued By Government of Chhattisgarh
Is it StartUp Industry? Yes	StartUp Certificate Number 123456789	

Loan Details

Is This Your First Claim? *

Yes No

SI#	Type of Financial Institution	Bank / FI Name	Financial Institution Name	Branch Name	Ifsc Code/RBI Reg. No.	Term Loan Account No.	Sanction Amount	Sanction Date
1	Bank	State Bank of India	NA	Raipur	SBIN00000001	1234567890	500	10-F 2024

Present Interest Subsidy Claim Details

SI#	Claim From	Claim To	Total Principal (in ₹)	Total Interest (in ₹)	Rate of Subsidy (%)	Amount of Subsidy (in ₹)
1	01-Apr-2025	30-Jun-2025	25000	5000000	5	1250

Is Your Land Located in the Industrial Area? *

Yes No

Land Location * **CSDIC**

Entrepreneur Details

SI#	Entrepreneur Name	Gender	Category	Equity Participation in Percent
1	Prafull Joshi	Female	Women	100%

Location of Unit

SI#	Address 1	Address 2	District	Block	Area	ULB	Tehsil	Village / Town	PIN Code	Kh No.
1	BBSR	BBSR	Balod	Balod	Rural		Arjunda	Admabaud	753001	2C

Product Details

SI#	Product Name	Activity Code	Annual Capacity	Unit of Measurement	Product Description	Product Date	Expansion / Diversification Capacity
1	T sections	4125109	100	Grams/Annum	T sections	10-Jul-2025	0

Investment and Employment Details

Power Requirement, Raw Material, Production, Sale and Electricity Details

Registration and Document Details

I/We, hereby solemnly affirm and declare that:

1. The Chhattisgarh State Interest Subsidy Rules, 2019 have been thoroughly studied, and all its provisions will be duly complied with by the industrial unit/financial institution/bank.
2. The information provided in the application form and the self-attested documents attached with it are completely true and correct.
3. The installments of principal/interest payable to the financial institution/bank have been paid regularly within the due period / the payment is irregular / a deferment has been granted for payment.
4. The claim for interest subsidy has been made only on the interest paid on term loans. Interest on working capital / penalty charges / penal interest has not been included in the claim.
5. The industry shall continue to provide employment to residents of Chhattisgarh in the following categories for a minimum period of five years from the date of commencement of commercial production and during the eligible period of interest subsidy:
 - 100% in Unskilled category
 - 70% in Skilled category
 - 40% in Managerial/Administrative category
6. No application for interest subsidy has been submitted to, nor has any subsidy been sanctioned/discharged by, any department, corporation, board, commission, or financial institution, including the State Government.
7. No funding (i.e., term loan at concessional interest rates) has been availed under any scheme/self-employment scheme of the Government of India/State Government or their corporations/boards/institutions.
8. The industry has remained in production during the claim period, and employment has been provided in the unskilled, skilled, and managerial categories as per the percentage prescribed by the State Government.
9. The provisions of the Chhattisgarh Industrial Policy 2019-24, Chhattisgarh State Interest Subsidy Rules, 2019 and any rules/conditions/responsibilities/provisions issued by the Government of India/State Government for the same will be followed.
10. If any of the above information is found to be false, incorrect, or misleading, or if there is any violation of the declarations, the sanctioning authority will recover the entire subsidy amount along with 12% simple interest. The recovered amount must be repaid within 15 days from the date of issuance of the demand notice.

Submit  **Cancel**

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Figure 5.4: Interest Subsidy Application

Upon successful submission of your application, a confirmation pop-up will appear on your screen, as shown in **Figure 5.5**.

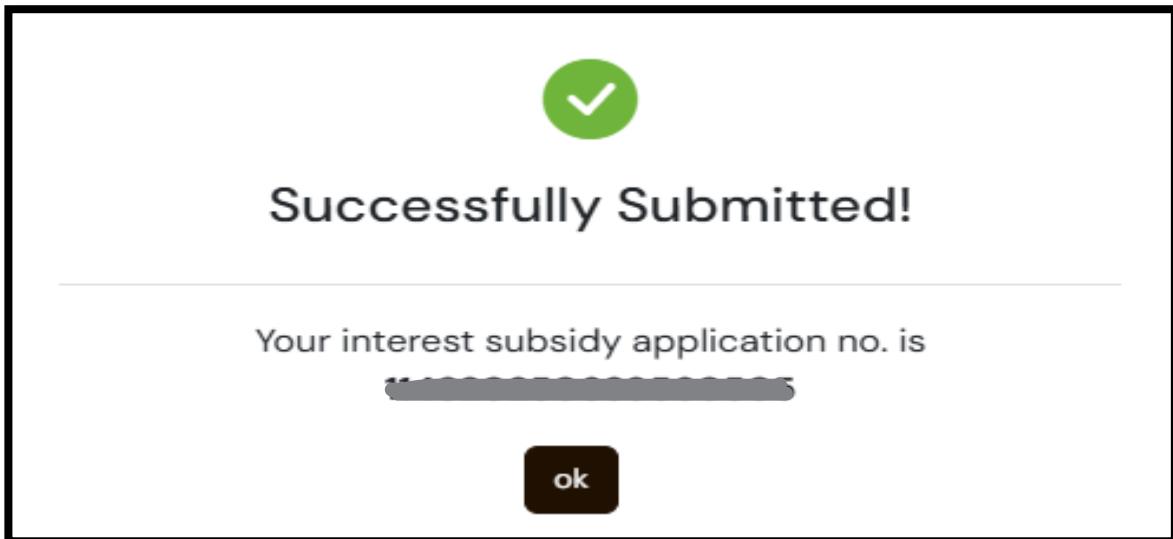


Figure 5.5: Successful Pop-up Screen

For the services availed, click on **Please Share Your Feedback** to share your feedback and responses if any.

- Rate the facilities availed by clicking on the Stars provided.
- Select from either **Yes** or **No** option and confirm whether after submitting the application, a confirmation message is received or not.
- Add additional comment or feedback if any, in the textbox.
- Click on **Submit** button.
- On clicking the submit button, the response is submitted.



Figure 5.6: Share Your Feedback

5.2. Interest Subsidy View Application

Get navigated back to the dashboard section.

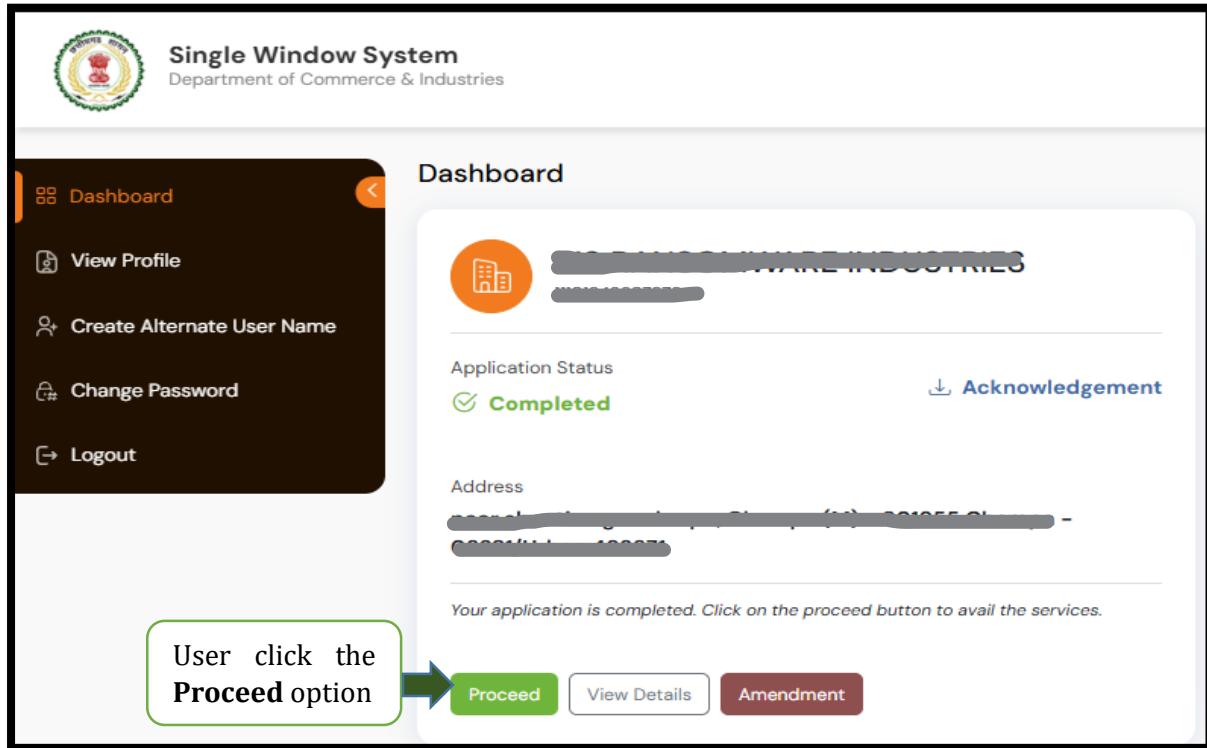


Figure 5.7: Dashboard Screen

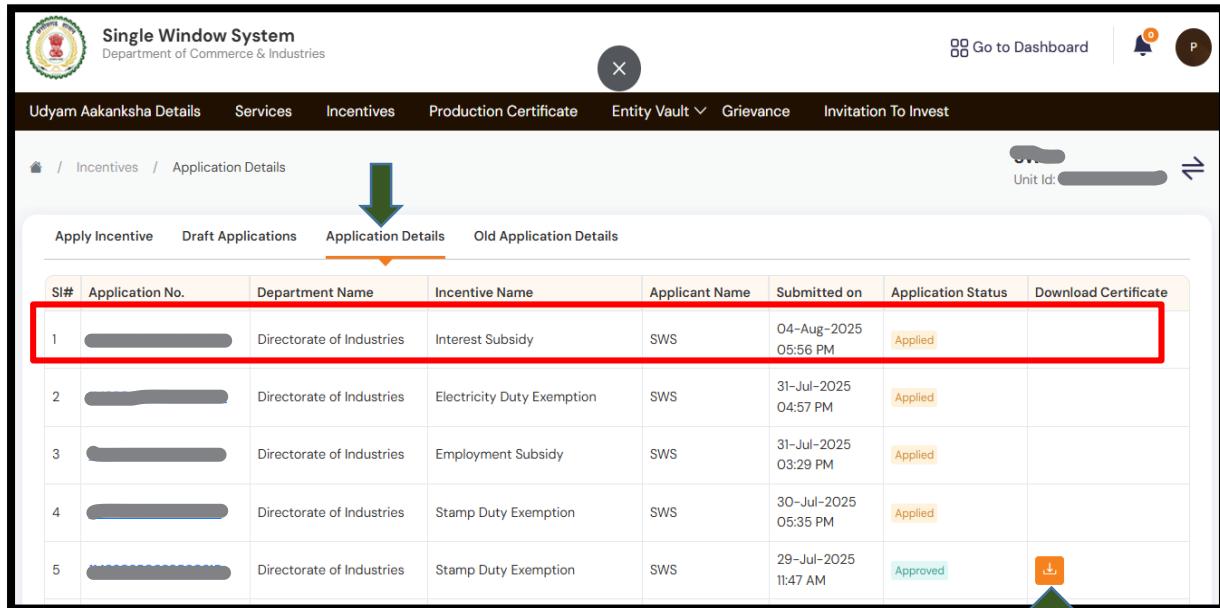
On the Incentives page (refer to Figure 5.8), all incentives are displayed. The user can check the submitted application details.

Sl#	Name of the Unit / Department	Incentive Type	Incentive Name	Action
1	Directorate of Industries	Pre-production	Stamp Duty Exemption	<button>Apply</button>
2	Directorate of Industries	Pre-production	Margin Money Subsidy	<button>Apply</button>
3	Directorate of Industries	Post-production	Fixed Capital Incentive	<button>Apply</button>
4	Directorate of Industries	Post-production	Employment Subsidy	<button>Apply</button>
5	Directorate of Industries	Post-production	Electricity Duty Exemption	<button>Apply</button>
6	Directorate of Industries	Post-production	Interest Subsidy	<button>Apply</button>
7	Directorate of Industries	Post-production	Mandi Tax Exemption	<button>Apply</button>
8	Directorate of Industries	Post-production	Project Report Subsidy	<button>Apply</button>
9	Directorate of Industries	Post-production	Quality Certification Subsidy	<button>Apply</button>
10	Directorate of Industries	Post-production	Technical Patent Subsidy	<button>Apply</button>
11	Directorate of Industries	Post-production	Technology Purchase Subsidy	<button>Apply</button>



Figure 5.8: Incentives Screen

In the **Application Details** section, the user can view the list of incentives they have applied for and select the Interest Subsidy application to check the submitted application, track its status, and download the certificate after approval.



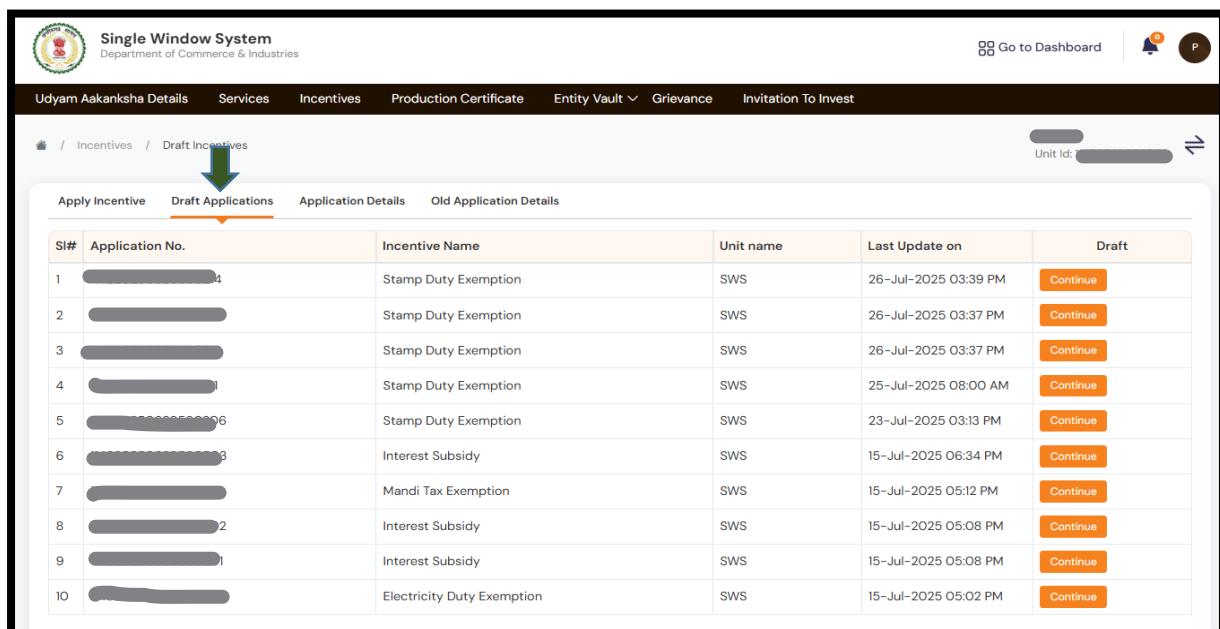
Sl#	Application No.	Department Name	Incentive Name	Applicant Name	Submitted on	Application Status	Download Certificate
1	[REDACTED]	Directorate of Industries	Interest Subsidy	SWS	04-Aug-2025 05:56 PM	Applied	[Download Icon]
2	[REDACTED]	Directorate of Industries	Electricity Duty Exemption	SWS	31-Jul-2025 04:57 PM	Applied	
3	[REDACTED]	Directorate of Industries	Employment Subsidy	SWS	31-Jul-2025 03:29 PM	Applied	
4	[REDACTED]	Directorate of Industries	Stamp Duty Exemption	SWS	30-Jul-2025 05:35 PM	Applied	
5	[REDACTED]	Directorate of Industries	Stamp Duty Exemption	SWS	29-Jul-2025 11:47 AM	Approved	[Download Icon]

Figure 5.9: Incentive View Application

User click the download icon to view and download the certificate

5.3. Interest Subsidy Draft Application

In the **Draft Application** section, the user can view the list of incentives saved as drafts and select the Interest Subsidy application to continue the partially filled form and submit the application.



Sl#	Application No.	Incentive Name	Unit name	Last Update on	Draft
1	[REDACTED]	Stamp Duty Exemption	SWS	26-Jul-2025 03:39 PM	[Continue]
2	[REDACTED]	Stamp Duty Exemption	SWS	26-Jul-2025 03:37 PM	[Continue]
3	[REDACTED]	Stamp Duty Exemption	SWS	26-Jul-2025 03:37 PM	[Continue]
4	[REDACTED]	Stamp Duty Exemption	SWS	25-Jul-2025 08:00 AM	[Continue]
5	[REDACTED]	Stamp Duty Exemption	SWS	23-Jul-2025 03:13 PM	[Continue]
6	[REDACTED]	Interest Subsidy	SWS	15-Jul-2025 06:34 PM	[Continue]
7	[REDACTED]	Mandi Tax Exemption	SWS	15-Jul-2025 05:12 PM	[Continue]
8	[REDACTED]	Interest Subsidy	SWS	15-Jul-2025 05:08 PM	[Continue]
9	[REDACTED]	Interest Subsidy	SWS	15-Jul-2025 05:08 PM	[Continue]
10	[REDACTED]	Electricity Duty Exemption	SWS	15-Jul-2025 05:02 PM	[Continue]



Figure 5.10: Incentive Draft Application



Single Window System (<https://oneclick.cgstate.gov.in>)

