



Chhattisgarh Unified Industrial Portal

Government of Chhattisgarh

User Manual

For

***Quality Certification Subsidy
(Post- Production Incentives)***

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1. Overview

The Single Window System is a centralized digital platform designed to streamline and simplify the process of obtaining approvals, clearances, and services required by businesses and industries. It enables faster decision-making, improves transparency, and reduces delays by allowing applicants to submit and track applications through a single interface.

Purpose: This document serves as a step-by-step guideline for industrial users and departmental officers navigating the Quality Certification Subsidy process within the Department of Commerce and Industries, Chhattisgarh, through the Single Window Portal.

2. How to Get Started

Enter the application URL (<https://oneclick.cgstate.gov.in>) in the browser and the page navigates to the Home page of the SWS application.

3. How to Login

The user to login with the credentials into the application in the home and login page as a **Figure 3.1 & 3.2**.



Figure 3.1: Homepage Screen



Department of Commerce & Industries
Government of Chhattisgarh

The Department of Commerce and Industries, Government of Chhattisgarh is a pivotal body responsible for the promotion and development of trade, commerce, and industrial growth within the state of Chhattisgarh, India.

Established with the aim of enhancing the economic landscape of the state, the department focuses on creating a conducive environment for businesses and industries to thrive, thereby contributing to the overall prosperity and employment generation for the people of Chhattisgarh.

Login

User Name

Captcha uh9Ur1 ↻

Next

[Forgot User Name?](#) [Register](#) [Back to Home](#)

For technical support please contact us at invest-support@cg.gov.in

Figure 3.2: Login Screen (A)

The Login page (as shown in **Fig. 3.3**) offers two login methods: **Login with Password** or **Login with OTP**. Choose your preferred option, then enter either your password or the OTP number to proceed.

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Login

Login with Password

OR

Login with OTP

[Back to Login](#) [Forgot Password?](#)

For technical support please contact us at invest-support@cg.gov.in

Figure 3.3: Login Screen (B)

4. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to **Fig. 4.1**), which includes step-by-step instructions for adding new unit details.



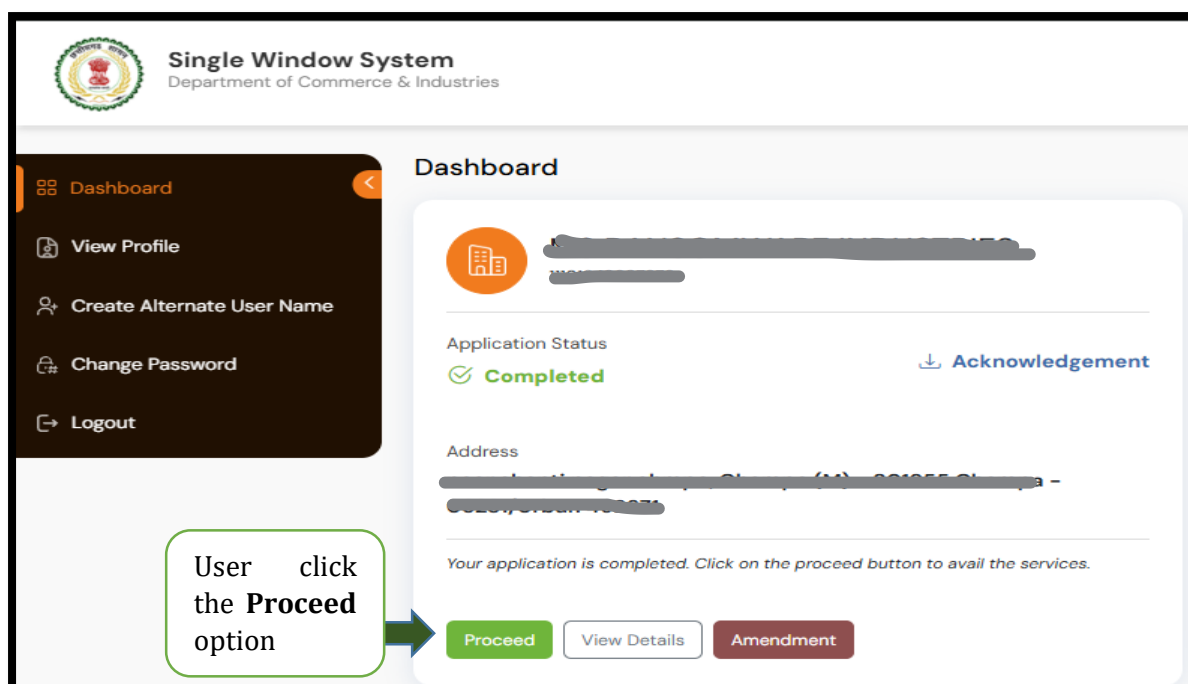


Figure 4.1: Dashboard Screen

On the Incentives page, refer to **Figure 4.2**, which displays all incentives. In the Application section, select the option to apply for Quality Certification Subsidy.

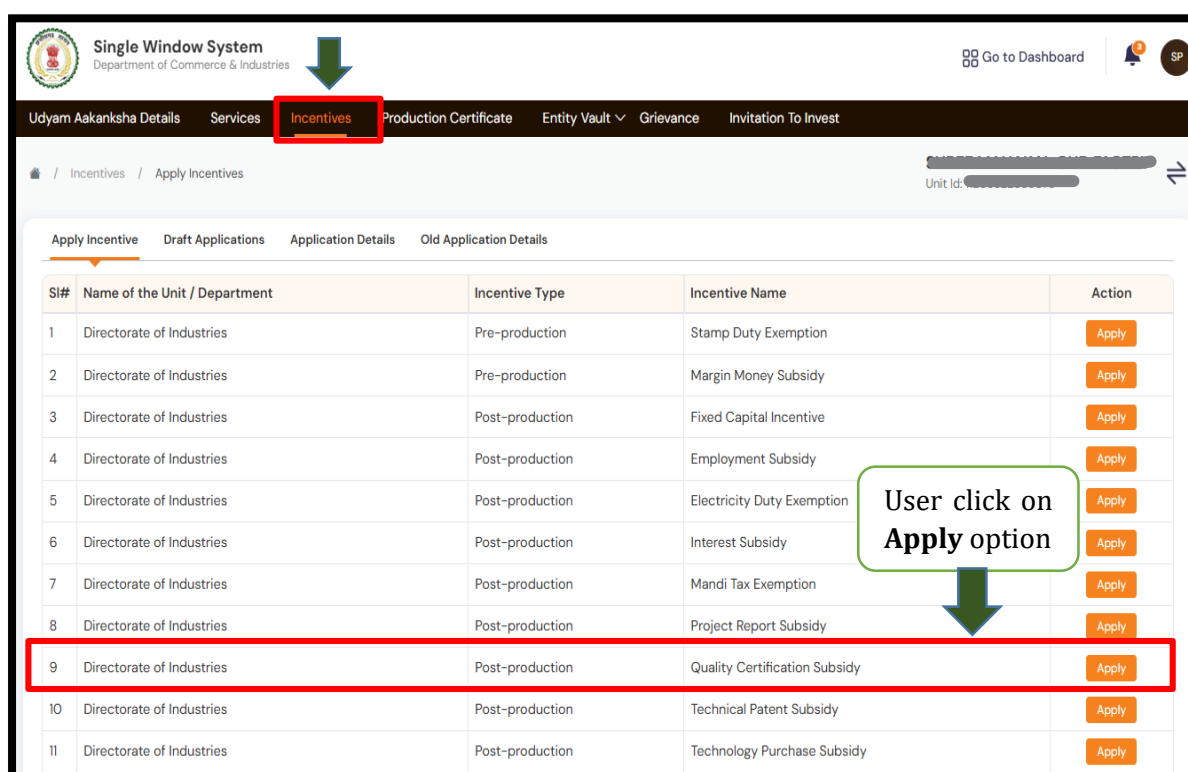


Figure 4.2: Incentives Screen



5. Quality Certification Subsidy

- The user can apply for the Quality Certification Subsidy only after obtaining a Production Certificate.
- This incentive can be availed for multiple times irrespective of any conditions.
- The "Priority Sector" field will be displayed only if the "Category of Entrepreneur" is selected as "Thrust."
- If not already uploaded, the user must upload the required documents to the Entity Vault.
- Information retrieved from the Production Certificate form on this page is non-editable. To make any changes, the user must update the original Production Certificate form.

5.1. Quality Certification Application Form

After clicking the 'Apply' option, the 'Application for Quality Certification Subsidy' screen is displayed, as shown in Figure 5.1.

Single Window System
Department of Commerce & Industries

Go to Dashboard

Udyam Aakanksha Details Services Incentives Production Certificate Entity Vault ▾ Grievance Invitation To Invest

Incentives / Quality Certification Subsidy

Unit Id: []

Application For Quality Certification Subsidy

Checklist for Application

Note:-The following documents will be auto-fetched from entity vault. Please update documents in entity vault if any document is expired or not uploaded.

1. Expenditure Proof Bills
2. Certificate of Quality Assurance

☐ I Agree ☐ I Don't Agree

Proceed

Click on **I Agree** option and **Proceed** for application process

Or, click on **I Don't Agree** option and then **Proceed**

Figure 5.1: Quality Certification Application

Upon agreeing, the basic information is automatically fetched from Production Certificate as shown in **Figure 5.2**.



Single Window System
Department of Commerce & Industries

Incentives / Quality Certification Subsidy Apply

Unit Id: 1

Application for Quality Certification Subsidy

(*) Indicated fields are mandatory

Basic Information

Udyam Akanksha / Unit No. [REDACTED]

| | | |
|--|---|---|
| Name of Enterprise [REDACTED] | Type of Organization Private Limited Company | Industry Type New |
| Industrial Policy 2019-24 | Classification of Industry High Priority | Category of Enterprise Micro |
| Production Certificate No. [REDACTED] | Production Certificate Issue Date NA | Production Continuity Certificate No. NA |
| Production Continuity Certificate Issue Date NA | Block Category NA | ESI Registration Number NA |
| CIN Number NA | GST Number NA | Category of Entrepreneur General |

Is it StartUp Industry? *

☒ Yes ☐ No

StartUp Certificate No. * [REDACTED]

StartUp Certificate Issue Date * [dd-mmm-yyyy]

Certificate Issued By * [Select]

Quality Certificate Details

Name of the Registration Authority * [REDACTED]

Quality Certificate Receiving Date * [dd-mmm-yyyy]

Quality Certificate Registration Number * [REDACTED]

Expenditure on quality certification (In Lakh) * [REDACTED]

Claim Amount (In Lakh) * [REDACTED]

Note: Ensure all documents listed in the checklist are available in the Entity Vault for verification. If any are missing, [Click here](#) to update them.

Back Save Save as Draft

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Figure 5.2: Quality Certification Subsidy

In Figure 5.2, **Is it a Startup Industry?**

- Select **Yes** if the unit is a startup.
- Select **No** if the unit is not a startup.

Startup Certificate Details (If "Yes" is selected)

- **Startup Certificate Number:** Enter the startup certificate number.
- **Startup Certificate Issue Date:** Select the date the startup certificate was issued.





- **Certificate Issued By:** Choose the authority that issued the startup certificate.



5.1.1 User enter the Quality Certificate Details

- **Name of the Registration Authority:** Enter the name of the authority that registered the quality certificate.
- **Quality Certificate Receiving Date:** Select the date the quality certificate was received.
- **Quality Certificate-Registration Number:** Enter the registration number of the quality certificate.
- **Expenditure on quality certification (In Lakh):** Enter the total expenditure on quality certification in lakhs.
- **Claim Amount (In Lakh):** Enter the total claim amount in lakhs.






Single Window System
 Department of Commerce & Industries


[Go to Dashboard](#)

 0
  P

/ Incentives / Quality Certification Subsidy Apply

Application for Quality Certification Subsidy

(*) Indicated fields are mandatory



Basic Information

Udyam Akanksha / Unit No.


| | | |
|--|---|---|
| Name of Enterprise <input type="text"/> | Type of Organization Private Limited Company | Industry Type New |
| Industrial Policy 2024-30 | Classification of Industry General | Category of Enterprise Large |
| Production Certificate No. <input type="text"/> | Production Certificate Issue Date 14-07-2025 | Production Continuity Certificate No. NA |
| Production Continuity Certificate Issue Date NA | Block Category NA | ESI Registration Number NA |
| CIN Number NA | GST Number NA | Category of Entrepreneur Women |


Is it StartUp Industry? *

☒ Yes ☐ No

| | | |
|---|---|---|
| StartUp Certificate No. * <input type="text"/> | StartUp Certificate Issue Date * 15-Aug-2023  | Certificate Issued By * Government of Chhattisgarh  |
|---|---|---|

Quality Certificate Details

| | | |
|--|---|--|
| Name of the Registration Authority * Bureau of Indian Standards | Quality Certificate Receiving Date * 20-Oct-2023  | Quality Certificate Registration Number * 9865433 |
| Expenditure on quality certification (In Lakh) * 3.50 | Claim Amount (In Lakh) * 2.80 | |


Note:- Ensure all documents listed in the checklist are available in the Entity Vault for verification. If any are [Click here](#) to update them.

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Figure 5.3: Quality Certification Subsidy Application

In Figure 5.3,


- The user clicks the **Back** option to return to the previous page.
- To save the details in draft format and submit them later, the user clicks the **Save as Draft** option.
- The user clicks the **Save** option to save the entered details.






After clicking the **Save** option, the dashboard shown in **Figure 5.4** displays all the details and information submitted by the user. The user should carefully read the declaration points before ticking the declaration checkbox.

- User click on **Submit** option to submit the details.
- To update any changes, click on the **Edit** option.
- To cancel the submission, click on the **Cancel** option.




Single Window System
 Department of Commerce & Industries


[Go to Dashboard](#)

[Incentives](#) / [Quality Certification Subsidy Preview](#)

SWS
 Unit Id: 11432025063956

Application for Quality Certification Subsidy

Basic Information

| | | |
|---|--|---|
| Udyam Aakanksha / Unit Number | Name of Enterprise | Type of Organization Private Limited Company |
| Industry Type New | Industrial Policy 2024-30 | Classification of Industry General |
| Category of Enterprise Large | Production Certificate Number | Production Certificate Issue Date 14-07-2025 |
| Production Continuity Certificate No. NA | Production Continuity Certificate Issue Date NA | Block Category NA |
| ESI Registration Number NA | CIN Number NA | GST Number NA |
| Category of Entrepreneur Women | | |
| Is it StartUp Industry? Yes | | |
| StartUp Certificate Number | StartUp Certificate Issue Date 15-08-2023 | Certificate Issued By Government of Chhattisgarh |

Quality Certificate Details

| | | |
|--|--|---|
| Name of the Registration Authority Bureau of Indian Standards | Quality Certificate Receiving Date 20-10-2023 | Quality Certificate-Registration Number |
| Expenditure on quality certification (In Lakhs) * 3.5 | Claim Amount (In Lakhs) 2.8 | |

Entrepreneur Details

| Sl# | Entrepreneur Name | Gender | Category | Equity Participation in Percent |
|-----|-------------------|--------|----------|---------------------------------|
| 1 | | Female | Women | 100% |

Location of Unit

| Sl# | Area | Address 1 | Address 2 | District | Block | ULB | Tehsil | Village / Town | PIN Code | Khasra Number | Land Mark | Land Area | Land Unit |
|-----|-------|-----------|-----------|----------|-------|-----|---------|----------------|----------|---------------|-----------|-----------|-----------|
| 1 | Rural | BBSR | BBSR | Balod | Balod | | Arjunda | Admabad | 753001 | 20/21 | BBSR | India | Acre |

Product Details

| Sl# | Product Name | Activity Code | Annual Capacity | Unit of Measurement | Product Description | Product Date |
|-----|--------------|---------------|-----------------|---------------------|---------------------|--------------|
| 1 | T sections | 4125109 | 100 | Grams/Annum | T sections | 10-Jul-2025 |

Investment and Employment Details

Power Requirement, Raw Material, Production, Sale and Electricity Details

Registration and Document Details

☒ I/We, hereby solemnly affirm and declare that:

- The information provided in the application form is true to the best of my/our knowledge and nothing has been concealed. I/We fully agree that if any information given by me/us is found to be incorrect or false, then I/we shall be liable for action as per the law.
- That all necessary statutory clearances/ no objection certificates from local bodies/required approvals for the establishment/operation of the proposed activity have been obtained by me/us under the prevailing laws, rules, and applicable regulations.
- That wherever necessary, the required registration/licenses and land use conversion permissions have also been obtained by me/us under the relevant laws, rules, or applicable orders for operating the said industrial activity.
- That the plant/machinery in the industrial unit is installed and operational as per the requirement of current production.
- That if any amendments or changes are required from time to time in relation to this unit, I/we shall duly inform/intimate the competent authority in the District Trade and Industries Centre/ Directorate of Industries within 15 days of such change or amendment.
- That if the submitted report, documents, or information for obtaining the Commercial Production/Service Activity Certificate and availing benefits under the Industrial Investment Promotion are found to be incorrect, false, or misleading, I/We shall be liable to refund all financial assistance, incentives, or benefits availed under the said scheme to the State Government along with simple interest at an annual rate of 12.05%.
- That I/We shall comply with all terms and conditions, and the competent authority shall have the right to cancel the production/service activity certificate and take appropriate action under relevant laws and rules if any violation is found.

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Figure 5.4: Quality Certification Subsidy Application



Upon successful submission of your application, a confirmation pop-up will appear on your screen, as shown in **Figure 5.5**.

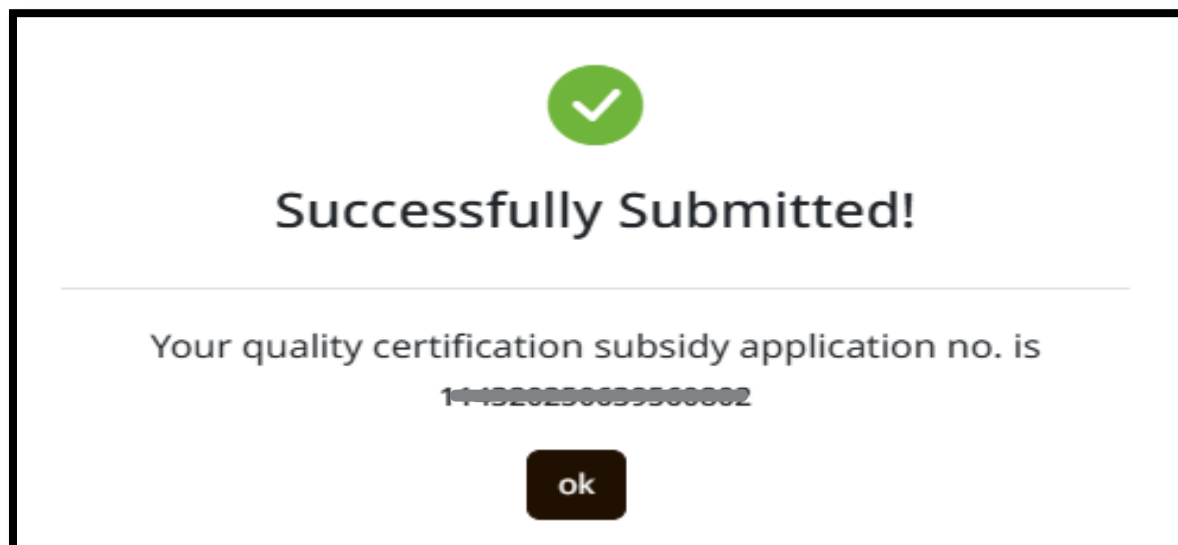


Figure 5.5: Successful Pop-up Screen

For the services availed, click on **Please Share Your Feedback** to share your feedback and responses if any.

- Rate the facilities availed by clicking on the Stars provided.
- Select from either **Yes or No** option and confirm whether after submitting the application, a confirmation message is received or not.
- Add additional comment or feedback if any, in the textbox.
- Click on **Submit** button.
- On clicking the submit button, the response is submitted.

Figure 5.6: Share Your Feedback



5.2. Quality Certification View Application

Get navigated back to the dashboard section.

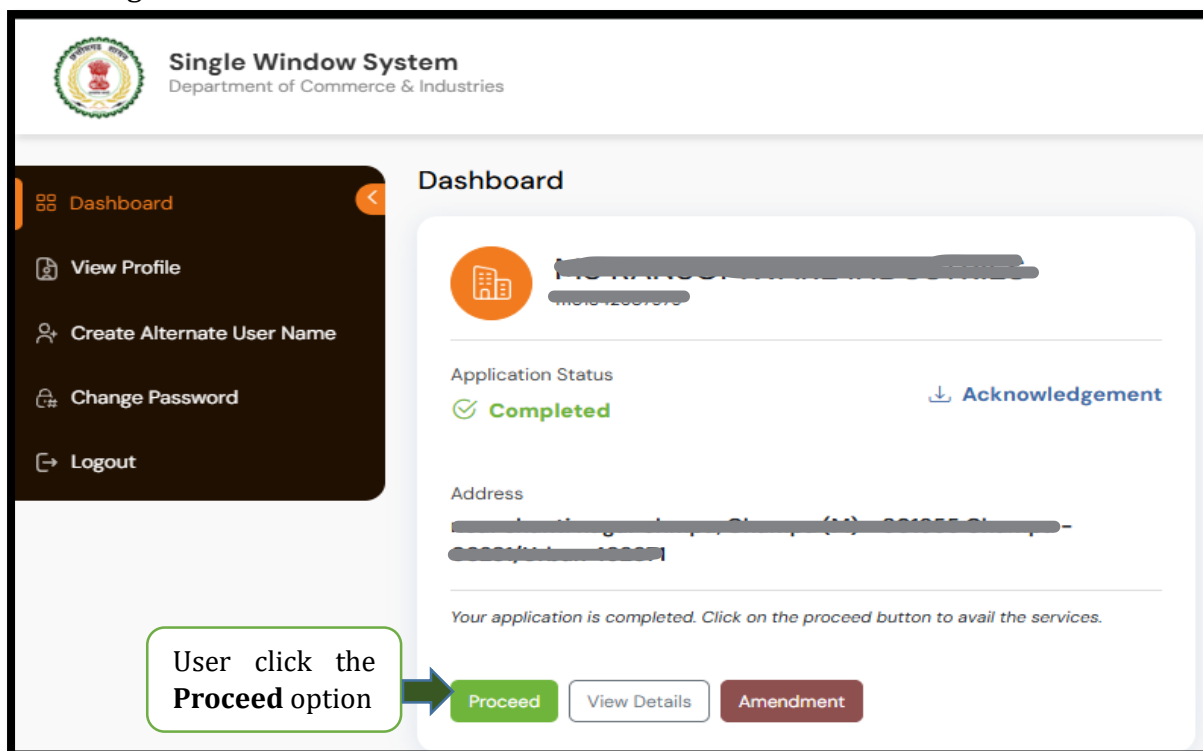


Figure 5.7: Dashboard Screen

On the Incentives page (refer to Figure 5.8), all incentives are displayed. The user can check the submitted application details.

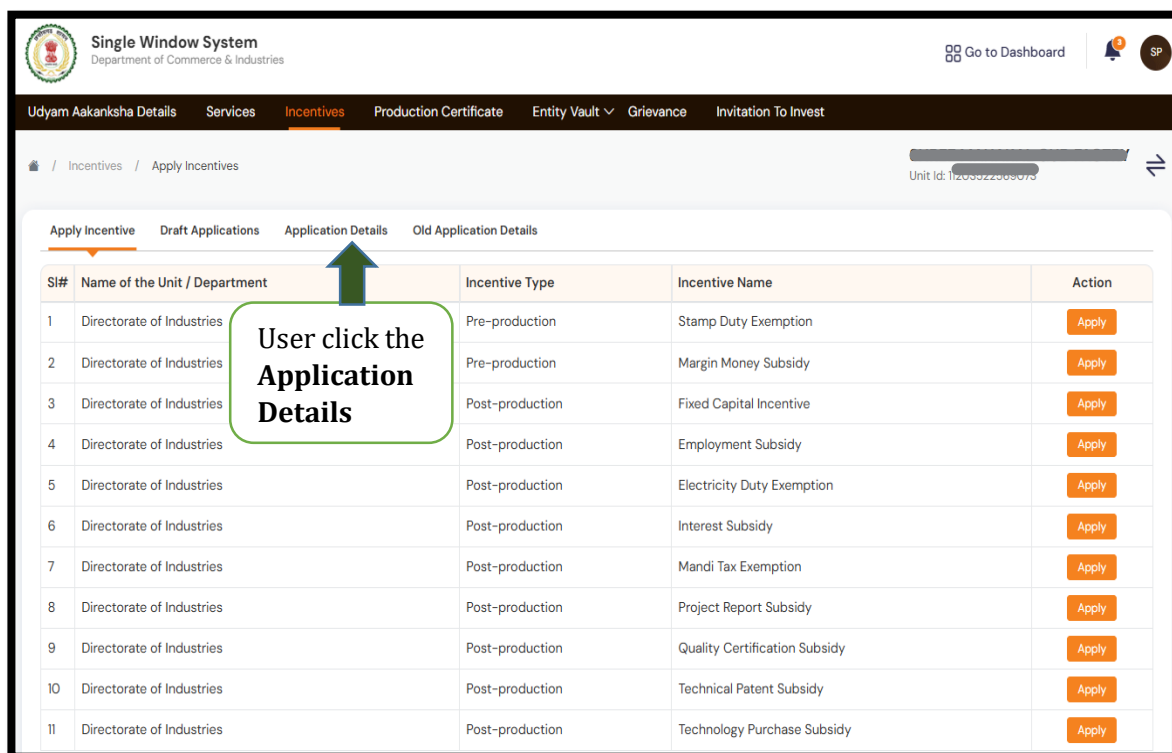


Figure 5.8: Incentives Screen



In the **Application Details** section, the user can view the list of incentives they have applied for and select the Quality Certification application to check the submitted application, track its status, and download the certificate after approval.

The screenshot shows the 'Single Window System' interface. The top navigation bar includes 'Udyam Aakanksha Details', 'Services', 'Incentives', 'Production Certificate', 'Entity Vault', 'Grievance', and 'Invitation To Invest'. The breadcrumb trail is 'Incentives / Application Details'. The 'Application Details' tab is selected, showing a table with columns: S.No, Application No., Provisional No., Department Name, Incentive Name, Applicant Name, Submitted on, Application Status, and Download Certificate. The table lists five applications. The first row is highlighted with a red box. A green arrow points to the 'Download Certificate' column for the second row.

| S.No | Application No. | Provisional No. | Department Name | Incentive Name | Applicant Name | Submitted on | Application Status | Download Certificate |
|------|-----------------|-----------------|---------------------------|-------------------------------|----------------|----------------------|--------------------|----------------------|
| 1 | [REDACTED] | | Directorate of Industries | Quality Certification Subsidy | SWS | 23-Aug-2025 06:55 AM | Applied | |
| 2 | [REDACTED] | | Directorate of Industries | Electricity Duty Exemption | SWS | 11-Aug-2025 07:11 PM | Approved | |
| 3 | [REDACTED] | | Directorate of Industries | Project Report Subsidy | SWS | 05-Aug-2025 01:47 PM | Applied | |
| 4 | [REDACTED] | | Directorate of Industries | Interest Subsidy | SWS | 04-Aug-2025 05:56 PM | Applied | |
| 5 | [REDACTED] | | Directorate of Industries | Electricity Duty Exemption | SWS | 31-Jul-2025 04:57 PM | Applied | |

Figure 5.9: Incentive View Application

User click the download icon to view and download the certificate

5.3. Quality Certification Draft Application

In the **Draft Application** section, the user can view the list of incentives saved as drafts and select the Quality Certification application to continue the partially filled form and submit the application.

The screenshot shows the 'Single Window System' interface. The top navigation bar is the same as in Figure 5.9. The breadcrumb trail is 'Incentives / Draft Applications'. The 'Draft Applications' tab is selected, showing a table with columns: Sl#, Application No., Incentive Name, Unit name, Last Update on, and Draft. The table lists ten draft applications. A green arrow points to the 'Continue' button for the first row.

| Sl# | Application No. | Incentive Name | Unit name | Last Update on | Draft |
|-----|-----------------|----------------------------|-----------|----------------------|-------|
| 1 | [REDACTED] | Stamp Duty Exemption | SWS | 26-Jul-2025 03:39 PM | |
| 2 | [REDACTED] | Stamp Duty Exemption | SWS | 26-Jul-2025 03:37 PM | |
| 3 | [REDACTED] | Stamp Duty Exemption | SWS | 26-Jul-2025 03:37 PM | |
| 4 | [REDACTED] | Stamp Duty Exemption | SWS | 25-Jul-2025 08:00 AM | |
| 5 | [REDACTED] | Stamp Duty Exemption | SWS | 23-Jul-2025 03:13 PM | |
| 6 | [REDACTED] | Interest Subsidy | SWS | 15-Jul-2025 06:34 PM | |
| 7 | [REDACTED] | Mandi Tax Exemption | SWS | 15-Jul-2025 05:12 PM | |
| 8 | [REDACTED] | Interest Subsidy | SWS | 15-Jul-2025 05:08 PM | |
| 9 | [REDACTED] | Interest Subsidy | SWS | 15-Jul-2025 05:08 PM | |
| 10 | [REDACTED] | Electricity Duty Exemption | SWS | 15-Jul-2025 05:02 PM | |



Figure 5.10: Incentive Draft Application

