



Chhattisgarh Unified Industrial Portal

Government of Chhattisgarh

User Manual
For
Invitation to Invest
&
AI Chatbot

Table of Contents

1. Overview.....	1
2. How to Get Started.....	1
3. How to Login	1
4. Dashboard.....	2
5. Invitation to Invest	4
5.1. Online Application.....	4
5.2. View Invitation to Invest Application	7
6. AI Chatbot.....	8

1. Overview

A digital one-stop platform that enables investors and businesses to apply for, track, and obtain multiple government approvals, clearances, and incentives through a single online interface. The “OneClick” version streamlines the entire process by allowing one-time login, integrated applications across departments, online payments, and real-time tracking—eliminating repetitive paperwork and reducing approval timelines to enhance ease of doing business.

Purpose: This document serves as a step-by-step user guide to help investors easily view and check the status of their Udyam Aakanksha application in the “Invitation to Invest” section of the Single Window System (OneClick). It is designed to provide clear instructions so that users can track their applications, monitor progress, and stay updated on approvals without any difficulty.

2. How to Get Started

Enter the application URL (<https://oneclick.cgstate.gov.in>) in the browser and the page navigates to the Home page of the SWS application.

3. How to Login

The user to login with the credentials into the application in the home and login page as a **Figure 3.1 & 3.2**.

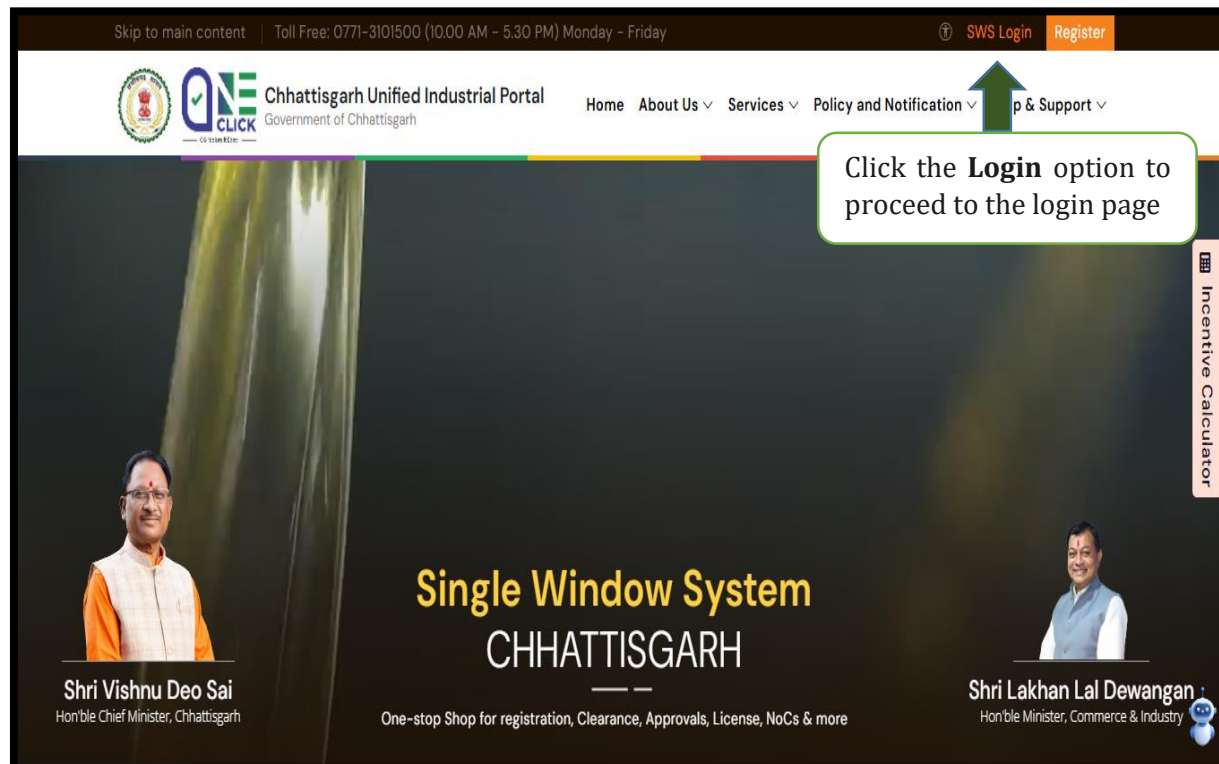


Figure 3.1: Homepage Screen



Enter the registered User Name

Enter the Captcha, which is shown on the side and click Next option

Department of Commerce & Industries
Government of Chhattisgarh

The Department of Commerce and Industries, Government of Chhattisgarh is a pivotal body responsible for the promotion and development of trade, commerce, and industrial growth within the state of Chhattisgarh, India.

Established with the aim of enhancing the economic landscape of the state, the department focuses on creating a conducive environment for businesses and industries to thrive, thereby contributing to the overall prosperity and employment generation for the people of Chhattisgarh.

Login

User Name

Captcha

uh9Ur1

Next

[Forgot User Name?](#) [Register](#) [Back to Home](#)

For technical support please contact us at
invest-support@cg.gov.in

Figure 3.2: Login Screen (A)

The Login page (as shown in **Fig. 3.3**) offers two login methods: **Login with Password** or **Login with OTP**. Choose your preferred option, then enter either your password or the OTP number to proceed.

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Login

User Name

Login with Password

OR

Login with OTP

[Back to Login](#) [Forgot Password?](#)

For technical support please contact us at
invest-support@cg.gov.in

Figure 3.3: Login Screen (B)

4. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to **Fig. 4.1**), which includes step-by-step instructions for Invitation to Invest.



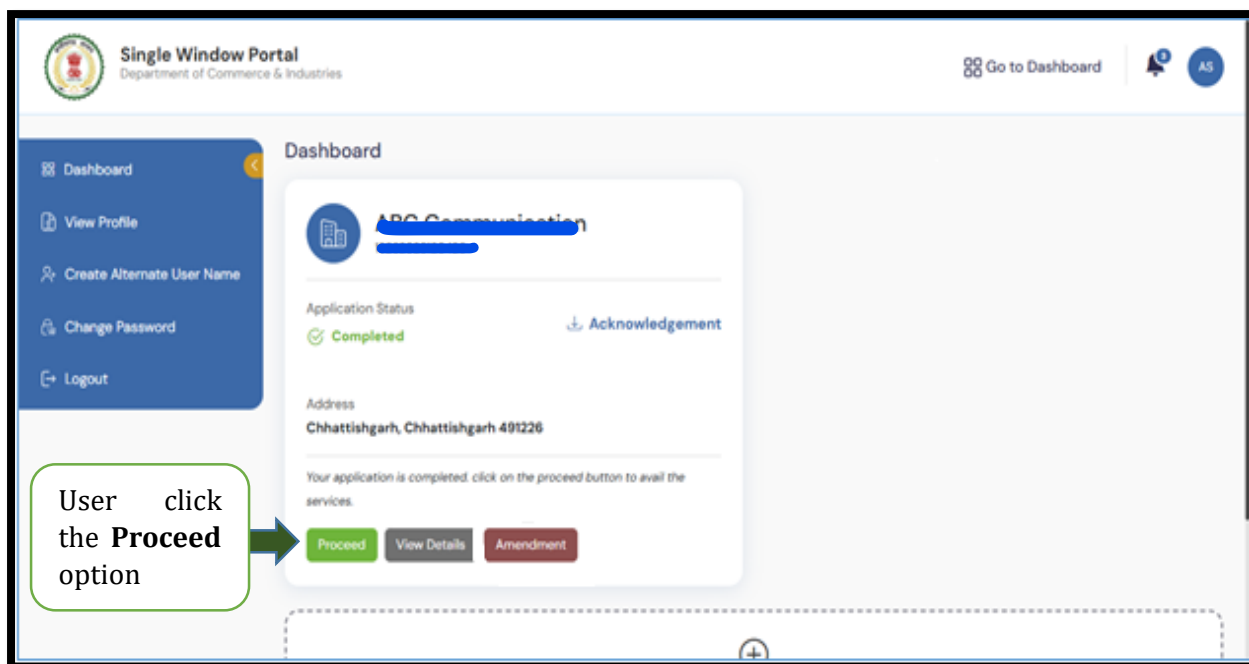


Figure 4.1: Dashboard Screen

After clicking the **Proceed** option, refer to **Figure 4.2**, which displays various options such as Udyam Aakansha Details, Services, Incentives, Production Certificate, Entity Vault, Grievance and Invitation to Invest. In the menu section, select the Invitation to Invest option to apply.

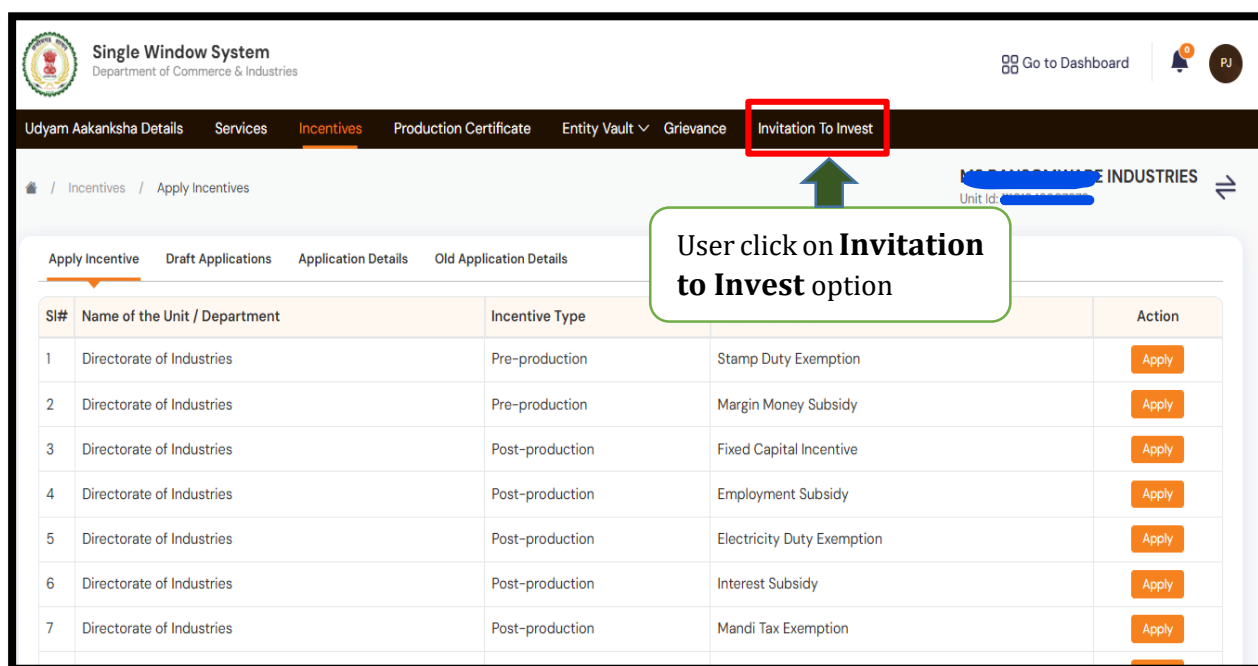


Figure 4.2: Menu Section Screen



5. Invitation to Invest

“Invitation to Invest” is the investor’s gateway within the Single Window System where businesses can apply for investment approvals, track their applications (like Udyam Aakanksha), and explore opportunities offered by the state.

5.1. Online Application

After a successful login, the page navigates to the Investor Dashboard (refer to Fig. 5.1), which includes step-by-step instructions for adding new unit details.

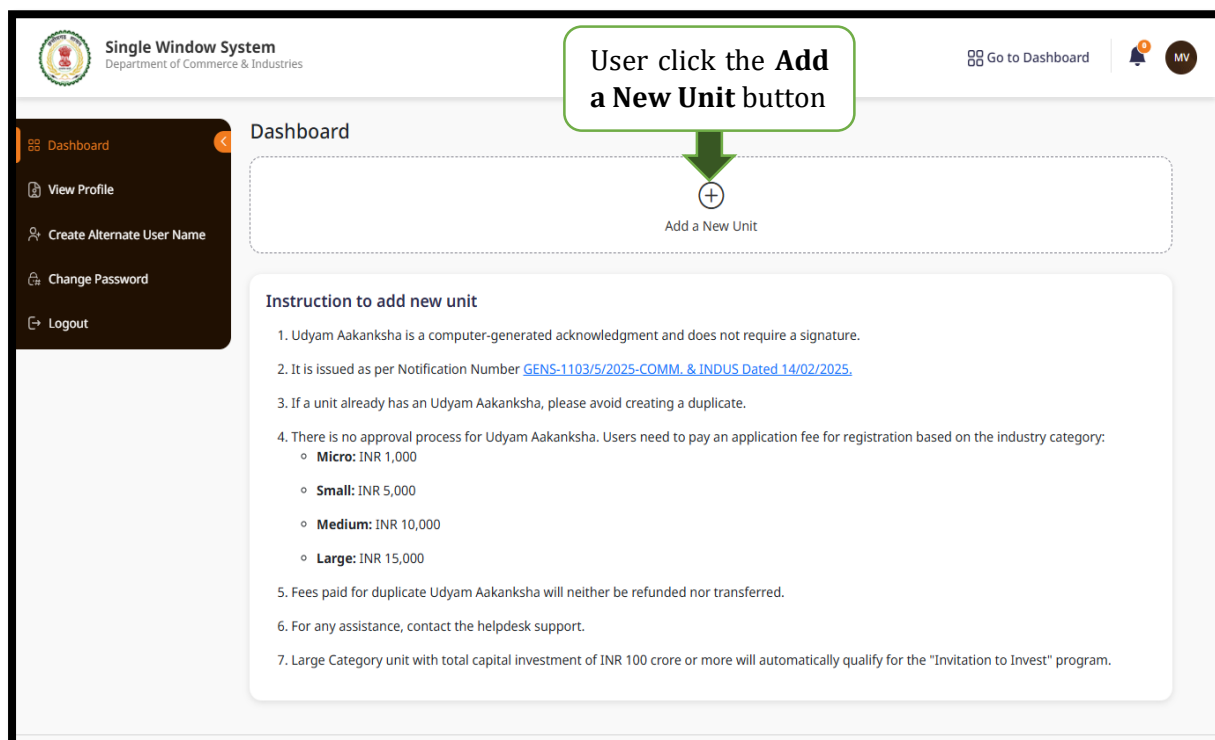


Figure 5.1: Dashboard Screen

On clicking the add a new unit, option to add a new unit with conditions applicable and the instruction to be followed populates on the display screen (refer to **Fig. 5.2**).

The user is required to pay an application fee for registration. The fee amount depends on the industry category:

- **Micro:** INR 1,000/-
- **Small:** INR 5,000/-
- **Medium:** INR 10,000/-
- **Large:** INR 15,000/-



Single Window System
Department of Commerce & Industries

Instruction to add new unit

1. Udyam Aakanksha is a computer-generated acknowledgment and does not require a signature.
2. It is issued as per Notification Number [GENS-1103/5/2025-COMM. & INDUS Dated 14/02/2025](#).
3. If a unit already has an Udyam Aakanksha, please avoid creating a duplicate.
4. There is no approval process for Udyam Aakanksha. Users need to pay an application fee for registration based on the industry category:
 - **Micro:** INR 1,000
 - **Small:** INR 5,000
 - **Medium:** INR 10,000
 - **Large:** INR 15,000
5. Fees paid for duplicate Udyam Aakanksha will neither be refunded nor transferred.
6. For any assistance, contact the helpdesk support.
7. Large Category unit with total capital investment of INR 100 crore or more will automatically qualify for the "Invitation to Invest" program.

☐ I Agree
 ☐ I Don't Agree

Or, click on **I Don't Agree** button and then Proceed

Read the instructions properly, if all the criteria mentioned are correct then click on **I Agree** button and **Proceed** for new unit registration

Figure 5.2: Instruction to add new unit

On agreeing, get navigated to add the company, project and land and utility requirement details.

Single Window System
Department of Commerce & Industries

Udyam Aakanksha

Company Information

Basic Details of Enterprise

Udyam Aakanksha No. [Redacted] Name of the Unit / Enterprise SWS

Industry Type New Type of Organization Private Limited Company

Corporate / Office Address Details

Address Line 1 20/06 Address Line 2 [Redacted] Country INDIA

State Chhattisgarh District Raipur Block Abhanpur

Tehsil Arang Village / Town Alekhuta PIN Code 492001

Mobile Number [Redacted] Email ID [Redacted]

Entrepreneur Details

Sl#	Entrepreneur Name	Gender	Category	Equity Participation (in %)
1	[Redacted]	Female	Women	100



Project Information

Project Details

Nature of Activity :Manufacturing

Product Details (As per National Product Classification - 2011 defined by Ministry of Statistics and Implementation)

Sl#	Product Name	Activity Code	Capacity	Unit of Measurement	Product Description
1	T sections	4125109	100.00	Grams/Annum	T sections

Proposed / Capital Investment (₹ in Lakh)

Category	Proposed Capital Investment (New)
Land including land development	166666666.67
Shed / Building	166666666.67
Plant & Machinery	166666666.66
Electricity Installation	166666666.67
Water Supply	166666666.67
Others	166666666.67
Total capital investment	1000000000.01

Category of Enterprise:- Large

Power Requirement
100 HP

Water Requirement (MCM Per Year)
100

Incorporation No.
12345

Incorporation Date
10-Jul-2025

Employment Potential

Category	Proposed
Managerial	1000
Skilled	1000
Unskilled	1000
Total Employment	3000

Logout

Land and Utility Requirement

Proposed location of Unit

Sl#	Area	Address 1	Address 2	District	Block	ULB	Tehsil	Village / Town	PIN Code	Khasra Number	Land Mark	Land Area	Land Unit
1	Urban	Sanjay Nagar	Tikrapara Chowk	Raipur	Arang	Arang Municipal Council	Raipur	Rakhi-1 (Rakhi)	492013	123/45	Near Industrial Area Phase-II, Raipur	2.5	Acre

Click on **Submit** button to submit the details

Submit Edit Cancel

To cancel the submission, click on the **Cancel** button

To update any changes, click on the **Edit** button

Figure 5.3: Invitation to Invest Application

Single Window System (<https://oneclick.cgstate.gov.in>)

For the application submitted, the user needs to make payment for the fee charged as per the industry type as Micro, Small, Medium or Large. User has the option to pay fee now or pay later.

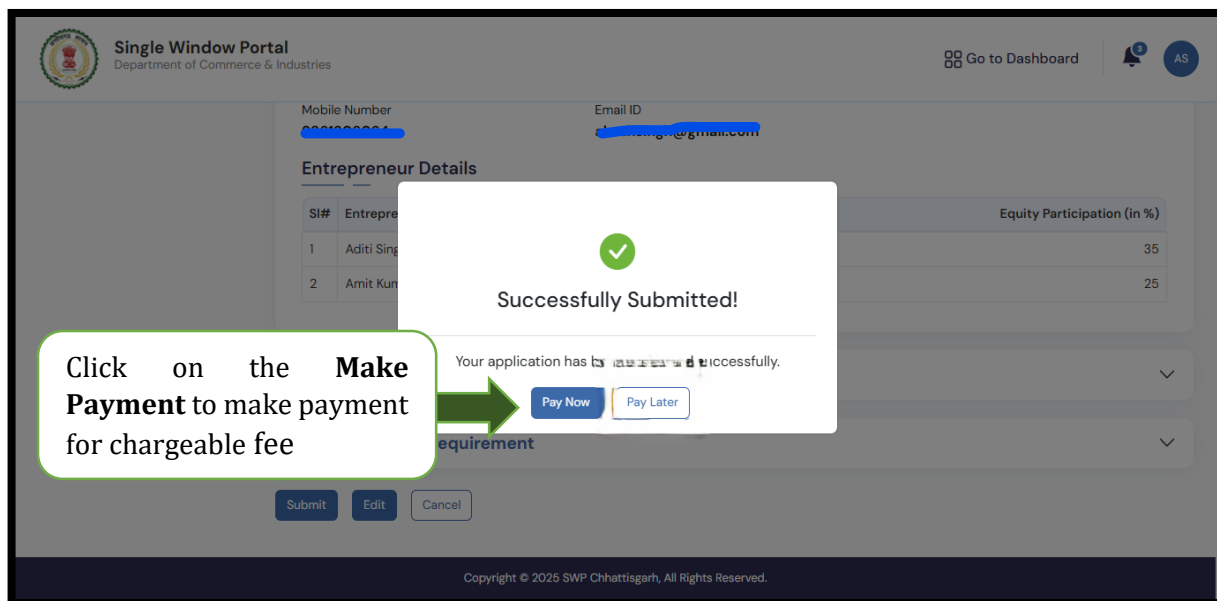


Figure 5.4: Confirmation Message

5.2. View Invitation to Invest Application

In the Udyam Aakanksha application section, under Project Information, the user fills in the required details in the Capital Investment section.

If the value of plant and machinery exceeds 50 Cr (Large Category) and the total capital investment is greater than or equal to 100 Cr, the unit will be automatically eligible for "Invitation to Invest".

If the industry coming under "invitation to invest" then following additional fields need to be filled by the user.

- Power Requirement
- Water Requirement (MCM Per Year)
- Firm Registration No and Date

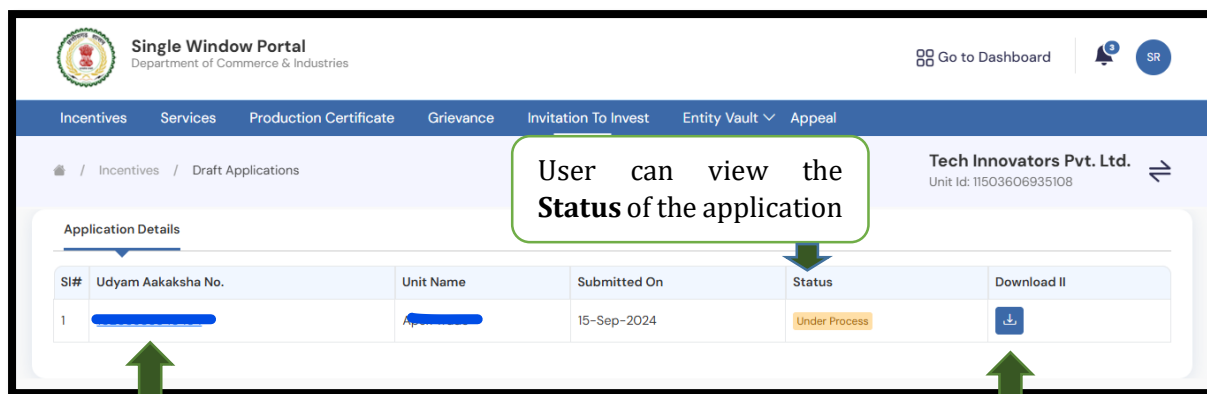


Figure 5.5: View Invitation to Invest Application

6. AI Chatbot

The Artificial Intelligence Chatbot in the Single Window System, Chhattisgarh, is an intelligent virtual assistant designed to guide investors, entrepreneurs, and citizens through various departmental services. It offers real-time, contextual responses to queries related to **Udyam Aakanksha, Incentives, Production Certificates, Helpdesk, Services, and Grievances**.

By automating query resolution, the chatbot minimizes dependence on human intervention, speeds up service delivery, and enhances user experience—making the investment and service access process seamless, transparent, and efficient.



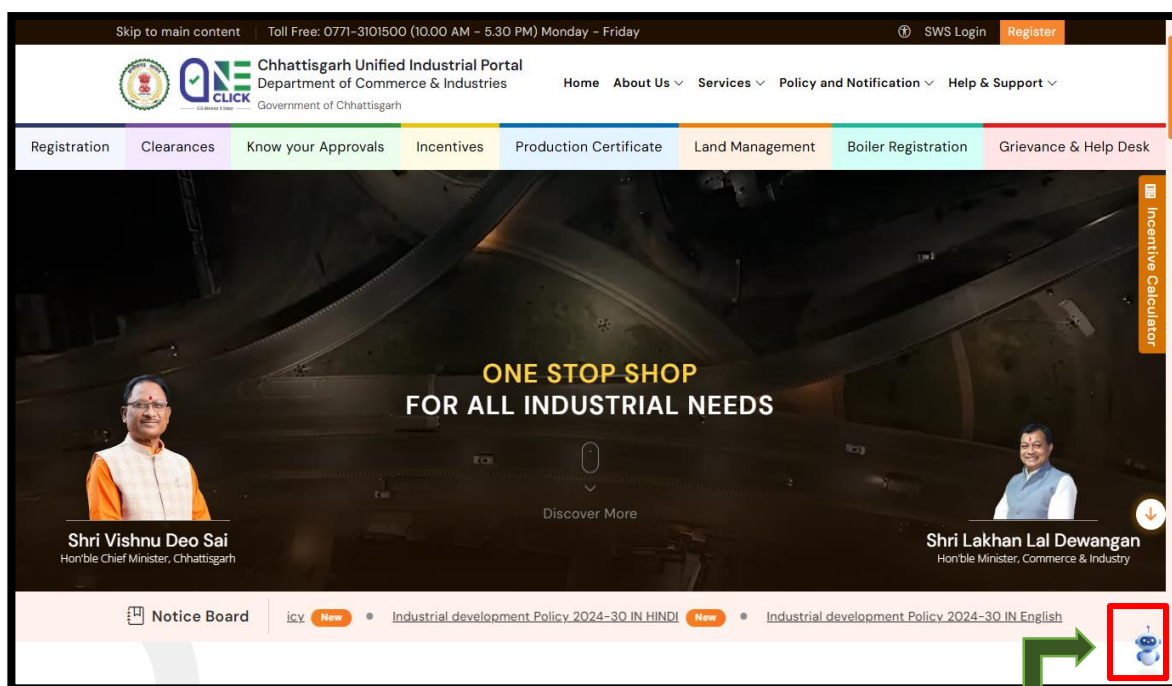


Figure 6.1: Chatbot Icon

User click on
ChatBot

After clicking the chatbot, the screen titled Ask SWP appears, as shown in Figure 6.2. The user can type keywords as per their requirement in the Ask Me tab, and the chatbot will provide relevant information accordingly.

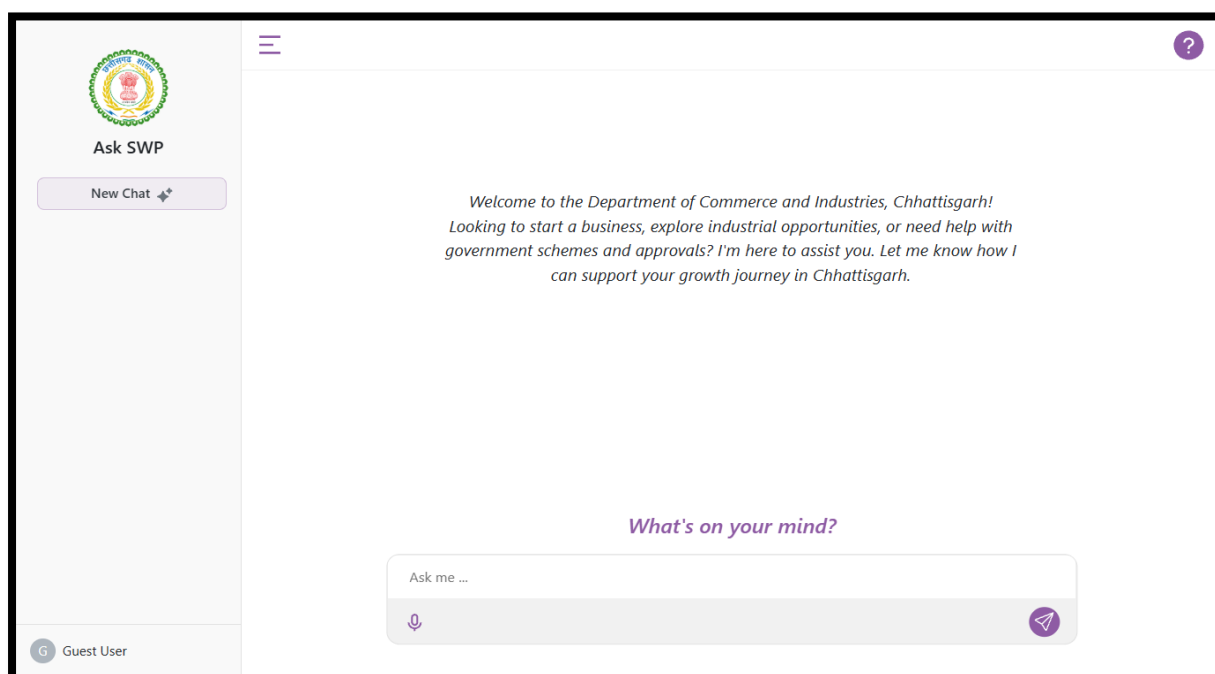


Figure 6.2: Chatbot Screen

