



Chhattisgarh Unified Industrial Portal

Government of Chhattisgarh

User Manual

For

Boiler Inspectorate

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1. Overview

This software solution is designed to streamline the management of industrial and commercial boiler services. It aims to improve safety, efficiency, and compliance by digitizing workflows and automating key functions. The system will provide real-time monitoring, maintenance scheduling, and detailed reporting to ensure the continuous and optimal operation of boiler systems.

Purpose: This document serves as a step-by-step guideline for industrial users and departmental officers navigating the boiler service process within the Department of Commerce and Industries, Chhattisgarh, through the Single Window Portal.

2. How to Get Started

Enter the application URL (<https://invest.cg.gov.in>) in the browser and the page navigates to the Home page of the SWS application.

3. How to Login

The user to login with the credentials into the application in the home and login page as a **Figure 3.1 & 3.2**.

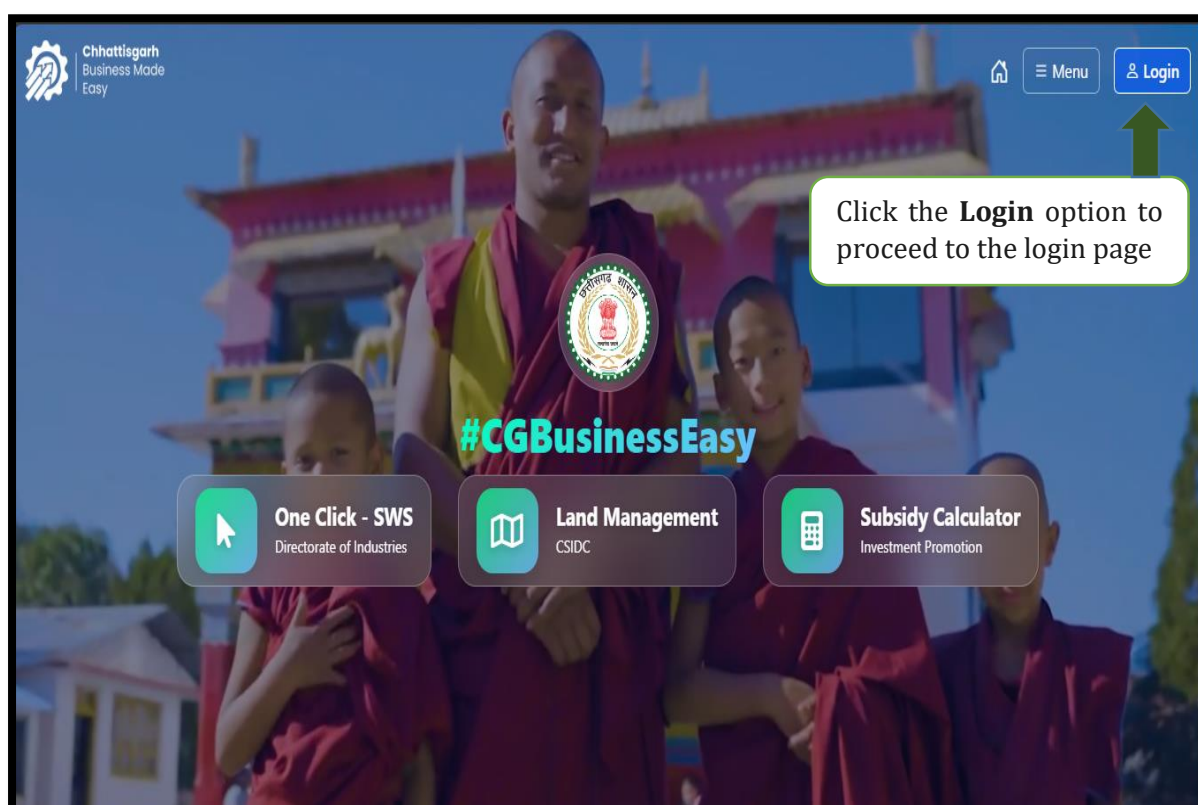


Figure 3.1: Homepage Screen



Department of
Commerce & Industries
Government of Chhattisgarh

- The Department of Commerce and Industries, Government of Chhattisgarh is a pivotal body responsible for the promotion and development of trade, commerce, and industrial growth within the state of Chhattisgarh, India.
- Established with the aim of enhancing the economic landscape of the state, the department focuses on creating a conducive environment for businesses and industries to thrive, thereby contributing to the overall prosperity and employment generation for the people of Chhattisgarh.

Login

User Name

Captcha uh9Ur1

[Forgot User Name?](#) [Register](#) [Back to Home](#)

For technical support please contact us at
invest-support@cg.gov.in

Figure 3.2: Login Screen (A)

The Login page (as shown in **Fig. 3.3**) offers two login methods: **Login with Password** or **Login with OTP**. Choose your preferred option, then enter either your password or the OTP number to proceed.

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Login

OR

[Back to Login](#) [Forgot Password?](#)

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Figure 3.3: Login Screen (B)

4. Dashboard

After a successful login, the page navigates to the Investor Dashboard (refer to **Fig. 4.1**), which includes step-by-step instructions for applying services.



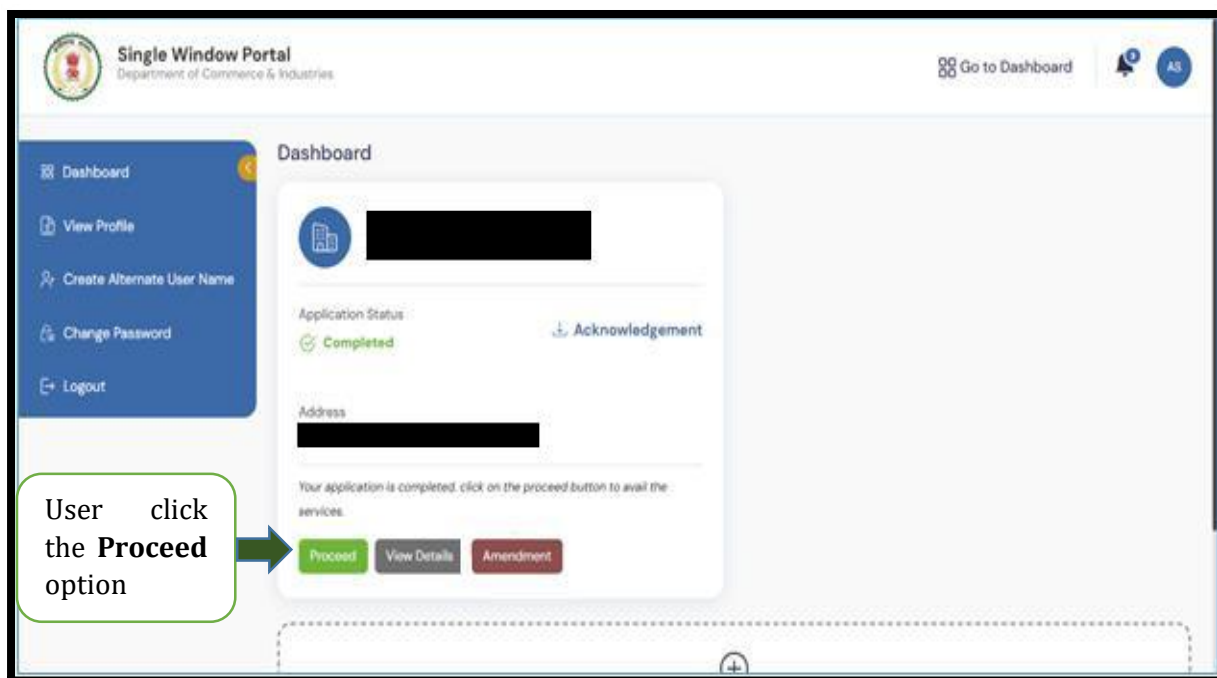


Figure 4.1: Dashboard Screen

On the services page, refer to **Figure 4.2**, which displays all Boiler Inspectorate. In the Application section, select the option to apply for Application for Accident Report.

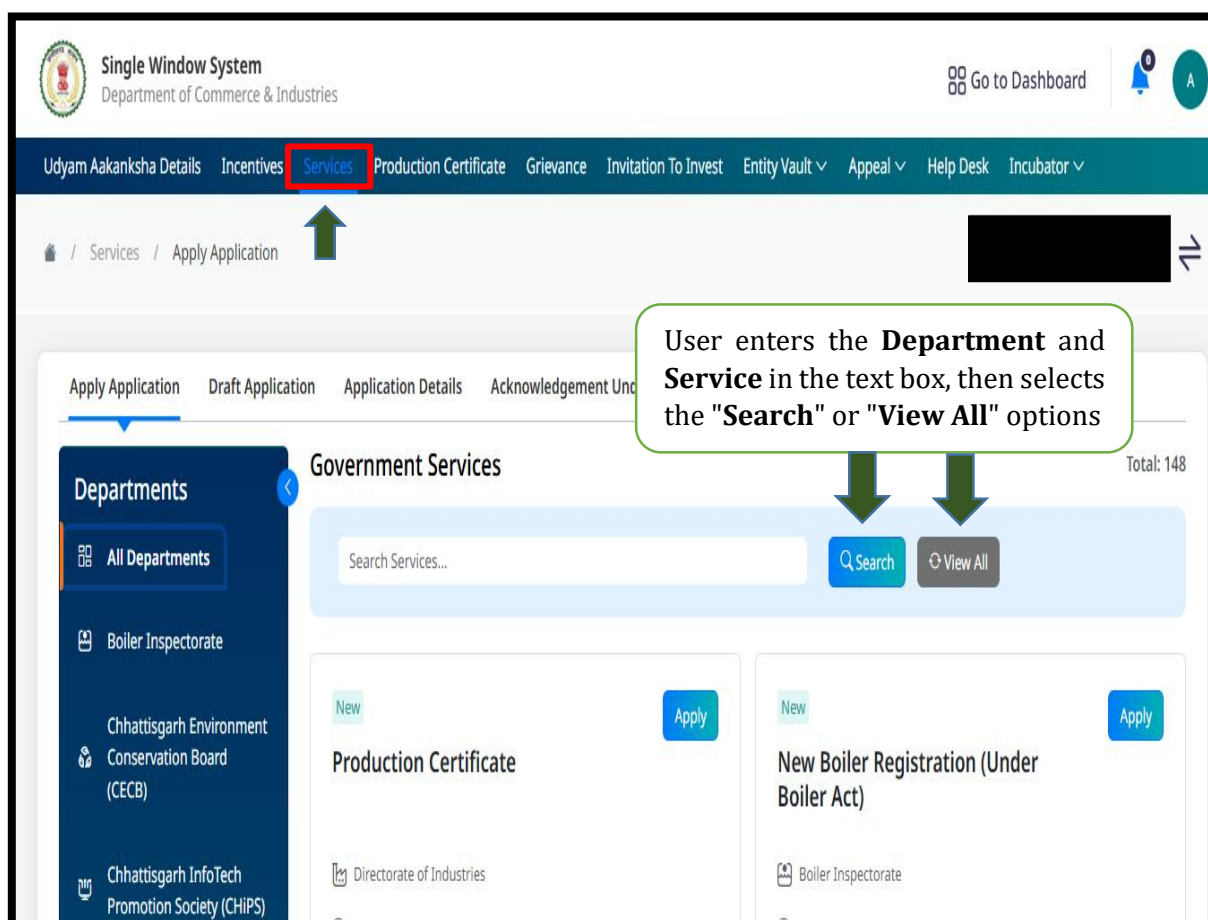


Figure 4.2: Services Screen



After clicking the search or view all options, all Boiler Inspectorate services are displayed, as shown in **Figure 4.3**.

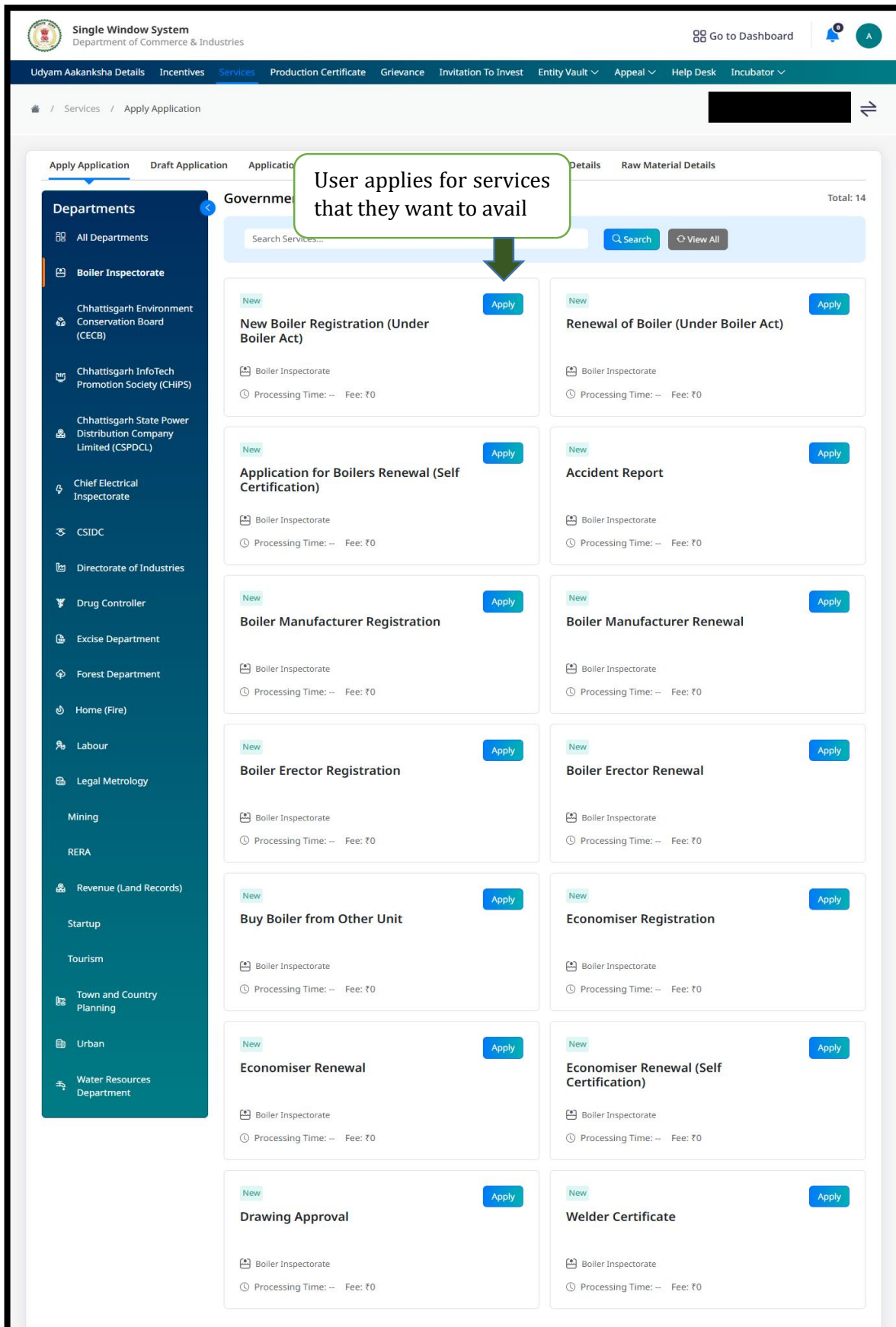


Figure 4.3: Boiler Services Screen

After clicking the apply option, users can apply for services directly within the Services section then user fill the required details in the application.

4.1. Draft Services Application

In the **Draft Application** section, the user can view the list of services saved as drafts and select the services application to continue the partially filled form and submit the application.

SI#	Application No.	Service Name	Unit Name	Last Update On	Draft	Action
1	[REDACTED]	Factory building plan approval' (under the Factories Act, 1948)	Testing company New	01-Dec-2025 04:11 PM	Continue	Withdraw
2	[REDACTED]	Permission for engaging contractor for labour	Testing company New	17-Dec-2025 06:41 PM	Continue	Withdraw
3	[REDACTED]	Registration Certificate of Establishment Inter State Migrant Workmen	Testing company New	17-Dec-2025 06:42 PM	Continue	Withdraw
4	[REDACTED]	Foreign Liquor Retail Shop License (FL- 1-DD)	Testing company New	19-Dec-2025 12:31 PM	Continue	Withdraw

Figure 4.4: Draft Application

4.2. View Services Application

In the **Application Details** section, the user can view the list of services they have applied for and select the services application to check the submitted application, track its status, and download the certificate after approval.

SI#	Application No.	Unit Name	Department Name	Service Name	Submitted On	Updated On	Application Status	Payment	Additional Payment	Pending With	Remarks	Download Certificate	
												Provisional	Final
1	[REDACTED]	[REDACTED]	Boiler Inspectorate	Boiler Erector Renewal	03-Mar-2026	10:57 AM	Applied			[REDACTED]	[REDACTED]	[Download Icon]	[Download Icon]
2	[REDACTED]	[REDACTED]	Boiler Inspectorate	Boiler Erector Registration	03-Mar-2026	10:53 AM	Applied			[REDACTED]	[REDACTED]	[Download Icon]	[Download Icon]

Figure 4.5: View Application

User click the download icon to view and download the certificate

